

Hueh Yin (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, 28 June 2024 10:53 AM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; Henry Kao
Subject: FW: PRI | Our Ref: CY.SMS8436U.24.KWC.wp | Yr ref: SMB1591P (DOA: 21.06.2024)

Ref: BUS/06/24/5033

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SMS8436U
Insured: SMB1591P
Workshop: Kok Wang Car Grooming

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Wednesday, 26 June 2024 3:44 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>

Subject: RE: PRI | Our Ref: CY.SMS8436U.24.KWC.wp | Yr ref: SMB1591P (DOA: 21.06.2024)

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Dear Sirs

Our client is agreeable to appoint LKK as the SJE for this matter.

Kindly proceed to contact our client's workshop for the survey.

Thank you.

Regards,

Winnie Phee (Secretary)
M/s C. YOGARAJAH LLC
162 Bishan Street 13

#01-186
Singapore 570162
Tel/Fax No: (65) 6502 0372
(UEN No. 201333127N) (GST Reg No. 201333127N)

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From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, June 26, 2024 2:09 PM
To: winnie@yoga-legal.com
Cc: MTPRI <MTPRI@smrt.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>
Subject: RE: PRI | Our Ref: CY.SMS8436U.24.KWC.wp | Yr ref: SMB1591P (DOA: 21.06.2024)

Ref: BUS/06/24/5033

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1591P as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Wednesday, 26 June 2024 12:50 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Tan Wei Teck

(StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim

<EstherLim@msfirstcapital.com.sg>; winnie@yoga-legal.com

Subject: FW: PRI | Our Ref: CY.SMS8436U.24.KWC.wp | Yr ref: SMB1591P (DOA: 21.06.2024)

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Dear Hua Yen,

PRI D24005591MFBP/SMRT

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Wednesday, June 26, 2024 12:26 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: PRI | Our Ref: CY.SMS8436U.24.KWC.wp | Yr ref: SMB1591P (DOA: 21.06.2024)

To: MS First Capital Insurance Ltd

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SMS 8436U & SMB 1591P ON 21.06.2024 ALONG CHOA CHU KANG LOOP

We are instructed by Gran Torino Pte Ltd to notify you of a road traffic accident on 21.06.2024 involving our client's vehicle SMS 8436U and vehicle no. SMB 1591P driven by your insured at the material time. A copy of the accident report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to

conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

The details of our client's workshop are as follows:-

Kok Wang Car Grooming

1 Soon Lee Street

#06-40 Pioneer Centre

Singapore 627605

Contact Person: Mr. Kok (HP: 91839633)

Regards,

Winnie Phee (Secretary)

M/s C. YOGARAJAH LLC

162 Bishan Street 13

#01-186

Singapore 570162

Tel/Fax No: (65) 6502 0372

(UEN No. 201333127N) (GST Reg No. 201333127N)

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