

Hsiao Tong (LKKAuto)

From: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>
Sent: Thursday, January 15, 2026 9:30 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: OREF: 24/24/24/VC05/030227 - Approval for TPD claim - Accident involving YP8952U (OI) & PC8628G on 18/10/2024 along 501 Old Choa Chu Kang Rd, Singapore 698928

Lonpac External - General

Lonpac External - General

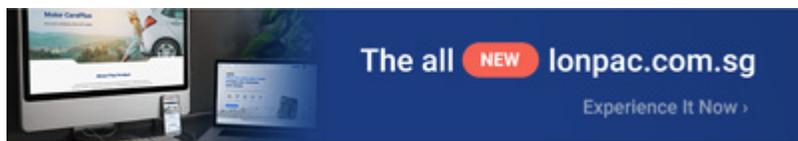
Dear Hsiao Tong,

Please proceed as proposed. (@50% = \$3,957.25)

Thank you.

Best Regards

Jasmine Lok
Claims Department | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 12 December 2025 11:51 am
To: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] -OREF: 24/24/24/VC05/030227 Motor claim involving PC8628G and YP8952U DOA: 18.10.2024 *** LKK REF: CD/LPC24110560/Rua3

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Your ref: **24/24/24/VC05/030227**
Our ref : CD/LPC24110560/Rpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP8952U(LONPAC) AND PC8628G(TP) ON 18/10/2024

We refer to the above matter.

Third party driver reported that he was approaching a bend and suddenly hit by insured driver who is turning left.

Our insured driver reported that he is making a left turn and hit by third party who is making a right turn from opposite direction.

Third party has no video for this matter. Only scene photo which is inconclusive.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **“ONE LINE MOTORWORKS TRADING”** at **\$3,957.25(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised | |
|-----------------------------------|--------------------|----------------|--------------------------------|
| 1. Cost of Repair | \$18,905.54 | | \$ 6,600.00 |
| 2. Loss of Use (7days x \$550.00) | \$ 3,850.00 | | \$ 1,260.00 (7DAYS X \$180.00) |
| | | | \$ 7,860.00 |
| | | @ 50% | \$ 3,930.00 |
| 3. LTA/GIA SEARCH FEE | \$ 27.25 | | \$ 27.25 |
| Total | \$22,782.79 | | \$ 3,957.25 |

Surveyor recommended 7days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.



Merry Christmas & Happy New Year 2026!



Best Regards,

Hsiao Tong, Chew (Ms) | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>

Sent: Tuesday, November 11, 2025 2:18 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>

Subject: [Seek opinion/instruction] OREF: 24/24/24/VC05/030227 Motor claim involving PC8628G and YP8952U DOA: 18.10.2024 *** LKK REF: CD/LPC24110560/Rua3

Lonpac External - General

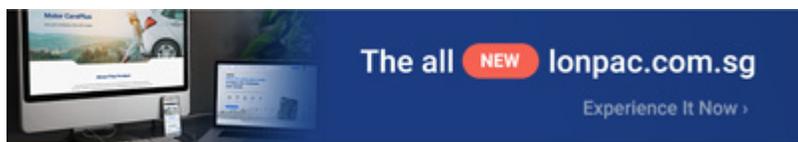
Dear Yan,

Please proceed as proposed.

Thank you.

Best Regards

Jasmine Lok
Claims Department | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Wednesday, 29 October 2025 2:49 pm

To: JASMINE LOK KHENG KWEI <JASMINELOK@lonpac.com>

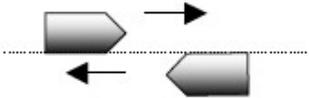
Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>

Subject: [Seek opinion/instruction] OREF: 24/24/24/VC05/030227 Motor claim involving PC8628G and YP8952U DOA: 18.10.2024 *** LKK REF: CD/LPC24110560/Rua3

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Dear Jasmine,

As spoken, we had rejected third party claim, third party appeal rejection and counter propose to settle matter at liability 50/50 under bola 17. As differing interpretations of the available evidence.

| | | | | |
|-----|---|--|-----|-----|
| 17. |  | <p>Vehicle X – Straddling lane Vehicle Y – Straddling lane</p> <p>Reason: Vehicle should keep in lane</p> | 50% | 50% |
|-----|---|--|-----|-----|

Kindly advise opinion/ instruction.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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