



HHHB PTE LTD

2 Kaki Bukit Ave 2 | #02-11 Kaki Bukit @ Autohub | Singapore 417921
Office H/P : 8339 0905 / 8336 9890 Email: claims@hhhbm.com.sg
Company Reg. No. 202341776E

Your Reference : **SKS2785A**

Our Reference : **SNQ5250G**

Date : 9 September 2025

Lonpac Insurance Bhd

300 Beach Road

#17-04/06 The Concourse

199555 Singapore

Accident involving SKS2785A / SNQ5250G dated on 26 November 2025

We are repairer of vehicle **SNQ5250G** which was involved in an accident with

Vehicle no. **SKS2785A** which is insured with you.

The accident was clearly caused by your insurer's negligence. We are therefore

Seeking compensation from you for our client's financial losses as itemized below :-

Cost of repairs	\$ 5,714.43 (Inclusive GST)
Loss of use \$95 x 7 days	\$ 665.00 (Incl. Sunday)
Pre-repair Inspection \$95 x 2days	\$ 190.00
GIA Search Fee	\$ 27.25 (Inclusive GST)
Grand Total	\$ 6,596.68

We enclose copies of the relevant documents to support our claim.

Your prompt settlement of our claim would be much appreciated.

You may contact : Office No.: 8300 9115 if you should have any queries.

Kindly forward cheque payment to the following address:

HHHB Pte Ltd

2 Kaki Bukit Ave 2,

#02-11, Singapore 417921

Attn : Chloe Lai

Yours faithfully,





HHHB PTE LTD

2 Kaki Bukit Ave 2 | #02-11 Kaki Bukit @ Autohub | Singapore 417921
Office H/P : 8339 0905 / 8366 9890 | Email: claims@hhbhm.com.sg
Company Reg. No. 202341776E

LETTER OF AUTHORITY & INDEMNITY

ACCIDENT ON 26 NOVEMBER 2024 INVOLVING VEHICLES NOS. SKS2785A & SNQ5250G ALONG TANAH MERAH KECHIL ROAD AT ABOUT 0655 HOURS

1. I/We the owner of vehicle no. **SNQ5250G** hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third-party driver and/or his insurers including, if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay HHHB PTE LTD our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair cost and others.

Dated this on **26 Nov 2024**

By signing below, I hereby acknowledge that I have read, understand, and agree to the terms of this document.

Company Name: **TRIBECAR PTE LTD**

UEN No.: **201605563H**

Contact No.: **8339 0905**



LONPAC INSURANCE

CLAIM NO : 24/24/24/VP05/030240
DATE : 15 OCT 2025

DISCHARGE VOUCHER

I/We, TRIBECAR PTE LTD (Company Reg No. 201605563H), confirmed acceptance from **M/s LONPAC INSURANCE BHD AND/OR OWNER OF SKS2785A** sum of Singapore Dollars Six Thousand One Hundred Sixty One and Cents Sixty Eight Only **(\$6,161.68)** in full and final satisfaction and discharge of all property losses competent to me upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNQ5250G and SKS2785A on 26/11/2024 along TANAH MERAH KECHIL ROAD.

I/We hereby agree to indemnify and keep **LONPAC INSURANCE BHD / TAN KENG GUAN DENNIS / TAN CHUN LIANG KEVIN** indemnified against all claims and any other claims whatsoever made by any person/persons on our behalf in respect of said accident.

I/We further authorize you to pay the above settlement sum directly to **HHHB PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature & of Claimant / Date

Nic 27/10/25
.....
Name of Claimant / Date

HHHB Pte Ltd

2 Kaki Bukit Ave 2, #02-11
Singapore
Singapore 417921
+6588701517
finance@hhhbm.com.sg
GST Registration No. : 202341776E



Tax Invoice

BILL TO
Lonpac Insurance Bhd
300 Beach Road, The Concourse
#17-04/06
199555

INVOICE 250923DM
DATE 09/09/2025
TERMS Net 30
DUE DATE 09/10/2025

CAR PLATE
SNQ5250G

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
	Services	Cost of Repair (Part by Part)	1	5,242.60	5,242.60
Please make payment via PAYNOW using our UEN# 202341776E, remarks do indicate your invoice number. SNQ5250G Toyota Sienta DOA 26 Nov 2024 TP claim against SKS2785A (Lonpac)					SUBTOTAL 5,242.60
					GST TOTAL 471.83
					TOTAL 5,714.43
BALANCE DUE					S\$5,714.43

1. Paynow to UEN 202341776E
Please indicate invoice number under "Bill Reference Number" field.
2. Bank transfer to our DBS Bank Limited account number 072-108858-4
3. Payment by cheque should be crossed and made payable to "HHHB PTE LTD"





Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Nov 2024 / 11:16:21
Receipt Date/Time : 26 Nov 2024 / 11:16:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241126-001412

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKS2785A As at 26 Nov 2024/06:55:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SKS2785A Enquiry Fee 20241126111548798295	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
DICNV20241126111549050040		SGQR(PayNow)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name: HHHB PTE LTD

Bank Account Details

Beneficiary Name: HHHB PTE LTD
Bank Name / Branch Name: DBS Bank Ltd
Bank Account No.: 072-108858-4
Bank Code / Branch Code: 072
Swift Code DBSSSGSG

Email Address: claims@hhhbm.com.sg
(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:
Chloe Lai / Senior Executive / 8300 9115 / chloe@hhhbm.com.sg

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Thursday, September 25, 2025 3:42 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: OUR REF: 24/24/24/VP05/030240 LOD - SNQ5250G Toyota Sienta DOA 26 Nov 2024
TP claim against SKS2785A (Lonpac)

Lonpac External - General

Dear Hsiao Tong,

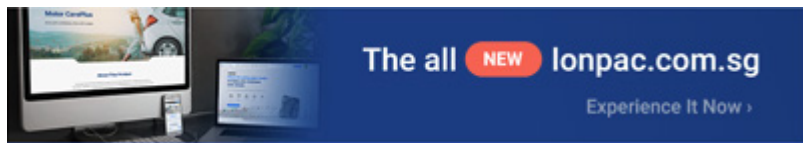
You have our mandate to settle as follow.

Cost of repair	\$5,714.43
Loss of use	\$350 - \$480
GIA fee	\$27.25
Total	\$6,091.68 - \$6,221.68

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 18 September 2025 10:32 am
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - OUR REF: 24/24/24/VP05/030240 LOD - SNQ5250G Toyota Sienta DOA 26 Nov 2024 TP claim against SKS2785A (Lonpac)

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VP05/030240**
Our ref : CD/LPC24110529/Apa3(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKS2785A(LONPAC) AND SNQ5250G(TP) ON 26/11/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "HHHB PTE LTD" at **\$6,221.68(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 7,990.68	\$5,714.43 (\$5,242.60 + 9%GST)
2. Loss of Use (7days x \$95.00)	\$ 665.00	\$ 420.00 (7days x \$60.00)
3. PRI 2days x \$95.00	\$ 190.00	\$ 60.00 (1day x \$60.00)
4. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$8,872.93	<u>\$ 6,221.68</u>

Surveyor recommended 6days for repair + 1PRS + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 18/09/2025 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, September 10, 2025 10:57 AM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; SUR <sur@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: OUR REF: 24/24/24/VP05/030240 LOD - SNQ5250G Toyota Sienta DOA 26 Nov 2024 TP claim against SKS2785A (Lonpac)

Dear Eric,

Thank you for the email.

Dear Hsiao Tong,

FYNA-CD/LPC24110529/Apa3(N)

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Wednesday, 10 September 2025 10:54 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: OUR REF: 24/24/24/VP05/030240 LOD - SNQ5250G Toyota Sienta DOA 26 Nov 2024 TP claim against SKS2785A (Lonpac)

Lonpac External - General

Dear LKK,

Attached TPD LOD for your necessary action.

Please let us have your recommendation soonest.

Thank you.

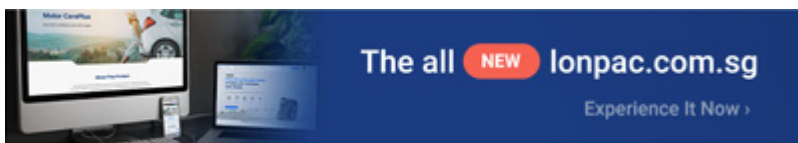
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Chloe Lai <Chloe@hhhbm.com.sg>

Sent: Tuesday, 9 September 2025 8:49 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: LOD - SNQ5250G Toyota Sienta DOA 26 Nov 2024 TP claim against SKS2785A (Lonpac)

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Hi Sir/Mdm,

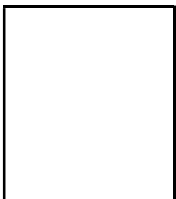
We enclose a copy of each of the following documents for your consideration regarding our TP claim:

- a) GIA Report
- b) Final Repair Bill
- c) LOD
- d) LOA
- e) LTA search

Thank you for your attention to this matter. We look forward to your prompt response

Thanks & Regards,

Regards,
Chloe Lai



2 Kaki Bukit Ave 2 | #02-11 Kaki Bukit @ Autohub | Singapore 417921

M: 8300 9115 | **F:** 6844 7401 | **E:** chloe@hhhbm.com.sg

Company Reg. No. 53065525W



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