

**Shiau Chan (LKKAUTO)**

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**From:** Sharon Tan Chow Yen <sharon\_tan@ecics.com.sg>  
**Sent:** Thursday, 27 November 2025 5:17 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** SUR  
**Subject:** EL Ref: DMCF2400118H/ST | 02. TPPD - SKT4886Z | Accdt invlvg GBL9654S (ECICS) & SKT4886Z (AIG) along Simon Road on 23/11/2024 16:45

Hi Shiau Chan,

Thank you for the explanation.

Please proceed to submit the FSR on Merimen.

Thank you.

Best regards

**Sharon Tan**

**Team Lead**

**DID (65) 6734 3710 ext 167    Tel (65) 6206 5588**

**Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600**

**Website:** <https://www.ecics.com>



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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Friday, 12 September 2025 11:27 am  
**To:** Sharon Tan Chow Yen <sharon\_tan@ecics.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: TP / SKT 4886Z YOUR REF: DMCF2400118H/02/ST  
**Importance:** High

Dear Sharon,

Any status as below email?

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Friday, 15 August 2025 2:56 PM

**To:** Sharon Tan Chow Yen <[sharon\\_tan@ecics.com.sg](mailto:sharon_tan@ecics.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: TP / SKT 4886Z YOUR REF: DMCF2400118H/02/ST

Dear Sharon,

Can we proceed as email dated 25/07/2025.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Friday, 1 August 2025 2:22 PM

**To:** Sharon Tan Chow Yen <[sharon\\_tan@ecics.com.sg](mailto:sharon_tan@ecics.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: TP / SKT 4886Z YOUR REF: DMCF2400118H/02/ST

Dear Sharon,

Kindly advise whether we can proceed close the case via Merimen System.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto)

**Sent:** Friday, 25 July 2025 5:51 PM

**To:** Sharon Tan Chow Yen <[sharon\\_tan@ecics.com.sg](mailto:sharon_tan@ecics.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** TP / SKT 4886Z YOUR REF: DMCF2400118H/02/ST

Dear Sharon,

Our surveyor had reviewed the photos attached with insured's GIA report, it is evident that the number plate and holder are dented and deformed.

Also it can be observed that the black bumper and the white apron panel of insured's vehicle is not flushed, hence suggesting a substantial impact.

Furthermore, looking at the structure of insured's Citroen Van, it is important to note that the front bumper is fortified by a sturdy front bumper reinforcement.

On the other hand, 3<sup>rd</sup> party vehicle is a Nissan Sylphy whereby the rear bumper is totally unprotected.

Hence, we are of the opinion that the damages sustained is consistent to the nature of accident.

However, we have further negotiated with repairer and for an amicable settlement to all parties, they are willing to accept the repair cost at Lump Sum \$3,700.00.

For your approval.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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