# Veron Chen (LKKAuto)

**From:** Jaime Tay Su Peng < JaimeTay@msfirstcapital.com.sq>

Sent: Thursday, 24 October 2024 5:05 PM

To: Rajes (LKK Auto)
Cc: SUR; assignments

Subject: Additional - PRI for SDZ9988G - Our Insured: SHF48L on 25/06/2024 Our Ref:

D24005642MFSH/Strides/CJ/TPD-1

Attachments: LKKReport-SDZ 9988G.pdf; DSC\_5784.JPG; DSC\_5787.JPG; DSC\_5788.JPG; DSC\_

5791.JPG; DSC\_5792.JPG; DSC\_5793.JPG; 107950 SDZ9988G\_Xtreme additional.pdf

Dear Rajes,

We refer to the above-mentioned subject. Survey was conducted and report was submitted.

However, we have received additional invoice for accessories from the third party, claiming for soundproofing which was not included in your survey report.

Kindly forward to the surveyor in charge of this survey and advise if this should be payable, urgently.

Thank you.

Best regards,

Jaime Tay

Motor Claims

# **MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C

Website <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a>

A member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="https://www.first-insurance.com.sg">www.first-insurance.com.sg</a> for details of PDPA Personal Data Collection Statement.

#### Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg> **Sent:** Monday, 14 October 2024 2:49 pm

To: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Subject: RE: PRI for SDZ9988G - Our Insured: SHF48L on 25/06/2024 Our Ref: D24005642MFSH/Strides/CJ/TPD-1

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Jaime,

Survey Report attached.

Thanks & Best Regards,

# Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

# STRIDESPREMIER

⊕www.stridespremier.com.sg ⊕6@Stridespremier

From: Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Sent: Monday, 14 October 2024 2:41 pm

To: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<a href="mailto:</a><a href="mailto:Ana.Magnaye@stridespremier.com.sg">Ana.Magnaye@stridespremier.com.sg</a>

Subject: RE: PRI for SDZ9988G - Our Insured: SHF48L on 25/06/2024 Our Ref: D24005642MFSH/Strides/CJ/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Ana,

Please let us have the SR urgently if available.

Thank you.

Best regards, **Jaime Tay** 

**Motor Claims** 

### **MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C

Website http://www.msfirstcapital.com.sg

A member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

## Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Rajes (LKK Auto) < rajes@lkkauto.com>

**Sent:** Friday, 28 June 2024 12:21 pm

To: MTPRI < MTPRI@smrt.com.sg>; assignments < assignments@lkkauto.com>; SUR < sur@lkkauto.com>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu

<<u>RachelWu@msfirstcapital.com.sg</u>>; Henry Kao <<u>HenryKao@msfirstcapital.com.sg</u>>

Subject: RE: PRI for SDZ9988G - Our Insured: SHF48L on 25/06/2024 Our Ref: D24005642MFSH/Strides/CJ/TPD-1

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Rajes | Admin

### **LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: MTPRI < <a href="MTPRI@smrt.com.sg">MTPRI@smrt.com.sg</a> Sent: Friday, June 28, 2024 10:49 AM

To: assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <a href="mailto:rajes@lkkauto.com">rajes@lkkauto.com</a>>

Cc: MTPRI < MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu

<RachelWu@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>

Subject: FW: PRI for SDZ9988G - Our Insured: SHF48L on 25/06/2024 Our Ref: D24005642MFSH/Strides/CJ/TPD-1

Ref: TAX/06/24/2071

Dear Rajes,

Kindly survey on "Without Prejudice" basis.

TP: SDZ9988G Insured: SHF48L

Workshop: H C AUTO PTE. LTD.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u> **From:** Anna Chong <anna.chong@advlawllc.com>

Sent: Wednesday, 26 June 2024 5:13 pm

To: MTPRI < MTPRI@smrt.com.sg>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<ana.Magnaye@stridespremier.com.sg>; 'arthur' <arthur@advlawllc.com>; onehub77@gmail.com;

hcauto@singnet.com.sg

Subject: RE: PRI for SDZ9988G - Our Insured: SHF48L on 25/06/2024 Our Ref: D24005642MFSH/Strides/CJ/TPD-1

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

# **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to your email dated on 26 June 2024.

We would like to nominate LKK Kenneth Kong Seng Cheong

Kindly assist in arranging the PRI with the following workshop at the soonest:

## H C AUTO PTE. LTD.

160 SIN MING DRIVE #05-09 SIN MING AUTO CITY

Singapore 575722

Contact Person: 9457 0678 (JOE CHEE TAI CHIEW)

Thank you.

