

Yan (LKK Auto)

**From:** Anikka Lai SK <anikka.lai.sk@eurokars.com.sg>  
**Sent:** Friday, February 21, 2025 11:54 AM  
**To:** Yan (LKK Auto)  
**Cc:** ESPL Claims Admin  
**Subject:** LOD//TP - SNP8686T (BMW 318i) \_ TP CLAIMS AGAINST SHC2403Y \_ DOA: 21/11/2024  
**Attachments:** SNP8686T - LOD.pdf

Without Prejudice

Dear Yan,

The repairs have been completed for **SNP8686T**. We submit the following claims with supporting documents for your perusal:-

1. COR Invoice No. 50600518	\$ 5,209.66
2. Loss Of Use (\$120 x 03 days)	\$ 320.00
3. LTA/GIA Search Fees	\$ 2.18
4. Admin Fees	\$ 350.00
5. Letter Of Authorization	ATTACHED
6. Discharge Voucher	ATTACHED
Please pay to <b>Eurokars Auto Pte Ltd</b>	\$ 5,881.84

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Warmest Regards.

**Anikka Lai (Ms)**  
Claim Assistant Manager | Body & Paint



27A Tanjong Penjuru, Singapore 609042  
Tel. +65 63310680 | DID +65 63310693 | Anikka.lai.sk@eurokars.com.sg



The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. While every reasonable effort has been made to ensure that this communication has not been tampered with, <Business Entity> and its affiliates are not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you consent to us using it for the purposes set out in <https://www.eurokarsgroup.com/data-protection/>.

**From:** Yan (LKK Auto) <yan@lkkauto.com>  
**Sent:** Friday, 24 January 2025 5:28 pm  
**To:** Manoj Baloo (Porsche) <manoj.baloo@porsche.com.sg>  
**Cc:** Edwin Alegre (Eurokars) <edwin.alegre@eurokars.com.sg>; Alvin Lee YP <alvin.lee.yp@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL Claims Admin <claims.espl@eurokars.com.sg>; Oh Hui Wen <huiwen.oh@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Admin A <admin-

# LETTER OF AUTHORISATION



In the matter of an accident involving motor vehicles SNP 8686T and SHC2403Y on 21/11/2024 along GRANGE RD BETWEEN MANDARIN GALLERY AND CINELEISURE

I/ ~~We~~ LEONG PECK CHUI the owner of vehicle registration number SNP8686T at the material time of accident hereby appoint Eurokars Auto Pte Ltd to proceed with the repairs to the damages caused to my/our vehicle in the above accident in accordance with the recommendations and advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorise Eurokars Auto Pte Ltd and/or its representative to submit and make any claims which I/ We may have against the other party/parties or alternatively under the insurance policy taken up by me/ us in respect of the cost of repair suffered by me/us arising from the accident, and to receive payment (such payment to be made by way of Cheque or online bank transfer in favour of Eurokars Auto Pte Ltd) due to me/us in connection with and arising out of the above claim.

Eurokars Auto Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Eurokars Auto Pte Ltd of the settlement amount in respect of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/ our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in person.

Dated 21 of Nov 2024.

Insured/Owner Name & Signature

NRIC No.:

Witness Name & Signature

Hui Wen

NRIC No.:

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D24010275MFCT/CTPL/TPD 2  
ACCIDENT DATE : 21/11/2024  
ACCIDENT LOCATION : GRANGE RD SINGAPORE  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : YEW LOK SENG  
INSURED VEHICLE : SHC2403Y  
INVOLVED PARTY : SNP8686T  
SETTLEMENT SUM : **\$5,511.84**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **LEONG PECK CHUI**

Signature and Date :



WITNESS : **AQUILAH RAHMAN**

Signature and Date :



# Eurokars Auto Pte. Ltd.

Authorised BMW Dealer



BMW Eurokars Flagship Centre & Authorised Service Centre, 29 Leng Kee Road, Singapore 159099

BMW Eurokars Experience Centre & Authorised Service Centre: 11 Kung Chong Road, Singapore 159147

BMW Fast Lane Service Centre (Certified Body & Paint Shop), 27A Tanjong Penjuru, Level 1, Singapore 609042

Contact Hotline: 6269 8833 | Website: [www.bmweurokars.com.sg](http://www.bmweurokars.com.sg) | UEN No. 198403740N | GST No. M90364005A

