

Hueh Yin (LKK Auto)

From: Pauline Tham (CTPIS)
Sent: Tuesday, November 26, 2024 11:42 AM
To: claimstatusenquiry; Claims Dept of CTI; Phoebe Xie (CTPIS); sur@lkkauto.com
Subject: RE: Direct Settlement (SM) - Accident Involving SLQ1172Z & XE9029Z (CHINA TAIPING-INSURED) DOA: 24/11/2024 / (VEHICLE GROUNDED - cti ref :SNM24D206610/c02)

Hi LKK

Please conduct PRS

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Pauline Tham (CTPIS)
Sent: Tuesday, 26 November 2024 11:08
To: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Subject: RE: Direct Settlement (SM) - Accident Involving SLQ1172Z & XE9029Z (CHINA TAIPING-INSURED) DOA: 24/11/2024 / (VEHICLE GROUNDED - cti ref :SNM24D206610/c02)

Without Prejudice

Hi Sir

Thanks for reply.

Hi LKK

Please conduct PRS.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Sent: Tuesday, 26 November 2024 10:49
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: Re: Direct Settlement (SM) - Accident Involving SLQ1172Z & XE9029Z (CHINA TAIPING-INSURED) DOA: 24/11/2024 / (VEHICLE GROUNDED)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all,

We refer to the email below.

Attached GIA Report, for SLQ1172Z.

(vehicle **IN** workshop).

***We would like to appoint "LKK Auto" as the SJE for this Pre-Repair Survey.**

Kindly arrange for survey soonest

Thank you & Regards,

Vincent Chua

TPR Team, Claims Dept

DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

www.inchcape.com



From: Vincent Chua <Vincent.Chua@inchcape.com.sg>
Sent: Monday, November 25, 2024 10:53 AM
To: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (SM) - Accident Involving SLQ1172Z & XE9029Z (CHINA TAIPING-INSURED) DOA: 24/11/2024 / (VEHICLE GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Estimate Invoice for your kind perusal.

As our client is claiming against your insured **XE9029Z** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **San Joi Sam @ 9847 6209** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

*We would like to appoint "LKK Auto" as the SJE for this Pre-Repair Survey.

GIA Report for SLQ1172Z still being generated, still provide once available

Kindly arrange for survey soonest

Thank you & Regards,

Vincent Chua

TPR Team, Claims Dept

DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

www.inchcape.com

