



**JL PERFECT AUTOWORK PTE LTD**

Co. & GST Reg. No.: 202136905K

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: jlperfectautowork@gmail.com

Date: 01.02.2025

ATTN: Motor Claims Department

INS: **CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

Dear Sir/Madam,

Accident Involving: SMC9990M & SNF4418E

Date of Accident: 15.11.2024

Location: WOODLANDS IND PK E X N COAST AVE

We refer to the above-mentioned accident.

We are claiming as follows:

|                     |                           |                            |
|---------------------|---------------------------|----------------------------|
| Cost of Repair:     | <u>\$ 4,360.00</u>        |                            |
| Loss of Use:        |                           |                            |
| (\$180.00 X 6 Days) | <u>\$ 1,080.00</u>        | (5 Repair Days + 1 Sunday) |
| LTA Search          | <u>\$ 27.25</u>           |                            |
| <b>Grand Total:</b> | <u><b>\$ 5,467.25</b></u> |                            |

motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

For any further queries, please kindly contact Joanne @ 97231055, or email to [jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)

Thank You,

Joanne



6 sign

JL Perfect Autowork Pte. Ltd.  
Co. Reg No: 202136905K  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789 Fax: 6341 6778  
Email: jlperfectautowork@gmail.com

## Authorisation To Act

I, John Ong Yueh Han ("the third party claimant") of  
748 Woodlands Circle #06-504 730748  
(address), owner of SMC 9990M (vehicle no.)  
hereby authorise JL Perfect Autowork P/L ("the workshop")  
to act for me with respect to my claim for repair costs and / or rental and / or  
loss of use ("claim") for my vehicle no. SMC 9990M that was  
damaged pursuant to the accident which occurred on 15/11/24 (date)  
at/along Woodlands Ind. Pk E X N Coast Ave  
(location) involving vehicle no/s SNF 4418E ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that  
they deem it fit and the workshop is further authorised to receive payment further to settlement  
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge  
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by  
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident  
concerned.

Dated this 15 day of 11 (month) 20 24 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"



  
\_\_\_\_\_  
Signed by "the workshop"



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00006782400 Claim No : SNM25D200181/SNF4418E/C02/XIEXJ

Claimant : JOHN ONG YUEH HAN

Amount : **S\$4,987.25**

SINGAPORE DOLLARS FOUR THOUSAND NINE HUNDRED EIGHTY SEVEN  
AND CENTS TWENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMC9990M

Insured Vehicle No. : SNF4418E

Date of Loss : 15/11/2024

Place of Accident : BEFORE JUNCTION BTW WOODLANDS IND PARK E5 & N COAST AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ACCURATELEASINGPTLTD

Driver Name : CHEW SIONG WAN


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

|   |            |                 |
|---|------------|-----------------|
| (1) General Damages   | S\$        |                 |
| (2) Cost of Repair/ <del>Excess</del> /                                 | S\$        | 4,360.00        |
| (3) Loss of Use/ <del>Rental</del>                                      | S\$        | 600.00          |
| (4) Loss of Earning   | S\$        |                 |
| (5) <del>GIA/Police Reports/</del><br>Investigation Results/Search Fees | S\$        | 27.25           |
| (6) Medical Reports/Expenses  | S\$        |                 |
| (7) <del>Survey Fees/P.T. Fees/Towing</del>                             | S\$        |                 |
| (8) Cost including Disbursement   | S\$        |                 |
| TOTAL . . . . .   | <b>S\$</b> | <b>4,987.25</b> |

Claimant Name : JOHN ONG YUEH HAN

NRIC No : S7729092 C.

Signature : 

Date : 13/3/25

"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

# TAX INVOICE

JL PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136905K

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: jlperfectautowork@gmail.com

GST Reg. No. : 202136905K



| Date       | Invoice Number  | Vehicle Number |
|------------|-----------------|----------------|
| 01.02.2025 | JLP202502-00842 | SMC9990M       |

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#15-00 SPRINGLEAF TOWER

SINGAPORE 079909

| Description   | Amount (SGD) |
|---|--------------|
| Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges | \$ 4,000.00  |
| Total   | \$ 4,000.00  |
| Add: 9% GST   | \$ 360.00    |
| Total   | \$ 4,360.00  |

Cross cheques and pay: JL PERFECT AUTOWORK PTE LTD

Please indicate the invoice number on the reverse side.

JL PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Nov 2024 / 19:29:53  
Receipt Date/Time : 18 Nov 2024 / 19:29:53

