

One Line Motorworks Trading

11 Tuas Bay Close, West Star #06-03, Singapore 636996

Tel: 6262 2106

H/P: 9797 1868

Business Reg No. : 53375959E

Date: 24.01.2025

LETTER OF DEMAND

Lonpac Insurance Bhd

300 Beach Road,

The Concourse, #17-04/06

Singapore 199555

Claim Number: 24/24/24/VC05/030227

Dear Sirs,

CLAIMANT: TIONG HENG TRANSPORT PTE. LTD. – TRAFFIC ACCIDENT ON 18/10/2024 INVOLVING PC8628G AND YP8952U NEAR 504 OLD CHOA CHU KANG RD, SINGAPORE 698922

We act for the owner of motor bus PC 8628 G. On our record, you are the insurer/driver of motor vehicle YP 8952 U.

We are instructed that the accident was caused by you/your insured driver's negligent driving and/ or management of the motor vehicle YP 8952 U. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are assessed as follows:

Particulars

NO	DESCRIPTION	AMOUNT
1	FINAL REPAIR COSTS – CS25010002	\$6,600.00
2	LOU @ \$ 550 x 7 days	\$3,850.00
3	LTA @ YP 8952 U	\$27.25
	Grand Total	\$10,477.25

Yours faithfully



Neo Say Pheng
(HP: 9797 1868)

AUTHORIZATION TO ACT

I, Tiong Heng Transport Pte Ltd ("The Third Party claimant") NRIC 2013299551 of
1 Soon Lee Street # 06-36, Pioneer Centre Singapore 627605 (address),
being the owner of PC 8628G (vehicle no.) hereby authorize

One Line Motorworks Trading. ("the workshop") to act for me

with respect to my claim for repair cost and /or rental and/or loss of use ("claim") for my vehicle

bearing registration no. PC 8628G that was damaged pursuant to the accident

which occurred on 18 Oct 2024 along Near J4 old Choa Chu Kang Rd,

involving vehicles YP 8952 U Singapore 698952 ("the accident")

I further authorize the workshop to settle my above mentioned claim in a manner they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability in so far as the driver/owner/insurers of the other
vehicle is concerned.

Dated this 25th day of Jan (month) 2025 (year)


Signed by "the Third Party claimant"




Signed by "the workshop"





LONPAC INSURANCE

CLAIM NO : 24/24/24/VC05/030227
DATE : 15 JAN 2026

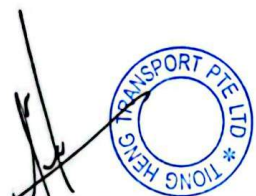
DISCHARGE VOUCHER

I/We, TIONG HENG TRANSPORT PTE LTD (Company Reg No. 201329925H), confirmed acceptance from M/s LONPAC INSURANCE BHD AND/OR OWNER OF YP8952U sum of Singapore Dollars Three Thousand Eight Hundred Fifty Only (\$3,850.00) in full and final satisfaction and discharge of all property losses competent to me upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving PC8628G and YP8952U on 18/10/2024 along INSIDE HOME TEAM ACADEMY.

I/We hereby agree to indemnify and keep LONPAC INSURANCE BHD / SIN FU LEE COMPANY / KYAW WIN TUN indemnified against all claims and any other claims whatsoever made by any person/persons on our behalf in respect of said accident.

I/We further authorize you to pay the above settlement sum directly to ONE LINE MOTORWORKS TRADING.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature & of Claimant / Date

Neo Sree Tiong 23th Jan 2026
.....
Name of Claimant / Date

Note: Global sum S\$3,850.00 (all in, including Repair Cost, Loss of Use, LTA / GIA Fee)

LONPAC INSURANCE BHD (S98FC5635C)
300 Beach Road #17-04/06 The Concourse Singapore 199555
Tel: (65) 6250 7388 Fax: (65) 6296 3767 www.lonpac.com.sg

One Line Motorworks Trading

11 Tuas Bay Close, West Star #06-03, Singapore 636996

Tel: +65 6262 2106

H/P: +65 9797 1868

Business Reg No. : 53375959E

CASH SALES

Lonpac Insurance Bhd
300 Beach Road
The Concourse, #17-04/06
Singapore 199555

6383 7408

Reference No. :
Cash Sales No. : CS25010002
Cash Sales Date : 24 Jan 2025
Payment Term : Cash
Vehicle No. : PC8628G
Technician :

#	DESCRIPTION	QTY	PRICE/UNIT	TOTAL AMOUNT
1	Lump Sum	1	\$ 6,600.00	\$ 6,600.00

SGD: Six Thousand Six Hundred Dollars Only

Subtotal	\$	6,600.00
Discount	\$	-
Total Amount Due	\$	6,600.00

Remarks:

Claim for damage or shortage shall not be considered unless we are notified in writing within seven (7) days of this invoice date.

