

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Wednesday, 18 December 2024 12:28 PM
To: Ashlene Lee Bee Gan (StridesASvcs/Ins & Claims/Tx,RAC&PH)
Cc: Wong Kok Wah (StridesASvcs/Ins & Claims/Tx,RAC&PH)
Subject: RE: **REJECT CLAIM** - Accident Involving SHB5025R & GBE4803Z (DOA: 26/11/2024) ***LKK Ref: CD/AIG24110555/Ema3

Without Prejudice

Refer to the above matter

We are of the view that your driver was the proximate cause of the accident. Our insured's vehicle would not have rolled back if your driver had not rear-ended our insured's vehicle.

We are maintained rejected this claim instructed by our principal.

As such, we will close file in our end.

Thank you

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Ashlene Lee Bee Gan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <BeeGan.Lee@stridespremier.com.sg>
Sent: Wednesday, 18 December 2024 9:11 AM
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Cc: Wong Kok Wah (StridesASvcs/Ins & Claims/Tx,RAC&PH) <KokWah.Wong@stridespremier.com.sg>
Subject: RE: **REJECT CLAIM** - Accident Involving SHB5025R & GBE4803Z (DOA: 26/11/2024) ***LKK Ref: CD/AIG24110555/Ema3

Without Prejudice

Save As To Costs

Dear Daphne

Although our driver has first collided onto your lorry, but your lorry also rolled back and caused further damage.

So we are of the view that your insured also contributed to the damage caused.

The picture below shows that after your insured lorry rolled back our taxi was stuck under the carriage of your insured lorry.



We are of the view that both parties are responsible.

Regards,

Ashlene Lee

Ashlene Lee
Claim Department

Strides Premier Automotive Services Pte Ltd | 23 Changi South Ave 2 #01-02 Singapore 486443

STRIDESPREMIER

AUTOMOTIVE

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Wednesday, 11 December 2024 10:47 am
To: Ashlene Lee Bee Gan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <BeeGan.Lee@stridespremier.com.sg>
Cc: Wong Kok Wah (StridesASvcs/Ins & Claims/Tx,RAC&PH) <KokWah.Wong@stridespremier.com.sg>
Subject: RE: ****REJECT CLAIM**** - Accident Involving SHB5025R & GBE4803Z (DOA: 26/11/2024) *****LKK Ref:**
CD/AIG24110555/Ema3

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Dear Ashlene,

Refer to the above matter

After reviewed the accident video footage, we regret to inform you that we are unable look into your claim. Your driver proximate cause of the accident rear ended our insured vehicle.

Therefore, we are rejected this claim instructed by our principal.

Thank you

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Ashlene Lee Bee Gan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <BeeGan.Lee@stridespremier.com.sg>
Sent: Friday, 6 December 2024 9:44 AM
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Cc: Wong Kok Wah (StridesASvcs/Ins & Claims/Tx,RAC&PH) <KokWah.Wong@stridespremier.com.sg>
Subject: RE: Accident Involving SHB5025R & GBE4803Z (DOA: 26/11/2024) *****LKK Ref:** CD/AIG24110555/Ema3

REF: TAX/11/24/2087/AL

Without Prejudice

Save As To Costs

Dear Daphne,

As per your request.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By

Daphne Lee (LKK Auto)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Sent: Tuesday, 10 December 2024 3:11 PM
To: Daphne Lee (LKK Auto)
Cc: Admin A
Subject: RE: Case Assignment TP - SHB5025R - 26/11/2024 - AIG Ref: 4506289496SG *** LKK REF: CD/AIG24110555/EMA3

Dear Daphne,

Thank you for the video footage.

We are of the view that TP was the proximate cause of the accident. Our insured's vehicle would not have rolled back if TP had not rear-ended our insured's vehicle.

Kindly reject the claim.

Thank you.

Best Regards,

Angie Gan

Claims Adjuster, Auto Claims
AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1013
Angiegeokling.Gan@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Friday, December 6, 2024 10:29 AM
To: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Case Assignment TP - SHB5025R - 26/11/2024 - AIG Ref: 4506289496SG *** LKK REF: CD/AIG24110555/EMA3

This message is from an external sender; be cautious with links and attachments.

Dear Angie,

Refer to your email as below

As per requested, attached TP video footage as above. Based on both parties video footage is shows that TP was rear ended our insured vehicle first, later on insured vehicle rolled back and hit onto TP.