Best Regards Anna Chong



Advocates & Solicitors, Commissioner for Oaths, Notary Public

UEN/GST Reg no.: 201310208H

# Main Office (Conveyancing Practice):

430 Lorong 6 Toa Payoh, #11-01 OrangeTee Building Singapore 319402

Tel: (65) 6323 5488 (5 lines) | Fax: (65) 6225 7738

# **Branch Office (Accident, Corporate & Litigation Practice):**

Blk 500 Lorong 6 Toa Payoh, #04-36 Singapore 310500

Tel: (65) 6970 2614 | Fax: (65) 6970 2646

#### STRICTLY CONFIDENTIAL

This message, its contents and any files transmitted with it are intended SOLELY for the addressee(s) and may be legally privileged and/or of the standard sequence of the seq

\*\*WARNING: Computer viruses can and/or may be transmitted via email. Kindly check and ensure that all emails received to When and/or if unsure, please contact us to verify. Please note that the company accepts no liability for any damage caused

From: MTPRI < MTPRI@smrt.com.sg > Sent: Wednesday, 26 June 2024 4:14 pm
To: Anna Chong <anna.chong@advlawllc.com >

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>; 'arthur' <arthur@advlawllc.com>; onehub77@gmail.com;

hcauto@singnet.com.sg; MTPRI < MTPRI@smrt.com.sg>

Subject: RE: PRI for SDZ9988G - Our Insured: SHF48L on 25/06/2024 Our Ref: D24005642MFSH/Strides/CJ/TPD-1

Ref: TAX/06/24/2071

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHF48L as such we do not follow the new protocol. Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

- 1. M/s LKK Bryan Ang Tani
- 2. M/s LKK Adrian Ling Wai Ping

THE STRAITS TIMES

Singapore's

Best Law Firms

2024 In collaboration with statista



- M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- M/s LKK Mohamad Taufikh Bin Hamid 6.

Regards,

Hua Yen Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>Huayen.Ong@strides.com.sg</u>

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Sent: Wednesday, 26 June 2024 3:36 pm

To: MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) < HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) < Ana.Magnaye@stridespremier.com.sg>; Anna Chong <anna.chong@advlawllc.com>; 'arthur' <arthur@advlawllc.com>; onehub77@gmail.com; hcauto@singnet.com.sg; Henry Kao < Henry Kao@msfirstcapital.com.sg>

**Subject:** PRI for SDZ9988G – Our Insured: SHF48L on 25/06/2024 Our Ref: D24005642MFSH/Strides/CJ/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards, Joanne Tan **Motor Claims** 

### MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581 D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C Website <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a>

A member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: Anna Chong <anna.chong@advlawllc.com>

Sent: Wednesday, June 26, 2024 12:44 PM

To: Motor Claims < Motor Claims@msfirstcapital.com.sg>

Cc: 'arthur' <arthur@advlawllc.com>; onehub77@gmail.com; hcauto@singnet.com.sg

Subject: URGENT // PRS - Our Ref: SDZ9988G; Your Ref:SHF48L

Dear Sir / Madam,

RE: ACCIDENT INVOLVING SDZ9988G / SHF48L ON 25/06/2024 ALONG LORONG 18 GEYLANG, SINGAPORE @ 18:15 HRS

We are instructed by WONG HOY KIM to notify you of a road traffic accident on 25/06/2024 at about 18:15 hours ALONG LORONG 18 GEYLANG, SINGAPORE involving our client's vehicle registration number SDZ9988G and vehicle registration number SHF48L driven by your insured at the material time.

A copy of our client's Traffic Police Report is enclosed. Kindly let us have a copy of your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair inspection of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle SDZ9988G now at the following workshop:-

## H C AUTO PTE. LTD.

160 SIN MING DRIVE #05-09 SIN MING AUTO CITY Singapore 575722

Contact Person: 9457 0678 (JOE CHEE TAI CHIEW)

Please let us have your list of Surveyors on an urgent basis.

Thank you.

Best Regards Anna Chong



Advocates & Solicitors, Commissioner for Oaths, Notary Public

UEN/GST Reg no.: 201310208H

### **Main Office (Conveyancing Practice):**

430 Lorong 6 Toa Payoh, #11-01 OrangeTee Building Singapore 319402 Tel: (65) 6323 5488 (5 lines) | Fax: (65) 6225 7738

## **Branch Office (Accident, Corporate & Litigation Practice):**

Blk 500 Lorong 6 Toa Payoh, #04-36 Singapore 310500

Tel: (65) 6970 2614 | Fax: (65) 6970 2646

## **STRICTLY CONFIDENTIAL**

This message, its contents and any files transmitted with it are intended SOLELY for the addressee(s) and may be legally privileged and/or of the solution of

\*\*WARNING: Computer viruses can and/or may be transmitted via email. Kindly check and ensure that all emails received when and/or if unsure, please contact us to verify. Please note that the company accepts no liability for any damage caused

Singapore's
Best Law Firms

2024. In collaboration with statista



DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or

use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.