

Yan (LKK Auto)

From: Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>
Sent: Thursday, February 20, 2025 10:12 AM
To: Admin A
Cc: Coco Lu Ting; Loi Ai Ting; Rasul (LKKAuto); Yan (LKK Auto)
Subject: III / TP Claim / MIT / Our ref: GBH5524G Your ref: YQ7387C DOA: 25.05.2024
Attachments: 20022025094606-0001.pdf

Dear Sir / Madam,

Attached our repair invoice, car rental invoice, GIA search and Authorisation to Act, for your perusal.

Our client's claim is as stated below:

COR	\$ 14,359.66	
LOR	\$ 3,335.40	\$196.20 x 17D
GIA	\$ 2.18	
	\$ 17,697.24	

Kindly offer for settlement

Thank you.

Best Regards,
Jenn Lim (Ms)



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
TEL: 6568 4693 F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

To:
Cycle & Carriage Automotive Pte Limited ("**Cycle & Carriage**")
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. GBH5524G (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 25/05/2024 (*date and time of accident*) TPE TOWARDS SLE (LAMP POST NO. 698) (*location*) between the Vehicle and YQ7387C (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.

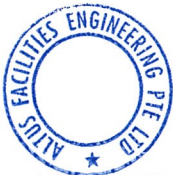


Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,



Name: ALTUS FACILITIES ENGINEERING PTE LTD
NRIC / Passport No. / Company Registration No.: 698D

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2024D0006645
Claimant Ref: GBH5524G

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**

We/I, CYCLE & CARRIAGE AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 15,500.00 ^(GLOBAL SUM) ~~(repair cost), S\$ _____ (loss of use/rental), S\$ _____ (courtesy fee)~~, vehicle no. GBH5524G that was damaged pursuant to the accident which occurred on 25/05/2024 (date) at SERANGOON GARDEN OSCP (location) involving vehicle no. YQ7387C (insured vehicle). This is pursuant to the inspection conducted on 10/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ALTUS FACILITIES ENGINEERING PTE LTD ("the third party claimant") of vehicle no. GBH5524G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBH5524G (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 15,500.00 to CYCLE & CARRIAGE AUTOMOTIVE PTE LTD


Dated this 22 day of APRIL, 20 25

CLAIMANT:

Signature: 
Signed by "the workshop" (with Chop)
Name: Jenn Lim
NRIC: _____
Address: 209 PANDAN GARDENS
SINGAPORE 609339
Nationality: _____
Occupation: _____



WITNESS:

Signature: 
Signed by appointed Surveyor
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No 63476100Main 16/09/2024	Cust No/Name /Altus Facilities Engineering Pt Reg No/Reg Date GBH5524G / 09/07/2018 Date In/Mileage 16/09/2024/ 99528 Chassis/Package MMCJYKL10HH024999 Engine No 4N15UCA0948 Make/Model MITCV/17MY L200 D/CAB 2.4 AT (T95) [EURO Colour/Trim W03 POLAR WHITE SOL/ BK/ BLACK/GREY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
KIX00002	Credit	17/02/2025/ 14:49	TLL	260 / AiTing	50700	47048321		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
TO SUPPLY ONE SET OF REAR PRKING SENSOR								
X	FACE,RR BUMPER				1.00	1074.00	00.00	1074.00
X	GATE,RR BODY,RR				1.00	1301.00	00.00	1301.00
X	MARK,THREE-DIA				1.00	74.00	00.00	74.00
X	MARK,DIESEL				1.00	31.00	00.00	31.00
X	DECAL,COMMON RAIL				1.00	4.00	00.00	4.00
X	MARK,L200				1.00	31.00	00.00	31.00
X	MARK,MITSUBISHI				1.00	66.00	00.00	66.00
X	GATE,RR BODY SIDE,LH				1.00	1182.00	00.00	1182.00
X	LAMP ASSY,COMB,RR LH				1.00	488.00	00.00	488.00
X	COVER,RR BUMPER,RH				1.00	35.00	00.00	35.00
X	COVER,RR BUMPER				1.00	45.00	00.00	45.00
X	REINFORCEMENT,RR BUMPER				1.00	703.00	00.00	703.00
X	COVER,RR BUMPER,LH				1.00	35.00	00.00	35.00
Z	TEXT							
	TP CLAIM INDIA GBD9685U							
	DOA : 25.05.24							
	SURVEYOR RASUL LKK 10.07.24							
	06 REPAIR DAYS							
Guarantee Your Warranty, Maintain with Cycle & Carriage!								