## TAX INVOICE

CODE:	F0002	PAGE NO.:	1
CUSTOMER:	MS First Capital Insurance Ltd	INVOICE NO.:	50600667
ADDRESS:	16 Raffles Quay	DOCUMENT DATE:	19/05/2025
	#42-01 Hong Leong Building	POS ID:BW	
	Singapore 048581	PRINTED BY:	Manojj Baloo/698
		SERVICE ADV:	Manojj Baloo/698
CONTACT NO.:	63591800	DEPT:	W
MODEL:	BMW 318i M Sport / G20	WIP NO.:	30682
CHASSIS NO.:	WBA20FF0808D16041	REF. NO.:	DS/SNP8686T/0439
ENGINE NO.:	26376980B48B20A	DATE IN:	03/12/2024
REG NO.:	SNP8686T	EXT. WTY:	
REGN DATE:	31/08/2023	MILEAGE:	14,303

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con	Gross amount	GST Code
			SGD	%	%	SGD	
NOTES	THIRD PARTY CLAIM - MS FIRST CAPITAL INSURANCE	0.00	0.00			0.00	O
SUB	TO REMOVE / REPLACE REAR BUMPER, REAR REINFORCEMENT AND ALL RELATED DAMAGED BODY PARTS. TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	850.00	1.00			850.00	S
SUB	TO RESPRAY REAR BUMPER.	1,000.00	1.00			1,000.00	S
SUB	TO TRANSFER THE REVERSE SENSORS.	250.00	1.00			250.00	S
SUB	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150.00	1.00			150.00	S
SUB	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	500.00	1.00			500.00	S
SUB	SUNDRIES.	20.00	1.00			20.00	S
SUN	GIA SEARCH FEE.	2.00	1.00			2.00	S
51.12.5.A63.971	241253/Bumper cover	1.00	333.05	0.00		333.05	S
51.12.5.A69.636	241253/Bumper trim	1.00	1,632.45	0.00		1,632.45	S
63.12.1.374.075	Expanding nu	4.00	0.55	0.00		2.20	S
63.14.5.A1D.7C8	241253/Rear reflect	1.00	41.80	0.00		41.80	S

# Eurokars Auto Pte. Ltd.

Authorised BMW Dealer



**BMW Eurokars Flagship Centre & Authorised Service Centre**, 29 Leng Kee Road, Singapore 159099  
**BMW Eurokars Experience Centre & Authorised Service Centre**: 11 Kung Chong Road, Singapore 159147  
**BMW Fast Lane Service Centre (Certified Body & Paint Shop)**, 27A Tanjong Penjuru, Level 1, Singapore 609042

Contact Hotline: 6269 8833 | Website: [www.bmweurokars.com.sg](http://www.bmweurokars.com.sg) | UEN No. 198403740N | GST No. M90364005A

## TAX INVOICE

CODE:	F0002	PAGE NO.:	2
CUSTOMER:	MS First Capital Insurance Ltd	INVOICE NO.:	50600667
ADDRESS:	16 Raffles Quay	DOCUMENT DATE:	19/05/2025
	#42-01 Hong Leong Building	POS ID:	BW
	Singapore 048581	PRINTED BY:	Manojj Baloo
		SERVICE ADV:	Manojj Baloo
		CSP/OP CODE:	Manojj Baloo
CONTACT NO.:	63591800	DEPT:	W
MODEL:	BMW 318i M Sport	WIP NO.:	30682
CHASSIS NO.:	WBA20FF0808D16041	REF. NO.:	DS/SNP8686T/0439
ENGINE NO.:	26376980B48B20A	DATE IN:	03/12/2024
REG NO.:	SNP8686T	EXT. WTY:	
REGN DATE:	31/08/2023	MILEAGE:	14,303

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con	Gross amount	GST Code
			SGD	%	%	SGD	

	* GST Code	Rate	Service/Goods	GST	Before GST	GST	Total
Parts	2,009.50	O	-	-			
Surcharge	0.00	S	9.00%	4,781.50	430.34		
Labour	2,772.00						
Menus	0.00						
					Gross	4,781.50	5,211.84
					Less: Deposit *	0.00	0.00
					Amount Due **	4,781.50	5,211.84

All major repaired parts stated above are covered under a 24 months' warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which EUROKARS AUTO PTE. LTD. reserved the rights to dispose of these parts without further notice.

