



Having Trouble?
Email support@tribecar.com

Hi KIM ZHUO YIJIN,
Your booking is confirmed! Get ready to drive off with your Tribecar!

Booking Details

Booking Reference

A-261124-3837667

Your Vehicle

Toyota Sienta Hybrid (2022 onwards) (SNQ5250G)

Standard Plus MPV
Automatic Transmission, Petrol

Pickup

4:30 am
26 Nov 2024

Return

12:30 pm
26 Nov 2024

Booking Fees

\$36.67

E-Wallet Balance

\$199.28

To view your booking, click [here](#).

Directions to Vehicle



[Open Location in Google Maps](#)

Address and Directions

Woodlands Dr 73 - Blk 691

Blk 691 Woodlands Drive 73, Multi-storey Car Park
Singapore 730691

Deck 4A, Lot 115 - 130
Alternative car park lots if full: Any lot - Deck 4A

Beside Greenwood Primary School

Things to Note

Amendment / Cancellation Policy

More than or after 48 hours	\$0.81 cancellation charge
Between 24 - 48 hours	50% rental charge
Less than 24 hours	80% rental charge

Late Return

Late fees (from \$10.90, inclusive of GST) will be charged every 15 minutes of late return (or part thereof).

Fuel Policy & Reminders

You must fill up with petrol that is grade RON 95. This reduces the likelihood of a vehicle breakdown due to sensitive O2 sensors in modern engines.

You may return the vehicle with fuel at any level as long as the fuel light does not come up. (not applicable for Motorcycle, please refer below)

Important Notice for All PHV Drivers

1. To update your vehicle details with Grab/Tada, go to Grab/Tada driver app and tap "Help Centre" -> Go to "Account and Setup" and submit the request via "I want to update my car plate number"
2. You will need to have your booking confirmation, commercial insurance cover note, vehicle logcard and a picture of the PHV Decal ready for submission. [Click here](#) to download.
3. Please submit the details above only when you have ended trip on your existing booking. Do also note that your vehicle details will be updated within one hour of submission and you are recommended to submit them at least one hour in advance prior to starting trip.
4. There is no refund or compensation if the documents (Log card (Vehicle Registration Details), Certificate of Insurance, PHV Decal) are not updated promptly or if the charging port fails.

Questions?

We are here to answer any questions you may have and make sure your experience is a smooth one. To get in touch, please mail us at support@tribecar.com

Frequently Asked Questions

1. Can I cancel my booking after it is confirmed?

Yes, you may cancel the booking on your end. Please refer to the above table for the relevant cancellation charges.

2. What happens if the person is late and I waited for too long?

Should the late return exceed 15 minutes, you will be eligible for a full refund of the booking. You may call in for assistance on a replacement vehicle.

3. What happens if my account runs into negative balance?

Your future booking will be automatically cancelled. You may top-up your account and create the booking again.

4. What happens if I get into an accident?

You may reach our 24-hour Emergency Hotline by pressing on the Need Help button on your Account page and we will assist you accordingly.

For more information, please read the [FAQ](#) and [Terms and Conditions](#).

Gentle Reminders

Please be reminded to take Start Trip & End Trip photos for all bookings and keep them for a minimum of 2 months. This is to safeguard your interests from reported damages.

We advise you to bring along your portable charger as there may be issues with some power jacks.

We advise you to bring along a traditional NETS cashcard for use as the vehicle may be equipped with the old in-vehicle unit (IU).

Thank you for using Tribecar.

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