Parts	5,069.00	Nett	13,174.00
Labour	7,150.00	9% GST on	1185.66
Standard Menu	0.00		
Specialist Job	365.00	Total Payable	14,359.66
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	590.00	Total Due	14,359.66
Total(w/o GST)	13,174.00		

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No 63476100Main 16/09/2024	Cust No/Name /Altus Facilities Engineering Pt Reg No/Reg Date GBH5524G / 09/07/2018 Date In/Mileage 16/09/2024/ 99528 Chassis/Package MMCJYKL10HH024999 Engine No 4N15UCA0948 Make/Model MITCV/17MY L200 D/CAB 2.4 AT (T95) [EURO Colour/Trim W03 POLAR WHITE SOL/ BK/ BLACK/GREY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
KIX00002	Credit	17/02/2025/ 14:49	TLL	260 / AiTing	50700	47048321		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								2560.00
TO REPLACE CARGO DOOR, REAR BUMPER								
TO REPAIR REAR LHS FENDER, END PANEL ACCIDENT AFFECTED AREA								
E PNT98000								1650.00
PAINT WORK ON CARGO DOOR, REAR LHS FENDER, REAR END PANEL								
E PNT88000								120.00
TO R&R REAR CAMERA								
M SUNDRY								50.00
C&C EMBLEM								
M SUNDRY								20.00
SUNDRIES								
A 10028901								160.00
TO CARRY OUT DIAGNOSTIC CHECK ON ELECTRONIC CONTROL SYSTEM								
A 10028901								100.00
CHECK WIRING AND ELECTRICAL								
M SUNDRY								280.00
ADDITIONAL SUPPLY REAR REVERSE SENSOR								
E PNT88000								640.00
ADDITIONAL REMOVE REAR CARGO COMPLETE ASSY								
TO FACILIATE REPAIR WORK								
E PNT88000								640.00
ADDITIONAL REPAIR REAR END PANEL								
E PNT98000								640.00
ADDITIONAL PAINT WORK REAR END PANEL & CABIN FLOOR								
M SUNDRY								120.00
ADDITIONAL APPLY BODY SEALANT								
M SUNDRY								120.00
ADDITIONAL APPLY ANTI RUST COATING								
E PNT88000								640.00
ADDITIONAL CARRY OUT FLOOR PULLING								
S SPECIALISTJOB								85.00
TO SUPPLY REAR LICENSE PLATE WITH FRAME (LONG & BLACK)								
S SPECIALISTJOB								280.00

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Tax Invoice							
<div>chan's</div> <div>www.chans.com.sg</div> <div>CHAN'S & SONS ENTERPRISE</div> <div>Company Reg No:51936900M</div> <div>363 Sembawang Road, Goodlink Park,</div> <div>Singapore - 758379</div> <div>Email: admin@chans.com.sg</div>			Tax Invoice No: INV1000472024-10		Dated: October 3, 2024		
			Rental Agreement No: RA 016763 2024-09		Terms of Payment: Due upon receipt		
			Customer Reference: GBH5524G (INDIA)				
			Notes: GBH5524G (INDIA) - CCA				
Customer Details CYCLE & CARRIAGE AUTOMOTIVE PTE. LTD.			Executive Name: C&C LIM				
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMD8213A	Subaru Forester 2.0 (A)	16-09-2024	03-10-2024	17 Days	180.00	3,060.00
							3,060.00
GST 9% (9%)							275.40
Amount in words : Three Thousand Three Hundred Thirty Five and Forty Cents Singapore Dollar (SGD)					Total (SGD)		3,335.40
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE			For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.				
Income Terms Terms							