\*\* Deposit tax invoice No.:

Proof of Payment is only valid if invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

NETS / AMEX / VISA / MASTER /  
PAYNOW: 198403740NBM1

Date: \_\_\_\_\_

Customer signature \_\_\_\_\_

Authorised signature \_\_\_\_\_

# Eurokars Auto Pte. Ltd.



BMW Dealer

**BMW Eurokars Auto Showroom:** 11 Leng Kee Road, Singapore 159091 | 6269 8833

**BMW Eurokars Authorised Service Centre & Office:** 29 Leng Kee Road, Singapore 159099 | 6219 8388

**BMW Eurokars Experience Centre & Authorised Service Centre:** 11 Kung Chong Road, Singapore 159147 | 6269 8833

**BMW Eurokars Fast Lane Service Centre & Certified Body & Paint Shop:** 27A Tanjong Penjuru, Singapore 609042 | 6331 0600

UEN No. 198403740N | GST No. M90364005A | www.bmweurokars.com.sg

## TAX INVOICE

CODE: F0002  
CUSTOMER: MS First Capital Insurance Ltd  
ADDRESS: 16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

PAGE NO.: 1  
INVOICE NO.: 50600518  
DOCUMENT DATE: 21/01/2025  
POS ID: BW  
PRINTED BY: Manoj Baloo/698  
SERVICE ADV: Manoj Baloo/698

CONTACT NO.: 63591800  
MODEL: BMW 318i M Sport / G20  
CHASSIS NO.: WBA20FF0808D16041  
ENGINE NO.: 26376980B48B20A  
REG NO.: SNP8686T  
REGN DATE: 31/08/2023

DEPT: W  
WIP NO.: 30682  
REF. NO.: DS/SNP8686T/0439  
DATE IN: 03/12/2024  
EXT. WTY:  
MILEAGE: 14,303

DESCRIPTION: Body repair

Item	Description	Qty.	Unit Price	Disc.	Con	Gross amount	GST Code
			SGD	%	%	SGD	
NOTES	THIRD PARTY CLAIM - MS FIRST CAPITAL INSURANCE	0.00	0.00			0.00	O
SUB	TO REMOVE / REPLACE REAR BUMPER, REAR REINFORCEMENT AND ALL RELATED DAMAGED BODY PARTS. TO REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	850.00	1.00			850.00	S
SUB	TO RESPRAY REAR BUMPER.	1,000.00	1.00			1,000.00	S
SUB	TO TRANSFER THE REVERSE SENSORS.	250.00	1.00			250.00	S
SUB	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150.00	1.00			150.00	S
SUB	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	500.00	1.00			500.00	S
SUB	SUNDRIES.	20.00	1.00			20.00	S
51.12.5.A63.971	241253/Bumper cover	1.00	333.05	0.00		333.05	S
51.12.5.A69.636	241253/Bumper trim	1.00	1,632.45	0.00		1,632.45	S
63.12.1.374.075	Expanding nu	4.00	0.55	0.00		2.20	S
63.14.5.A1D.7C8	241253/Rear reflect	1.00	41.80	0.00		41.80	S

	*	GST Code	Rate	Service/Goods	GST		Before GST	GST	Total
Parts	2,009.50	O	-		-	Gross	4,779.50	430.16	5,209.66
Surcharge	0.00	S	9.00%	4,779.50	430.16	Less: Deposit *	0.00	0.00	0.00
Labour	2,770.00					<b>Amount Due **</b>	<b>4,779.50</b>	<b>430.16</b>	<b>5,209.66</b>
Menus	0.00								

All major repaired parts stated above are covered under a 24 months' warranty. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Replaced parts that are removed from cars are to be collected within 5 working days failing which EUROKARS AUTO PTE. LTD. reserved the rights to dispose of these parts without further notice.

\*\* Deposit tax invoice No.:

Proof of Payment is only valid if invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER / CHEQUE  
No.

Customer signature

Authorised signature

Date:


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SHC2403Y

Date of Accident

21/11/2024 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **MS First Capital Insurance Ltd**Period of Insurance ..... **01/01/2024 - 31/12/2024**Requested By ..... **STUTTGART AUTO PTE LTD - T...**Requested Date ..... **21/11/2024 17:30****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Yan (LKK Auto)

**From:** Nur Aqilah Binte Abdul Rahim <aqilah.rahim@eurokars.com.sg>  
**Sent:** Thursday, May 22, 2025 5:00 PM  
**To:** Yan (LKK Auto)  
**Cc:** ESPL Claims Admin; Admin A; Hsiao Tong (LKKAuto); Anikka Lai SK  
**Subject:** RE: [DV] RE: [OFFER] RE: LOD//TP - SNP8686T (BMW 318i) \_ TP CLAIMS AGAINST SHC2403Y \_ DOA: 21/11/2024  
**Attachments:** SNP8686T - DV (SIGNED).pdf

Without Prejudice

Dear Yan,

Attached herewith is the endorsed DV for your processing.