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241118-004236  
Previous Receipt No. :

| S/N   | Item Description/<br>Business Transaction Reference<br>No.          | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|---|---|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SNF4418E<br>As at 15 Nov 2024/23:00:00<br>Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |   |                               |                        |                              |
| 1   | Insurance Enquiry - SNF4418E<br>Enquiry Fee<br>20241118192927236892 | 25.00                         | 2.25                   | 27.25                        |
| Sub-Total   |   | 25.00                         | 2.25                   | 27.25                        |
| Total Before Rounding   |   | 25.00                         | 2.25                   | 27.25                        |
| Rounding Difference   |   |                               |                        | 0.00                         |
| Total Amount Payable  |   |                               |                        | 27.25                        |
| Paid By   |   |                               |                        |                              |
| DICNV20241118192927456762   |   | SGQR(PayNow)                  |                        | 27.25                        |
| Total   |   |                               |                        | 27.25                        |
| Cash Change   |   |                               |                        | 0.00                         |
| Tendered Amount   |   |                               |                        | 27.25                        |
| Excess Refundable Amount  |   |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** FRANCIS CHEW <francischew59@gmail.com>  
**Sent:** Saturday, 14 December 2024 10:51 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** accidentreport@mail.com  
**Subject:** Re: ACCIDENT INVOLVING SNF4418E(CHINA TAIPING) AND SMC9990M ALONG/AT WOODLANDS INDUSTRY PARK E5

that the accident is confirm happened on 15/11/2024(Friday), accident

----- Forwarded message -----

发件人: **Hsiao Tong (LKKAuto)** <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Date: 2024 年 12 月 13 日周五 08:50

Subject: RE: ACCIDENT INVOLVING SNF4418E(CHINA TAIPING) AND SMC9990M ALONG/AT WOODLANDS INDUSTRY PARK E5

To: [accidentreport@mail.com](mailto:accidentreport@mail.com) <[accidentreport@mail.com](mailto:accidentreport@mail.com)>, [Francischew59@gmail.com](mailto:Francischew59@gmail.com) <[Francischew59@gmail.com](mailto:Francischew59@gmail.com)>

Dear Sirs/Mdm,

We would like to follow up on our below email.

Third party driver reported that the accident was happened on **15/11/2024(Friday)**, however your driver reported date of accident on **11/11/2024(Monday)**. Please assist to confirm Date of Accident with your driver. Kindly assist to fill in the addendum form attached and return it to us (LKK) via email for our further action.

Thank you.

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!***

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)



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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 29 November 2024 3:53 PM

**To:** [accidentreport@mail.com](mailto:accidentreport@mail.com); [Francischew59@gmail.com](mailto:Francischew59@gmail.com)

**Subject:** ACCIDENT INVOLVING SNF4418E(CHINA TAIPING) AND SMC9990M ALONG/AT WOODLANDS INDUSTRY PARK E5

**ACCURATE LEASING PTE LTD**

[By Email Only]

Driver: CHEW SIONG WAN

Dear Sir/Madam,

**You Ref: SNF4418E**

**Our Ref: CD/CTI24110572/Apa3**

**ACCIDENT INVOLVING SNF4418E(CHINA TAIPING) AND SMC9990M ALONG/AT WOODLANDS INDUSTRY PARK E5**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMC9990M against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

In addition, third party driver reported that the accident was happened on **15/11/2024(Friday)**, however your driver reported date of accident on **11/11/2024(Monday)**. Please assist to confirm Date of Accident with your driver. Kindly assist to fill in the addendum form attached and return it to us (LKK) via email for our further action.

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAUTO)

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**From:** Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>  
**Sent:** Wednesday, March 12, 2025 4:43 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - CTI REF: SNM25D200181/SNF4418E/C02/XIEXJ - LKK REF: CD/CTI24110572/Apa3, SMC9990M | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Hsiao tong,

please proceed to settle up to **4,987.25**

**Thank you**

***Phoebe Xie***

Assistant Manager, Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, February 27, 2025 9:21 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - CTI REF: SNM25D200181/SNF4418E/C02/XIEXJ - LKK REF: CD/CTI24110572/Apa3, SMC9990M | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Your ref: **SNM25D200181/SNF4418E/C02/XIEXJ**

LKK ref : CD/CTI24110572/Apa3q2(N)

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SNF4418E(CHINA TAIPING) AND SMC9990M(TP) ON 15/11/2024**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer "JL PERFECT AUTOWORK PTE LTD" at **\$4,987.25(all-in).**

The summary is as follows: -

|                                   | Amount Claimed     | Amount Revised                  |
|-----------------------------------|--------------------|---------------------------------|
| 1. Cost of Repair (with GST)      | \$18,471.82        | \$4,360.00 (\$4,000.00 + 9%GST) |
| 2. Loss of USE (6days x \$180.00) | \$ 1,080.00        | \$ 600.00 (6days x \$100.00)    |
| 3. LTA/GIA Search Fee             | \$ 27.25           | \$ 27.25                        |
| <b>Total</b>                      | <b>\$19,579.07</b> | <b><u>\$4,987.25</u></b>        |

Surveyor recommended 5days for repair + 1PRS = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 26/02/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Phoebe Xie (CTPIS) <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>

**Sent:** Thursday, 9 January 2025 3:13 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM25D200181/SNF4418E/C02/XIEXJ - LKK REF: CD/CTI24110572/Apa3, SMC9990M | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

 [LKK GIA](#)

Thank you

**Phoebe Xie**

Assistant Manager, Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI

**Sent:** Thursday, January 9, 2025 10:48 AM

**To:** Phoebe Xie (CTPIS) <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** CTI REF: SNM25D200181/SNF4418E/C02/XIEXJ - LKK REF: CD/CTI24110572/Apa3, SMC9990M | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

Dear Phoebe,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Phoebe Xie | DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 27 November 2024 2:47 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SNF4418E (OI : CTI - TBA) AND SMC9990M (TP : LKK REF - CD/CTI24110572/Apa3) on 15.11.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 9990M at M/s JL Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)