Our bank details:

Account name : One Line Motorworks Trading

Bank name : Oversea-Chinese Banking Corporation Limited

Account no. : 601-350952-001

E. & O. E.



UEN: 53375959E

This is computer generated
No signature is required
for ONE LINE MOTORWORKS TRADING

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 20 Nov 2024 / 13:04:07

Receipt Date/Time : 20 Nov 2024 / 13:03:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241120-002173

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP8952U As at 18 Oct 2024/15:04:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YP8952U			
	Enquiry Fee	25.00	2.25	27.25
	20241120130246950312			
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
	Paid By			
	DICNV20241120130247216766	SGQR(PayNow)		27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

One Line Motorworks Trading

Bank Account Details

Beneficiary Name:

One Line Motorworks Trading

Bank Name / Branch Name:

OCBC Bank / OCBC Centre Branch

Bank Account No.:

601 - 350 952 - 001

Bank Code / Branch Code:

7339 / 601

Swift Code

OCBCSGSG

Email Address:

tricia.onelinemotorworks@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Neo Say Pheng, Maintenance Manager, 97971868, saypheng@tongheng.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 16th Jan 2016

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>
Sent: Thursday, January 15, 2026 9:30 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: OREF: 24/24/24/VC05/030227 - Approval for TPD claim - Accident involving YP8952U (OI) & PC8628G on 18/10/2024 along 501 Old Choa Chu Kang Rd, Singapore 698928

Lonpac External - General

Lonpac External - General

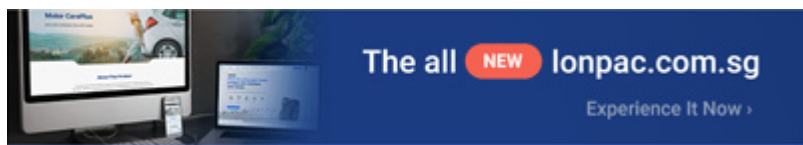
Dear Hsiao Tong,

Please proceed as proposed. (@50% = \$3,957.25)

Thank you.

Best Regards

Jasmine Lok
Claims Department | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 12 December 2025 11:51 am
To: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] -OREF: 24/24/24/VC05/030227 Motor claim involving PC8628G and YP8952U DOA: 18.10.2024 *** LKK REF: CD/LPC24110560/Rua3

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VC05/030227**
Our ref : CD/LPC24110560/Rpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP8952U(LONPAC) AND PC8628G(TP) ON 18/10/2024

We refer to the above matter.

Third party driver reported that he was approaching a bend and suddenly hit by insured driver who is turning left.

Our insured driver reported that he is making a left turn and hit by third party who is making a right turn from opposite direction.

Third party has no video for this matter. Only scene photo which is inconclusive.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **“ONE LINE MOTORWORKS TRADING”** at **\$3,957.25(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair	\$18,905.54		\$ 6,600.00
2. Loss of Use (7days x \$550.00)	\$ 3,850.00		\$ 1,260.00 (7DAYS X \$180.00)
			\$ 7,860.00
		@ 50%	\$ 3,930.00
3. LTA/GIA SEARCH FEE	\$ 27.25		\$ 27.25
Total	\$22,782.79		\$ 3,957.25

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.



Merry Christmas & Happy New Year 2026!



Best Regards,

Hsiao Tong, Chew (Ms) | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>

Sent: Tuesday, November 11, 2025 2:18 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>

Subject: [Seek opinion/instruction] OREF: 24/24/24/VC05/030227 Motor claim involving PC8628G and YP8952U DOA: 18.10.2024 *** LKK REF: CD/LPC24110560/Rua3

Lonpac External - General

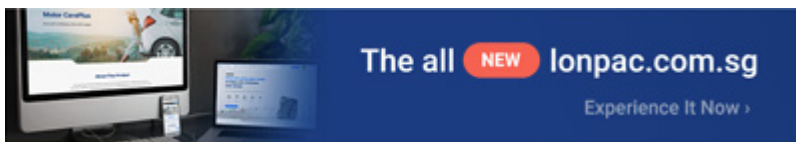
Dear Yan,

Please proceed as proposed.

Thank you.

Best Regards

Jasmine Lok
Claims Department | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Wednesday, 29 October 2025 2:49 pm

To: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>

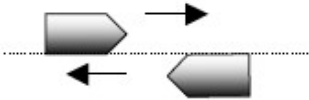
Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>

Subject: [Seek opinion/instruction] OREF: 24/24/24/VC05/030227 Motor claim involving PC8628G and YP8952U DOA: 18.10.2024 *** LKK REF: CD/LPC24110560/Rua3

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Dear Jasmine,

As spoken, we had rejected third party claim, third party appeal rejection and counter propose to settle matter at liability 50/50 under bola 17. As differing interpretations of the available evidence.

17.		Vehicle X – Straddling lane Vehicle Y – Straddling lane Reason: Vehicle should keep in lane	50%	50%
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Kindly advise opinion/ instruction.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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