

## Daphne Lee (LKK Auto)

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**From:** Tam, Ivan-WK <Ivan-WK.Tam@aig.com>  
**Sent:** Monday, 26 May 2025 11:05 AM  
**To:** Daphne Lee (LKK Auto)  
**Subject:** RE: Case Assignment TP - SHB5025R - 26/11/2024 - AIG Ref: 4506289496SG \*\*\* LKK REF: CD/AIG24110555/EMA3

Dear Daphne,

Please maintain rejection.

The accident would not have happened if TP did not rear end our insured.

Thank you.

**Ivan Tam**  
**AIG**

Claims Adjuster, Auto Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1959  
[Ivan-WK.Tam@aig.com](mailto:Ivan-WK.Tam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Wednesday, 21 May, 2025 17:25  
**To:** Tam, Ivan-WK <Ivan-WK.Tam@aig.com>  
**Cc:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Subject:** FW: Case Assignment TP - SHB5025R - 26/11/2024 - AIG Ref: 4506289496SG \*\*\* LKK REF: CD/AIG24110555/EMA3

Dear Ivan,

Kindly assist.

Kind Regards,  
Saliha

**Advanced Leave Notification:**

**Saliha Syed Yusoff (Ms)**

Auto Claims Team Lead  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1917  
[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>  
**Sent:** Wednesday, May 21, 2025 4:46 PM  
**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Subject:** FW: Case Assignment TP - SHB5025R - 26/11/2024 - AIG Ref: 4506289496SG \*\*\* LKK REF: CD/AIG24110555/EMA3

Hi Saliha,

Kindly assist to forward to the handler who has taken over this matter.

Thank you.

Best Regards,

**Angie Gan**  
Senior Claims Executive, WICA Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1013  
[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Sent:** Wednesday, May 21, 2025 4:41 PM

**To:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>

**Subject:** [EXTERNAL] RE: Case Assignment TP - SHB5025R - 26/11/2024 - AIG Ref: 4506289496SG \*\*\* LKK REF: CD/AIG24110555/EMA3

**This message is from an external sender; be cautious with links and attachments.**

Dear Angie,

Please find the attachment as above

TP repairer written in to appeal claim for this case as TP claim that for the second impact as our insured failed to engage handbrake caused insured vehicle rolls backward to hit onto TP.

We may maintain reject TP claim or propose settlement at 50/50.

Please let us have your advise/ instruction

Thank you

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>

**Sent:** Tuesday, 10 December 2024 3:11 PM

**To:** Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Case Assignment TP - SHB5025R - 26/11/2024 - AIG Ref: 4506289496SG \*\*\* LKK REF: CD/AIG24110555/EMA3

Dear Daphne,

Thank you for the video footage.

We are of the view that TP was the proximate cause of the accident. Our insured's vehicle would not have rolled back if TP had not rear-ended our insured's vehicle.

Kindly reject the claim.

Thank you.

Best Regards,

**Angie Gan**

Claims Adjuster, Auto Claims

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