

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 November 2024 2:52 PM
To: stanley_chin@hotmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SNG7998Y(AIG) AND SMF3984E AT/ALONG SENGKANG E RD ON 20/10/2024

CHIN YIN YEE STANLEY
DRIVER: CHIN YING XUAN IVY

[By Email Only]

Dear Sir/Madam,

You Ref: SNG7998Y
Our Ref: CD/AIG24110546/Xpa3
ACCIDENT INVOLVING SNG7998Y(AIG) AND SMF3984E AT/ALONG SENGKANG E RD ON 20/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMF3984E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that both drivers have an equal obligation to keep a proper lookout and change lanes when it is safe to do so. The case would be settled at equal liability as both driver should exercise caution.

If you have any further evidence which can assist us to build a defence towards your case, please let us have them in writing within the next 10days. After which, we would proceed to deal with the claim(s) (if any) at best submitted to us under the policy terms and conditions without further notice.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
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