Rajes (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg> **Sent:** Tuesday, November 26, 2024 11:08 AM

To: admin-d; assignments; SUR

Cc: Choo, Thelma

Subject: 3SAS: PRI/LKK \ CMTD2403815/THE \ Pre Repair Survey for SDH 9888 G (Your Ref:

SLU 2439 C Our Ref: Your Ref: TKSF/H1088-ACC-49327.24/sf)

Attachments: WinZip Compressed Attachments.zip

Follow Up Flag: Follow up Flag Status: Completed

Hi LKK,

Attached herewith all 3 SAS for your necessary action.

Hwa Peng Auto Service (1996)

38 Woodlands Industrial Park E1 #06-03 Singapore 757700

Contact 9688 5655 Francis Ng

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg .



Grace Teo

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From: Teo, Grace

Sent: Tuesday, November 26, 2024 11:03 AM

To: Janice Kee <janice.kee@ksteoptr.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAuto)

<admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: hwapengauto@singnet.com.sg; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: PRI/LKK \ CMTD2403815/THE \ Pre Repair Survey for SDH 9888 G (Your Ref: SLU 2439 C Our Ref: Your Ref:

TKSF/H1088-ACC-49327.24/sf)

Without Prejudice

Dear Janice,

We refer to your email reply

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Aside to **LKK AUTO**,

Please arrange the named surveyors to survey SDH9888G on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Thelma.

Thank you.

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



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From: Janice Kee < <u>janice.kee@ksteoptr.com</u>>
Sent: Tuesday, November 26, 2024 10:55 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg; Choo, Thelma < thelma.choo@sompo.com.sg;

Cc: hwapengauto@singnet.com.sg; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: Re: PRI \ CMTD2403815/THE \ Pre Repair Survey for SDH 9888 G (Your Ref: SLU 2439 C Our Ref: Your Ref:

TKSF/H1088-ACC-49327.24/sf)

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sirs,

We refer to your email below.

Please be informed that our client is not agreeable to the appointment of any of your motor surveyors in your list as a single joint expert.

We propose ST Appraisal Services as the single joint expert.

Thank you.

Regards, Janice c/o Teo Keng Siang LLC 111 North Bridge Road, #23-01 Peninsula Plaza, Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

From: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Sent: 26 November 2024 10:45

To: Janice Kee < <u>janice.kee@ksteoptr.com</u>>; Choo, Thelma < <u>thelma.choo@sompo.com.sg</u>> **Cc:** <u>hwapengauto@singnet.com.sg</u> < <u>hwapengauto@singnet.com.sg</u>>; Henry, Irene James

<irene.henry@sompo.com.sg>

Subject: PRI \ CMTD2403815/THE \ Pre Repair Survey for SDH 9888 G (Your Ref: SLU 2439 C Our Ref: Your Ref:

TKSF/H1088-ACC-49327.24/sf)

Date: 26/11/2024

Our Reference: CMTD2403815/THE

Your Reference: TKSF/H1088-ACC-49327.24/sf - SDH9888G

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Teo Keng Siang LLC

Dear Janice,

ACCIDENT INVOLVING SLU2439C & SDH9888G ON 22.11.24

We refer to your Notice of Accident dated 25/11/2024.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your clients/your customers vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| Motor Surveyor | Surveyor |
|----------------------|----------------------|
| FormTeam Consultancy | Chow BoXiong |
| | You Jing Feng |
| | Gary Soon |
| LKK Auto Consultants | Adrian Ling (East) |
| | Marcus Chua (East) |
| | Kenneth Kong (North) |
| Priority Services | Jimmy Lee |
| Raleigh Services | Andrew Ow Yong |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to <u>claimsreport@sompo.com.sg</u>



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From: Janice Kee < <u>janice.kee@ksteoptr.com</u>>
Sent: Monday, November 25, 2024 3:56 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Cc: hwapengauto@singnet.com.sg

Subject: Pre Repair Survey for SDH 9888 G (Your Ref: SLU 2439 C Our Ref: Your Ref: TKSF/H1088-ACC-49327.24/sf)

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Dear Sir

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards, Janice c/o Teo Keng Siang LLC 111 North Bridge Road, #23-01 Peninsula Plaza, Singapore 179098

Tel: 6333 4222 Fax: 6333 5676