

## Mei Kwan (LKKAuto)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Tuesday, 26 November 2024 10:23 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A; Daphne Lee (LKK Auto)  
**Subject:** RE: OREF: 24/24/24/VC05/030174 ( Huey Ni's case) SLS303J-T.HARRIER (PRE-INSPECTION) ; YOUR REF : GBH6632X (LONPAC)-ACCIDENT ON 11/11/2024 \*\*\* LKK REF: CD/LPC24110517/Xma3  
**Attachments:** OI GIA - GBH6632X.PDF  
**Categories:** HMK

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks  
Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Monday, 25 November 2024 6:13 pm  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Subject:** RE: OREF: 24/24/24/VC05/030174 ( Huey Ni's case) SLS303J-T.HARRIER (PRE-INSPECTION) ; YOUR REF : GBH6632X (LONPAC)-ACCIDENT ON 11/11/2024 \*\*\* LKK REF: CD/LPC24110517/Xma3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Monday, 25 November 2024 12:37 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OREF: 24/24/24/VC05/030174 ( Huey Ni's case) SLS303J-T.HARRIER (PRE-INSPECTION) ; YOUR REF : GBH6632X (LONPAC)-ACCIDENT ON 11/11/2024

Dear Gerald,

Thank you for the assignment.

Please be informed that the vehicle not in the workshop, repairer will arrange.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, November 25, 2024 12:06 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Subject:** FW: OREF: 24/24/24/VC05/030174 ( Huey Ni's case) SLS303J-T.HARRIER (PRE-INSPECTION) ; YOUR REF : GBH6632X (LONPAC)-ACCIDENT ON 11/11/2024

**Lonpac External - General**

## Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Monday, 25 November 2024 11:26 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: OREF: 24/24/24/VC05/030174 ( Huey Ni's case) SLS303J-T.HARRIER (PRE-INSPECTION) ; YOUR REF : GBH6632X (LONPAC)-ACCIDENT ON 11/11/2024

Hi Gerald,we refer below ,we choose

1. LKK Auto Consultants Pte Ltd

Thank you.

Best Regards,

**Ms Hong**  
**MG Solution Pte Ltd**  
**E:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**T:** 6744 4986 / 6744 4165

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Mon, Nov 25, 2024 at 11:13 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

## Lonpac External - General

WITHOUT PREJUDICE

Dear Ms Hong,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. FormTeam Consultancy Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

Sent: Monday, 25 November 2024 11:07 am

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

Subject: Re: SLS303J-T.HARRIER (PRE-INSPECTION) ; YOUR REF : GBH6632X (LONPAC)-ACCIDENT ON 11/11/2024

re-send

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Sat, Nov 23, 2024 at 9:44 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear Sir/Madam,

**ACCIDENT INVOLVING SLS303J & GBH6632X ALONG  
BISHAN CLUBHOUSE ON 11/11/2024 AT ABOUT 17:00 HOURS**

A copy of the GIA is attached and please arrange for **PRI-Inspection**.

Please kindly let us know the liability of this case and provide us a copy of your insured statement and sketch plan for documentation.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

**Workshop:** MG Solution Pte Ltd

**Address:** 23 Kaki Bukit Avenue 4, Vicom Inspection Centre, #04-01 Singapore 415933

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

**Ms Hong**

**MG Solution Pte Ltd**

**E:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**T:** 6744 4986 / 6744 4165

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

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