RENTAL AGREEMENT

RA 016763 2024-09

Hirer's Name ALTUS FACILITIES ENGINEERING PTE LTD	Date of Birth	Passport/ Nric No.	Nationality
Address 9, JURONG PIER ROAD	Occupation	Driving Licence No	Date of Expiry
Postal Code 619161	Contact No	Mobile Phone No. 62621903	
Joint Hirer's / Guarantor's Name BALASUBRAMANIAN KAPUASHKUMAR	Date of Birth 10.04.1996	Passport/ Nric No. [REDACTED] 7192	Nationality INDIAN
Address 27, JALAN BURUH	Occupation	Driving Licence No AS ABOVE	Date of Expiry
Postal Code 619483	Contact No	Mobile Phone No. 9667 0956	

CHECK OUT	Date 16.09.2024	Time 13.28pm	Mileage 17 KM	E 1/4 1/2 3/4 F
CHECK IN	Date 3.10.24	Time 4.35pm	Mileage 17 KM	Remarks Yagutaman spuitgo@gmail.com

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension - One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	17	@	180	3060
DISCOUNT				
GST @ 1%				295.40
TOTAL				3355.40
EXTENSION			2nd 10.00.19.2024 - 10	
CYCLE TERBAN / LIM				
GBH 5524G				
TP: INDIA				
DEPOSIT (refundable) SS				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SMD 8213A**

MODEL **SUBARU FORESTER 2.0(A)**

FROM **16.09.2024**

RETURN

*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YQ7387C

Date of Accident

25/05/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**

Period of Insurance **27/07/2023 - 26/07/2024**

Requested By **LIM TENG KEAT (CYCLE & CAR...**

Requested Date **11/06/2024 16:21**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**




General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jun 2024 12:00	Clm Dtl Modified	Claimant's Name: -> ALTUS FACILITIES ENGINEERING PTE. LTD.. Claimant's ID: -> 20010269 8D.	[A] HOW MEI KWAN
2	28 Jun 2024 12:00	Clm Veh Model Changed	(207414) MITSUBISHI L200 2.4 D DOUBLE CAB (A).	[A] HOW MEI KWAN
3	28 Jun 2024 12:00	Clm Created	Reg No: GBH5524G. Acct Date: 2024/05/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	28 Jun 2024 12:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Jun 2024 12:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/09	[A] HOW MEI KWAN
6	28 Jun 2024 12:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Jun 2024 12:01	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	28 Jun 2024 12:01	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	03 Jul 2024 18:08	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% - BOLA 28 (ASS:0%) OI MIDDLE	[A] NA MENG YAN
10	04 Jul 2024 10:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/09. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS.	[I] Loganathan S/O Agoram
11	04 Jul 2024 10:07	Adj Mandate Set	Approved:0.00:Liability is clear in TP favour. Pls proceed with DS.	[I] Loganathan S/O Agoram
12	27 Feb 2025 08:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	27 Feb 2025 08:56	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	27 Feb 2025 08:56	Clm Dtl Modified	JPJ Reg. Date: -> 2018/07/09.	[A] JOANNE LEE KHANG MIN
15	27 Feb 2025 08:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	28 Feb 2025 14:01	Adj Mandate Request	Cur.Reg:15996.84:Liability: 100% *Quantum: \$ 15,996.84(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
17	03 Mar 2025 10:57	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/07/09. Mandate Remarks: market value please.	[I] Priya
18	03 Mar 2025 10:57	Adj Mandate Set	Maintained:market value please.	[I] Priya
19	01 Apr 2025 10:39	Adj Mandate Request	Cur.Reg:15996.84:Market Value: \$77,000.00(est) less LTA Rebate: \$13,569.00(est) = Nett Value :\$63,431.00(est)	[A] NA MENG YAN
20	02 Apr 2025 09:16	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/07/09. Mandate Remarks: LOR at 8 days for \$150.00 per day	[I] Loganathan S/O Agoram
21	02 Apr 2025 09:16	Adj Mandate Set	Approved:15669.84:LOR at 8 days for \$150.00 per day	[I] Loganathan S/O Agoram

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3192705	01 Jul 2024 09:07:22	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	GBH5524G	YQ7387C	12.00
3339364	27 Feb 2025 08:56:52	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBH5524G	YQ7387C	12.00