

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Thursday, 13 November 2025 12:46 PM
To: eazy Motor
Subject: RE: ACCIDENT INVOLVING SJS 5T AND SHB 5745X ON 27/11/2024 09:35 ALONG/AT LOR 18 GEYLANG
Attachments: Accident Photo 1.jpg; Accident Photo 2.jpg; Accident Photo 3.jpg; AIG -Non reporting letter.pdf; tp statement.pdf; 1st Reminder NR Letter to OI (SJS5T).pdf

2nd Reminder

Teow Robert
66 BAYSHORE ROAD BAYSHORE PARK
#11-02
SINGAPORE 469985

Dear Sir,

Your Ref: SJS 5T

Our Ref: CD/AIG24110603/Ema3

ACCIDENT INVOLVING SJS 5T AND SHB 5745X ON 27/11/2024 09:35 ALONG/AT LOR 18 GEYLANG

We refer to our letters of 29th November 2024 and 1st reminder letter dated 22nd July 2025 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any AIG Asia Pacific Insurance Pte. Ltd Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our AIG Asia Pacific Insurance Pte. Ltd Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 19th November 2025.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHB 5745X** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **19th November 2025**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Daphne Lee (LKK Auto)

Sent: Tuesday, 22 July 2025 5:00 PM

To: motor@eazy.com.sg

Subject: RE: ACCIDENT INVOLVING SJS 5T AND SHB 5745X ON 27/11/2024 09:35 ALONG/AT LOR 18 GEYLANG

1st Reminder

Teow Robert

66 BAYSHORE ROAD BAYSHORE PARK

#11-02

SINGAPORE 469985

Dear Sir,

Your Ref: SJS 5T

Our Ref: CD/AIG24110603/Ema3

ACCIDENT INVOLVING SJS 5T AND SHB 5745X ON 27/11/2024 09:35 ALONG/AT LOR 18 GEYLANG

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd to deal with the third party claim against your policy.

We refer to our email dated of 29.11.2024 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any AIG Asia Pacific Insurance Pte. Ltd Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our AIG Asia Pacific Insurance Pte. Ltd Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 28th July 2025.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

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We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHB 5745X** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **28th July 2025**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 29 November 2024 2:47 PM

To: motor@eazy.com.sg

Cc: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SJS 5T AND SHB 5745X ON 27/11/2024 09:35 ALONG/AT LOR 18 GEYLANG

Our Ref: CD/AIG24110603/Ema3

AIG Ref: 9324272324SG

Teow Robert

66 BAYSHORE ROAD BAYSHORE PARK

#11-02

SINGAPORE 469985

Dear Sirs,

ACCIDENT INVOLVING SJS 5T AND SHB 5745X ON 27/11/2024 09:35 ALONG/AT LOR 18 GEYLANG

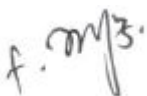
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Daphne Lee

Case Handler

Tel : 6841 2157

Email : DaphneLee@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

 (Motor Claims Dept)