

## Rajes (LKK Auto)

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**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Wednesday, November 27, 2024 4:39 PM  
**To:** assignments  
**Cc:** assessment\_ral@bifrostable.com; Sharon Tan Chow Yen; Joseph Koh; Claims Dept  
**Subject:** EL Ref: DMCV2400264H/02/ST - Accident involving SNA 688 U & GBF 5339 K on 25/11/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Dear LKK,

Please refer to below email and arrange PRI.

**Note: Adjusted amount \$6000 and above, kindly seek mandate from claim officer.**

Best regards

**Sow Foong**

Claims Assistant



Tel (65) 6337 4779

Email [claims@ecics.com.sg](mailto:claims@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Assessment Dept <assessment\_ral@bifrostable.com>  
**Sent:** Wednesday, 27 November 2024 3:23 pm  
**To:** ECICS Claims <claims@ecics.com.sg>  
**Cc:** Sharon Tan Chow Yen <sharon\_tan@ecics.com.sg>; Joseph Koh <claims@bifrostable.com>; Claims Dept <claims\_ral@bifrostable.com>  
**Subject:** Re: NR - EL Ref: DMCV2400264H/02/ST - Accident involving SNA 688 U & GBF 5339 K on 25/11/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey.

Thank you.

*Regards,*

PEI JIA

Motor Claims Department

Tel: 88547553

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Tue, 26 Nov 2024 at 17:33, ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Pei Jia,

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

**Sow Foong**

Claims Assistant



Tel (65) 6337 4779

Email [claims@ecics.com.sg](mailto:claims@ecics.com.sg) Web [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>

**Sent:** Tuesday, 26 November 2024 5:02 pm

**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

**Cc:** Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>

**Subject:** Re: Accident involving SNA 688 U & GBF 5339 K on 25/11/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Attached the GIA REPORT as requested.

Thank you.

*Regards,*

PEI JIA

Motor Claims Department

Tel: 88547553

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Tue, 26 Nov 2024 at 16:52, ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Pei Jia,

We refer to the above matter.

Please be informed that our insured has not lodged the accident report.

Kindly assist to forward us your client's filed SAS report.

Best regards

**Sow Foong**

Claims Assistant



**Tel** (65) 6337 4779

**Email** [claims@ecics.com.sg](mailto:claims@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>

**Sent:** Tuesday, 26 November 2024 3:55 pm

**To:** motorsurvey <[motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg)>

**Cc:** Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Subject:** Accident involving SNA 688 U & GBF 5339 K on 25/11/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, LOKE WAI KHIONG to notify you of the aforesaid accident involving our client's vehicle SNA688U and your insured's vehicle GBF5339K on 25/11/2024 at 1920HRS along UPPER SERANGOON RD

This serves as a **NOTICE** that we are claiming against GBF5339K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** PEI JIA ( 88547553 )

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 26/11/2024

PRS ARRANGEMENT (Date & Time) : 27/11/2024 after 1000hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

PEI JIA

Motor Claims Department

Tel: 88547553

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