

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CD/AIG24110508/Xma3 (SGC2388U)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0887/2024/NH

From
Telephone + 65 -
Telefax + 65 -
Email
Our Dept
Our Ref

17 Feb 2025 Date

Dear Sir,

RE: INSURANCE CLAIM FOR SNF 6639 X - A6 DESIGN 2.0 TFSI S-TRONIC
DATE OF LOSS: 25 NOVEMBER, 2024

With reference to the above-mentioned vehicle, no. **SNF 6639 X**, claimant, **Mr. Rajnish Kapur**, please find the related document per attached.

1. A copy of the Original invoice no. 85020749 – S\$ 5,971.02.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.18

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Encl
AIG Insurance – SNF 6639 X

Authorization Letter

PA/TP/0887/2024/EQ

18 December 2024

Mr. Rajnish Kapur
19 Kew Crescent
Singapore 466215

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CD/AIG24110508/Xma3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SNF 6639 X & SGC 2388 U
AT ECP - NEAR BAYFRONT AVENUE EXIT. ECP OPPOSITE MBS ON
25/11/2024.**

I am the owner of SNF 6639 X.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Rajnish Kapur

Copy to Norah Khai, Premium Automobiles Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,971.02** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SNF6639X** that was damaged pursuant to the accident which occurred on **25/11/2024** (date) along **SHEARES AVENUE** (location) involving vehicle no/s **SGC2388U**. This is pursuant to the inspection conducted on **28/11/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **RAJNISH KAPUR** (the third party claimant”) of vehicle no. **SNF6639X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNF6639X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of FEB (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Ubi Service Centre

55 Ubi Road 1
Singapore 408699
Main Telephone: 6388 2223
Main Telefax: 6841 1183
Co. & GST Reg. No.: 199902271W

Customer Service

Service Appointment: 6366 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:55

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85020749	Account: A0006 (T 0)
		Date : 05/02/2025	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : SNF6639X	
		Term : 30	
Regn No: SNF6639X (V 49275)		Regn Date: 14/06/2022	Mileage: 32676
Model: A6 design 2.0 TFSI S tronic (1		Chassis: WAUZZZF21MN075807	WIP No.: 39697
		Engine: DKY 015447	Dept: U
You have been assisted by :- UB-Tang Cha Hao (52)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR END PANELLING	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	292.00	1.00	292.00
X	A4K5807067B GRU	(A) (SK) (3) COVER-28/1 Less 020%	1.00	3397.00	2,717.60
X	A4K0807521D RU6	SPOILER Less 020%	1.00	1107.00	885.60
X	A4K8807900	(A) (SK) STRIP-28/11 Less 020%	1.00	216.00	172.80

Parts 3,776.00
Labour 0.00
Sublet 1,702.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,478.00

9% GST 493.02

Grand Total 5,971.02



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGC2388U

Date of Accident

25/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **10/12/2023 - 09/12/2024**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **25/11/2024 10:16****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Tuesday, 26 November 2024 5:00 PM
To: 'markyeow2388@gmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SGC 2388U(AIG) AND SNF 6639X AT/ALONG SHEARES AVENUE ON 25/11/2024

Our Ref: CD/AIG24110508/Xma3
AIG Ref: 6775645945SG

Dear YEOW ENG FOO,

ACCIDENT INVOLVING SGC 2388U(AIG) AND SNF 6639X AT/ALONG SHEARES AVENUE ON 25/11/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNF 6639X** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Nov 2024 17:10	Clm Dtl Modified	Claimant's Name: -> RAJNISH KAPUR. Claimant's ID: -> SXXXX088E.	[A] HOW MEI KWAN
2	25 Nov 2024 17:10	Clm Veh Model Changed	(208369) AUDI A6 2.0 DESIGN TFSI (140 KW) (A).	[A] HOW MEI KWAN
3	25 Nov 2024 17:10	Clm Created	Reg No: SNF6639X. Acct Date: 2024/11/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: SOMPO INSURANCE SINGAPORE PTE. LTD. (HQ). Worksh op: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Nov 2024 17:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Nov 2024 17:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/04	[A] HOW MEI KWAN
6	25 Nov 2024 17:10	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Nov 2024 17:10	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	25 Nov 2024 17:10	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Nov 2024 17:11	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	25 Nov 2024 17:11	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	26 Nov 2024 16:46	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
12	01 Dec 2024 21:46	Adj Adjuster Assigned	KENNETH KONG -> CHEN TSUE YEE	[A] HOW MEI KWAN
13	27 Feb 2025 11:55	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	27 Feb 2025 11:55	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
15	27 Feb 2025 11:55	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1567. Driver Name: -> YEOW ENG FOO. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	27 Feb 2025 11:55	Clm Dtl Modified	JPJ Reg. Date: -> 2022/06/14.	[A] JOANNE LEE KHANG MIN
17	27 Feb 2025 11:55	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	28 Feb 2025 12:05	Adj Mandate Request	Cur.Reg:6273.20:Liability: 100% (BOLA 27) *Quantum: \$6,273.20(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
19	28 Feb 2025 13:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/04	[I] Tee, Chee-Wah
20	28 Feb 2025 13:13	Adj Mandate Set	Approved:6273.20.	[I] Tee, Chee-Wah

Date From   Date To   Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3279498	26 Nov 2024 12:49:58	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNF6639X	SGC2388U	12.00
3339606	27 Feb 2025 11:55:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNF6639X	SGC2388U	12.00