

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, November 25, 2024 9:21 AM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: PRI for SLS6009U - Our Insured: SHB5516R on 20.11.2024 (OUR REF: D24010242MFSH/STRIDES/TPD 1)

Ref: TAX/11/24/2073

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SLS6009U
Insured: SHB5516R
Workshop: MIRAI AUTO PERFORMANCE PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Mirai Claims <claims@miraisg.com>
Sent: Friday, 22 November 2024 5:03 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: Re: PRI for SLS6009U - Our Insured: SHB5516R on 20.11.2024 (OUR REF: D24010242MFSH/STRIDES/TPD 1)

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Dear Hua Yen

We are pleased to select LKK Marcus.

Thank you and best regards
Michelle

On Fri, 22 Nov 2024 at 16:49, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/11/24/2073

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5516R as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 7 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Mirai Claims <claims@miraisg.com>

Sent: Friday, 22 November 2024 4:32 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)
<Ana.Magnaye@stridespremier.com.sg>

Subject: Re: PRI for SLS6009U - Our Insured: SHB5516R on 20.11.2024 (OUR REF: D24010242MFSH/STRIDES/TPD 1)

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Dear Hua Yen

Enclosed GIA. Estimate will be sent in due course.

Thank you and best regards

Michelle

On Fri, 22 Nov 2024 at 16:22, MTPRI <MTPRI@smrt.com.sg> wrote:

Dear Mirai,

Kindly provide GIA report & estimate.

Thanks & Regards

Hua Yen

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Friday, 22 November 2024 3:32 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Mirai Claims <claims@miraisg.com>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; Betty Wong <BettyWong@msfirstcapital.com.sg>

Subject: PRI for SLS6009U - Our Insured: SHB5516R on 20.11.2024 (OUR REF: D24010242MFSH/STRIDES/TPD 1)

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Dear Hua Yen

For PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

From: Mirai Claims <claims@miraisg.com>
Sent: Friday, November 22, 2024 9:56 AM
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Subject: PRI - SLS6009U

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OUR VEH:SLS6009U

YR REF: TO BE ADVISED

YR VEH: SHB5516R

DOA: 20.11.2024

22.11.2024

MS FIRST CAPITAL INSURANCE LIMITED

16, Raffles Quay, #42-01

Hong Leong Building

Singapore 048581

ACCIDENT INVOLVING MOTOR VEHICLES SLS6009U AND SHB5516R ALONG LOYANG AVE TOWARDS CHANGI VILLAGE ON 20.11.2024 AT ABOUT 1900 HOURS.

Dear Sir/Madam,

We act for the owner of the vehicle no. **SHB5516R.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you the notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

MIRAI AUTO PERFORMANCE PTE LTD

8 Kaki Bukit Ave 4 #08-19

Premier @ Kaki Bukit

Singapore 415875

PERSON IN CHARGE: MICHELLE

MOBILE NUMBER: 9348 9483

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public holidays) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Michelle

Mirai Auto Performace Pte Ltd

E: claims@miraisg.com

M: 9348 9483

A: 53 Ubi Ave 1, Paya Ubi Industrial Park

#01-33 S408934

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