

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Friday, 29 November 2024 5:07 PM
To: Claims; Rajes (LKK Auto); SUR; assignments; Veron Chen (LKKAuto)
Subject: RE: OD CLAIM FOR VEHICLE SLZ 69 Z, DOA: 24/11/2024 - TF

Dear En Qi,

As instructed by our client , please proceed to repair the **insured vehicle SLZ 69Z. (Excess \$2000/-).**

If there are any check items or supplementary items, please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserves their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Celine Fong on behalf of Veron Chen

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, November 29, 2024 11:06 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR VEHICLE SLZ 69 Z, DOA: 24/11/2024 - TF

Dear Veron,

The survey had been carried out today by Surveyor – Steve already.

Kindly advise repair approval.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 28 November 2024 4:23 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE SLZ 69 Z, DOA: 24/11/2024 - TF

Dear All,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 26 November 2024 10:25 am

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SLZ 69 Z, DOA: 24/11/2024 - TF

Dear En Qi,

Noted with thanks.

We will arrange accordingly.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, November 25, 2024 5:43 PM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR VEHICLE SLZ 69 Z, DOA: 24/11/2024 - TF

Dear all

Kindly register OD claim for this vehicle. Attached are the GIA report, Undertaking Letter, Motor Accident Interview Form and Certificate of Insurance for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 29/11/2024 @10am. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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