Please payable the sum of \$5,511.84 to our bank account as follows:-

### **BMW**

Beneficiary Name	<b>Eurokars Auto Pte Ltd</b>
Beneficiary Bank Name	DBS BANK LTD
Beneficiary Bank Account	072-662504-4
Beneficiary Bank Address	12 Marina Boulevard, DBS Asia Central, Marina Bay Financial Centre Tower 3, Singapore 018982
Bank Code	7171
Branch Code	72
Branch Name	Raffles Place
Bank Swift BIC Code	DBSSSGSG
Paynow UEN	198403740NBM1
Email	<a href="mailto:SGBMWARTeam@eurokars.com.sg">SGBMWARTeam@eurokars.com.sg</a>

Thank you.

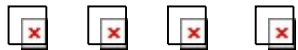
Best regards.

### **Aqilah Rahim (Miss)**

Insurance Claims Officer | Body & Paint | [aqilah.rahim@eurokars.com.sg](mailto:aqilah.rahim@eurokars.com.sg)



27A Tanjong Penjuru Singapore 609042  
Tel: +65 6331 0680 | DID: +65 6331 0691



The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. While every reasonable effort has been made to ensure that this communication has not been tampered with, <Business Entity> and its affiliates are not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you consent to us using it for the purposes set out in <https://www.eurokarsgroup.com/data-protection/>.

---

**From:** Yan (LKK Auto) <yan@lkkauto.com>  
**Sent:** 22 May 2025 2:06 PM  
**To:** Anikka Lai SK <anikka.lai.sk@eurokars.com.sg>  
**Cc:** ESPL Claims Admin <claims.espl@eurokars.com.sg>; Nur Aqilah Binte Abdul Rahim <aqilah.rahim@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: [DV] RE: [OFFER] RE: LOD//TP - SNP8686T (BMW 318i) \_ TP CLAIMS AGAINST SHC2403Y \_ DOA: 21/11/2024



## Yan (LKK Auto)

---

**From:** Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>  
**Sent:** Tuesday, May 27, 2025 10:16 AM  
**To:** Yan (LKK Auto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [Counter Propose] RE: [seek mandate for search fee GST] RE: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

Dear Yan

Please proceed.

Thank you.

**EMILY TAN**

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

A Member of  MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Yan (LKK Auto) <yan@lkkauto.com>

**Sent:** Friday, 23 May 2025 1:26 pm

**To:** Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: [Counter Propose] RE: [seek mandate for search fee GST] RE: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Emily,

Please refer to the tax invoice included the GIA search fee.

Kindly let us have your approval of total **\$ 5,511.84(all-in).**

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yan (LKK Auto)

**Sent:** Thursday, April 10, 2025 4:20 PM

**To:** 'Emily Tan Su Min' <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Subject:** RE: [Counter Propose] RE: [seek mandate for search fee GST] RE: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

Dear Emily,

I can't find your number, please call me back.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yan (LKK Auto)

**Sent:** Thursday, April 10, 2025 3:55 PM

**To:** Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [Counter Propose] RE: [seek mandate for search fee GST] RE: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

Dear Emily,

We had maintained the offer at \$5,511.66(all-in) excluded GST of the search fee, TP counter proposed and insists on only accept the offer at \$5,511.84(all-in) included the \$0.18(GST).

Please refer to the email below from TP repairer.

Kindly let us have your approval/ instructions. Thank you.

Without Prejudice

Dear Yan,

We are regret that we will only accept the offer which included the \$0.18. And we wonder why you principle cannot claim the \$0.18 from IRAS at the same time when they claim the GST of the COR. If they face any issue on the claiming this \$0.18, we shall seek advice from IRAS on their behalf. As such, We see no reason that why they could offer without \$0.18.

Thank you.

Warmest Regards.

**Anikka Lai (Ms)**

Claim Assistant Manager | Body & Paint

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Sent:** Tuesday, April 1, 2025 1:39 PM

**To:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [seek mandate for search fee GST] RE: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

Dear Yan

Was nice speaking to you over the phone earlier.

