

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 27 February 2025 9:21 AM
To: claimsdept@sg.cntaiping.com
Cc: Phoebe Xie; Admin A
Subject: [SEEK MANDATE] - CTI REF: SNM25D200181/SNF4418E/C02/XIEXJ - LKK REF: CD/CTI24110572/Apa3, SMC9990M | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT
Attachments: CORRESPONDENCE EMAIL WITH OI.pdf; LKK SURVEY REPORT & PHOTOS_SMC9990M.pdf; LOD - SMC9990M.pdf

Your ref: **SNM25D200181/SNF4418E/C02/XIEXJ**

LKK ref : CD/CTI24110572/Apa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNF4418E(CHINA TAIPING) AND SMC9990M(TP) ON 15/11/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer "JL PERFECT AUTOWORK PTE LTD" at **\$4,987.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$18,471.82	\$4,360.00 (\$4,000.00 + 9%GST)
2. Loss of USE (6days x \$180.00)	\$ 1,080.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$19,579.07	<u>\$4,987.25</u>

Surveyor recommended 5days for repair + 1PRS = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 26/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Thursday, 9 January 2025 3:13 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM25D200181/SNF4418E/C02/XIEXJ - LKK REF: CD/CTI24110572/Apa3, SMC9990M | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Meikwan,

 [LKK GIA](#)

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Claims Dept of CTI
Sent: Thursday, January 9, 2025 10:48 AM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: CTI REF: SNM25D200181/SNF4418E/C02/XIEXJ - LKK REF: CD/CTI24110572/Apa3, SMC9990M | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

Dear Phoebe,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Phoebe Xie | DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 27 November 2024 2:47 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNF4418E (OI : CTI - TBA) AND SMC9990M (TP : LKK REF - CD/CTI24110572/Apa3) on 15.11.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMC 9990M at M/s JL Perfect Autowork Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)