

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 6 December 2024 1:02 PM  
**To:** ERIC WOO JUN KIAT  
**Cc:** MT\_Claim\_SG; Admin A; Daphne Lee (LKK Auto)  
**Subject:** RE: OUR REF: 24/24/24/VC05/030175 - Third Party Claim --- GBD5503M and YQ2092K (Your ref.) ; DOA: 11.11.2024 \*\*\* LKK REF: CD/LPC24110597/Xma3  
**Attachments:** LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf  
**Categories:** HMK

Hi Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Daphne.

*To check availability of the case handler, you may contact the undersigned.*

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

**Sent:** Thursday, 28 November 2024 5:28 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

**Subject:** OUR REF: 24/24/24/VC05/030175 - Third Party Claim --- GBD5503M and YQ2092K (Your ref.) ; DOA: 11.11.2024 \*\*\* LKK REF: CD/LPC24110597/Xma3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached both parties GIA reports for your easy reference.

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 28 November 2024 3:10 pm

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: REF: 24/24/24/VC05/030175 - Third Party Claim --- GBD5503M and YQ2092K (Your ref.) ; DOA: 11.11.2024  
\*\*\* LKK REF: CD/LPC24110597/Xma3

## Lonpac External - General

Hi Eric,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Thursday, 28 November 2024 9:58 AM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: 24/24/24/VC05/030175 - Third Party Claim --- GBD5503M and YQ2092K (Your ref.) ; DOA: 11.11.2024

Dear Charmaine,

Thank you for the assignment.

Please be informed that the vehicle not in the workshop, repairer will arrange.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Wednesday, November 27, 2024 5:20 PM

**To:** ASM Nicole Ng <[nicoleng@asmauto.com.sg](mailto:nicoleng@asmauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** REF: 24/24/24/VC05/030175 - Third Party Claim --- GBD5503M and YQ2092K (Your ref.) ; DOA: 11.11.2024

**Lonpac External - General**

**Lonpac External - General**

Without Prejudice

REF: 24/24/24/VC05/030175

OIC: Eric

Dear Nicole,

We will be appointing LKK for the survey.

**Aside to LKK Hueh Yin, FYNA please.**

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** ASM Nicole Ng <[nicoleng@asmauto.com.sg](mailto:nicoleng@asmauto.com.sg)>  
**Sent:** Wednesday, 27 November 2024 5:02 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** ASM Jaclyn <[jaclynlai@asmauto.com.sg](mailto:jaclynlai@asmauto.com.sg)>  
**Subject:** Third Party Claim --- GBD5503M and YQ2092K (Your ref.) ; DOA: 11.11.2024

Dear Sir/Madam,

Our client, the owner of GBD 5503 M wishes to file claim for the damages sustained from the above-stated accident against your insured, the owner of YQ 2092 K.

We append herewith SAS and estimate for your perusal. Kindly advise on liability and arrange for survey.

Thank you.

Best Regards,

*Nicole Ng*

HR & Claims Executive

**ASM Automotive Services Pte Ltd**

No. 13, Pioneer Sector 1, Singapore 628424.

DID: 6265 0026 | Fax: 6265 6068

Web: [www.asmauto.com.sg](http://www.asmauto.com.sg)

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