Please inform the third party that we will maintain our offer as the GIA report was requested by their company they will be able to claim the amount back from IRAS.

If the TP repairer is not willing to take up the offer, do inform them to cancel the direct settlement and revert to me on their LOD directly, I will deal with them personally on this case.

Thank you.

**EMILY TAN**

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Website <http://www.msfirstcapital.com.sg>

**Personal Data Protection Act 2012 ("PDPA"):**

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

**Confidentiality Notice:**

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

**From:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Sent:** Tuesday, 1 April 2025 12:13 pm

**To:** Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [seek mandate for search fee GST] RE: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Emily,

Third party repairer rejected the offer of GIA search fee without GST.

Kindly let us have your approval to offer as below:

	Amount
1. Cost of Repair (with 9% GST)	\$ 5,209.66
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. GIA / LTA search fee	\$ 2.18
<b>Total</b>	<b>\$ 5,511.84</b>

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Sent:** Wednesday, February 26, 2025 10:11 AM

**To:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

Dear Yan

Please proceed and offer as per below:

COR - \$5,209.66

LOU - \$240.00 - \$360.00 (\$80.00 - \$120.00 X 3D)

GIA/LTA fee - \$2.00

Total – **\$5,451.66 to \$5,571.66**

Thank you

**EMILY TAN**

Motor Claims Dept.

**MS First Capital Insurance Ltd**

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

**From:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Sent:** Monday, 24 February 2025 2:39 pm

**To:** Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [SEEK MANDATE] RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24010275MFCT**

Our ref : CD/FCI24110505/Rua3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHC2403Y(MS FCIL) AND SNP8686T(TP) ON 21/11/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured follow too close and rear ended third party when turning out to main road from minor road.

We seek your approval to offer repairer **"EUROKARS AUTO PTE LTD"** at **\$ 5,571.84(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,579.90	\$ 5,209.66 (\$4,779.50+9%GST)
2. Loss of Use (3days x \$120.00)	\$ 360.00	\$ 360.00 (3DAYS X \$120.00)
3. GIA / LTA search fee	\$ 2.18	\$ 2.18

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/01/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, December 3, 2024 6:55 PM

**To:** Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Cc:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 ) \*\*\* LKK REF: CD/FCI24110505/Rua3

Hi Emily,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

**Cheers to a Wonderful Christmas and a Happy New Year 2025 !**

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>

**Sent:** Monday, November 25, 2024 2:34 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Oh Hui Wen <[huiwen.oh@eurokars.com.sg](mailto:huiwen.oh@eurokars.com.sg)>; ESPL Claims Admin <[claims.espl@eurokars.com.sg](mailto:claims.espl@eurokars.com.sg)>; Jerome Tan ZL <[jerome.tan.zl@eurokars.com.sg](mailto:jerome.tan.zl@eurokars.com.sg)>; Lee Yao Sheng <[yaosheng.lee@eurokars.com.sg](mailto:yaosheng.lee@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Lee Jun Xian <[junxian.lee@eurokars.com.sg](mailto:junxian.lee@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Manoj Baloo <[manoj.baloo@porsche.com.sg](mailto:manoj.baloo@porsche.com.sg)>; Muhammad Nur Faiz Bin Sanat <[faiz.sanat@porsche.com.sg](mailto:faiz.sanat@porsche.com.sg)>; Joseph Tee YS <[joseph.tee.ys@eurokars.com.sg](mailto:joseph.tee.ys@eurokars.com.sg)>; Ahmad Faisal Bin Hamid <[faisal.hamid@eurokars.com.sg](mailto:faisal.hamid@eurokars.com.sg)>; Jobi Thomas <[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>; Vion Lim LS

<[vion.lim.ls@eurokars.com.sg](mailto:vion.lim.ls@eurokars.com.sg)>; Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Subject:** NEW ASSIGNMENT (OUR REF: D24010275MFCT/CTPL/TPD 2 )

Insured Vehicle No : SHC2403Y

TP Vehicle No : SNP8686T

Claim No : D24010275MFCT/CTPL/TPD 2

Workshop Name : EUROKARS GROUP

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement

(SUBJECTED TO QUANTUM TO BE AGREED)

Created By : BETTYWON

Verified By : EMILYTAN

Approved By : EMILYTAN

This is a computer generated mail. Do not reply to this mail.