

## Rajes (LKK Auto)

---

**From:** Rajes (LKK Auto)  
**Sent:** Friday, June 27, 2025 6:29 PM  
**To:** MTPRI; assignments  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg  
**Subject:** RE: PRI for SMY1101A – Our Insured: SMB1418H on 22/08/2024 Our Ref: D24007667MFBP/SMRTBUSES/SP/TPD-1

Dear Hua Yen,

We are still pending survey arrangement from repairer.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, November 22, 2024 4:44 PM  
**To:** assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>  
**Cc:** MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg  
**Subject:** FW: PRI for SMY1101A – Our Insured: SMB1418H on 22/08/2024 Our Ref: D24007667MFBP/SMRTBUSES/SP/TPD-1

Ref: BUS/08/24/5053

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SMY1101A  
Insured: SMB1418H  
Workshop: Vantage Automotive Limited

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Sent:** Friday, 22 November 2024 3:37 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; [clement.chia.cy@simedarby.com.sg](mailto:clement.chia.cy@simedarby.com.sg); Katherine Chong <[katherine.chong@simedarby.com.sg](mailto:katherine.chong@simedarby.com.sg)>; Yeu Roger <[yeu.roger@simedarby.com.sg](mailto:yeu.roger@simedarby.com.sg)>; Muhammad Danial Ishak <[danial.ishak@simedarby.com.sg](mailto:danial.ishak@simedarby.com.sg)>; Jaime Tay Su Peng <[JaimeTay@msfirstcapital.com.sg](mailto:JaimeTay@msfirstcapital.com.sg)>

**Subject:** PRI for SMY1101A – Our Insured: SMB1418H on 22/08/2024 Our Ref: D24007667MFBP/SMRTBUSES/SP/TPD-1

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards,  
Joanne Tan  
Motor Claims

### MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of 

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Clement Chia Cher Yang <[clement.chia.cy@simedarby.com.sg](mailto:clement.chia.cy@simedarby.com.sg)>

**Sent:** Friday, 22 November 2024 9:24 am

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Cc:** Katherine Chong <[katherine.chong@simedarby.com.sg](mailto:katherine.chong@simedarby.com.sg)>; Yeu Roger <[yeu.roger@simedarby.com.sg](mailto:yeu.roger@simedarby.com.sg)>; Muhammad Danial Ishak <[danial.ishak@simedarby.com.sg](mailto:danial.ishak@simedarby.com.sg)>

**Subject:** LIABILITY CLEARANCE FOR SMY1101A AGAINST MS FIRST CAPITAL(SMB1418H). DOA:22.08.24

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sirs,

Refer to the above matter.

Attached our client's GIA report and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Best regards,

**Clement Chia**

Customer Service Executive

BODYSHOP DEPARTMENT

[clement.chia.cy@simedarby.com.sg](mailto:clement.chia.cy@simedarby.com.sg)

+65 9278-2710



---

**Vantage Automotive Limited**

305 Alexandra Road

Vantage Automotive Centre

Singapore 159942

W: [www.vantageauto.com.sg](http://www.vantageauto.com.sg)

“This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's.”

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.