

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Thursday, 28 November 2024 2:14 PM  
**To:** Jacqueline Tan (CTPIS); SUR; assignments  
**Cc:** Claims Dept of CTI; Eddie Sim (CTPIS)  
**Subject:** RE: OUR REF: SNM24D206441/SLZ4958G/C01/TANCHC - - OD CLAIM SLZ4958G  
**Attachments:** Preliminary Advice.PDF; SLZ 4958G - Estimate .pdf; SLZ 4958G - PARF\_COE Rebate Enquiry.pdf; SLZ 4958G - Photographs\_compressed.pdf

Dear Jacqueline,

Enclosed preliminary revised of vehicle SLZ 4958G  
Date of survey: 27/11/2024  
Number of days (estimated) : 14 days

Best Regards,

**Celine Fong** on behalf of Veron

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, November 26, 2024 4:28 PM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Eddie Sim (CTPIS) <eddie.sim@sg.cntaiping.com>; razali@automotiverepaircentre.com.sg  
**Subject:** RE: OUR REF: SNM24D206441/SLZ4958G/C01/TANCHC - - OD CLAIM SLZ4958G

[Internal]

Hi LKK,

Please conduct OD survey.

Case linked.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Jacqueline Tan (CTPIS)  
**Sent:** Tuesday, 26 November 2024 2:36 pm  
**To:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg); Eddie Sim (CTPIS) <[eddie.sim@sg.cntaiping.com](mailto:eddie.sim@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM24D206441/SLZ4958G/C01/TANCHC - - OD CLAIM SLZ4958G

Hi Eddie,

Please conduct OD survey.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Jacqueline Tan (CTPIS)  
**Sent:** Monday, 25 November 2024 2:08 pm  
**To:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM24D206441/SLZ4958G/C01/TANCHC - - OD CLAIM SLZ4958G

Hi Razali,

Case linked.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

*\*For survey matter, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

*\*For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)*

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 25 November 2024 1:07 pm  
**To:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)  
**Subject:** OUR REF: SNM24D206441/SLZ4958G/C01/TANCHC - - OD CLAIM SLZ4958G

[Internal]

Dear Jacqueline,

Please refer to the below email.

Kindly assist soonest possible.  
(OIC- Jacqueline Tan- 6389 6185)

Thank you.

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896186 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** [razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg) <[razali@automotiverepaircentre.com.sg](mailto:razali@automotiverepaircentre.com.sg)>  
**Sent:** Monday, November 25, 2024 9:28 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg); 'ARC KenGuan' <[kenguan@automotiverepaircentre.com.sg](mailto:kenguan@automotiverepaircentre.com.sg)>; 'James' <[james@automotiverepaircentre.com.sg](mailto:james@automotiverepaircentre.com.sg)>; [rayna@automotiverepaircentre.com.sg](mailto:rayna@automotiverepaircentre.com.sg)  
**Subject:** SLZ4958G - OD CLAIM

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Office in charge,

The owner of the vehicle **SLZ4958G** wants to lodge an OD claim.

Vehicle **SLZ4958G** is currently IN our workshop.

Please let me know the claim number inside EzClaim.

Thanks for your attention.

Regards,



**RAZALI**

**WhatsApp: 89453288**

**Automotive Repair Centre Pte Ltd**

**Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586**

**Fax: +65 6722 8585**