

Date:

M/s:

India International

Insurance Pte Ltd

Singapore _____

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SLQ 3820Z and GBK 1525P on 18/11/2024

I am the owner of vehicle no SLQ 3820Z which was involved in an accident with your insured vehicle no GBK 1525P.

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 4770.28
b)	Loss of Use/ Rental of vehicles for <u>4</u> day(s) @ S\$ <u>80</u> per day	S\$ 320.00
c)	LTA/ GIA Search Fees	S\$ 2.18
d)	Administrative Charges	S\$
e)	Others _____	S\$
TOTAL		S\$ 5092.46

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input checked="" type="checkbox"/>	Repair Invoice	<input checked="" type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input type="checkbox"/>	NRIC/ Driving License
<input type="checkbox"/>	Rental Invoice	<input type="checkbox"/>	GIA Report
<input type="checkbox"/>	Certificate of Insurance	<input type="checkbox"/>	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

Sincerely

Name of Insured:

NRIC:



AUTHORIZATION TO ACT

I, ALEX KOH BOON PHENG ("the third party claimant") of 132 LORONG AH SOO #06-412 (address), owner of SLQ3820Z (vehicle no.) hereby authorize Komoco Motors Pte Ltd to act for me with respect to my claim for repair costs and/or rental and/ or loss of use ("claim") for my vehicle no. SLQ3820Z that was damaged pursuant to the accident which occurred on 18/11/24 (date) along BLK 130/132 Carpark (location) involving vehicle no. GBK1575P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement on my claim with payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 5 day of 12 (month) 2024 (year)



Signed by "third party claimant"



Signed by "the workshop"

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0013853
Claimant Ref: SLQ3820Z

We/I, KOMOCO MOTORS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,770.28 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 2.18 (search fee), vehicle no. SLQ3820Z that was damaged pursuant to the accident which occurred on 18/11/2024 (date) at BLK 130/132 CAR PARK @ LOR AH SOO (location) involving vehicle no. GBK1525P (insured vehicle). This is pursuant to the inspection conducted on 27/11/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ALEX KOH BOON PHENG ("the third party claimant") of vehicle no. SLQ3820Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLQ3820Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.



This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,012.46 to KOMOCO MOTORS PTE LTD.

Dated this 17 day of MARCH 20 25

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

NORDIN BIN MOHAMMAD

NRIC:

708L

Address:

253 ALEXANDRA ROAD #01-01 (S) 159936

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



KOMOCO MOTORS PTE. LTD.

KOMOCO SERVICE CENTRE

253 Alexandra Road
#01-01 Singapore 159936
T (65) 6473 5588
www.hyundai.com.sg

KEMBANGAN SERVICE CENTRE

460 Changi Road
Singapore 419883
T (65) 6440 1131

THOMSON SERVICE CENTRE

551 Upper Thomson Road
Singapore 574415
T (65) 6844 8811

GST Ref No MR-8500364-4

Co Reg 199609283R

Page No 2

Date 11/01/2025

Remark : INDIA INT INS THIRD PARTY CLAIM
EXCESS NIL DV SIGN
INCIDENT DATE: 18/11/2024
POLICY NO: A300633021AH1

Amount : SGD FOUR THOUSAND, SEVEN HUNDRED SEVENTY AND TWENTY-EIGHT CENTS ONLY

Confidential

E. & O. E.

Komoco Motors Pte Ltd

Created By: KOTP1820 11/01/2025 7:01AM

RIGHT HERE, RIGHT CARE

Printed By: KOTP1820 11/01/2025 07:03 AM


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

gbk1525p

Date of Accident

18/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**Period of Insurance **15/10/2024 - 14/10/2025**Requested By **ROBYN CHIN ZHI SHEN (KOMO...**Requested Date **23/11/2024 13:29****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



KOMOCO MOTORS PTE. LTD.

KOMOCO SERVICE CENTRE
253 Alexandra Road
#01-01 Singapore 159936
T (65) 6473 5588
www.hyundai.com.sg

REPAIR DISCHARGE AND SATISFACTION NOTE

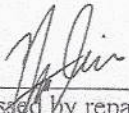
Claim No. : _____

Policy No. : A300633021AH1

Excess : NIL


I/We hereby acknowledge having received my/our vehicle bearing registration number: SLQ3820Z
from the repairer M/s Komoco Motors Pte Ltd that has repaired to my/our satisfaction and I/We agree that the cost
of settlement for such repair invoiced to INDIA INTERNATIONAL INSURANCE PTE LTD is in full and final
discharge of my/our claim in respect of damages caused to the said vehicle as a result of accident/incident that
occurred on 18/11/2024.

In addition, I/We have no further claim on the above repairs in respect thereof.


Witnessed by repairer

Komoco Motors Pte Ltd

Date: 5/12/2024


Signature of Claimant/Company Stamp

Name : ALEX KOH BOON PHENG

NRIC No.: 343B

Date: 5 Dec 2024

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Nov 2024 16:09	Clm Dtl Modified	Claimant's Name: -> ALEX KOH BOON PHENG. Claimant's ID: -> SXXXX343B.	[A] HOW MEI KWAN
2	25 Nov 2024 16:09	Clm Veh Model Changed	(204959) HYUNDAI AE IONIQ HEV DCT SR 1.6 (A).	[A] HOW MEI KWAN
3	25 Nov 2024 16:09	Clm Created	Reg No: SLQ3820Z. Acct Date: 2024/11/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Komo Motors Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Nov 2024 16:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Nov 2024 16:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/04	[A] HOW MEI KWAN
6	25 Nov 2024 16:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Nov 2024 16:10	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Nov 2024 16:10	Adj Adjuster Assigned	[None] -> CHEW HSIAO TONG	[A] HOW MEI KWAN
9	26 Nov 2024 16:25	Adj Adjuster Assigned	CHEW HSIAO TONG -> MOHD RASUL	[A] HOW MEI KWAN
10	26 Nov 2024 16:26	Clm Dtl Modified	Insured Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD. Insured ID: -> 201511635 R.	[A] HOW MEI KWAN
11	27 Nov 2024 08:33	Adj Mandate Request	Cur Req:0.00:PODS LIABILITY: 100% B23. OID REVERSE AND HIT TP PARKED VEHICLE(IN PARKING LOT).	[A] CHEW HSIAO TONG
12	27 Nov 2024 10:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/04	[I] Priya
13	27 Nov 2024 10:34	Adj Mandate Set	Approved:0.00.	[I] Priya
14	04 Dec 2024 16:53	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/12/04	[A] HOW MEI KWAN
15	24 Jan 2025 16:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	24 Jan 2025 16:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	24 Jan 2025 16:07	Clm Dtl Modified	JPJ Reg. Date: -> 2017/07/07.	[A] JOANNE LEE KHANG MIN
18	24 Jan 2025 16:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	03 Feb 2025 10:52	Adj Mandate Request	Cur Req:5092.46:Liability: 100% *Quantum: \$5,092.46 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	03 Feb 2025 12:31	Adj Mandate Set	Approved:5092.46.	[I] Priya

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3279188	26 Nov 2024 09:41:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLQ3820Z	GBK1525P	12.00
3285737	04 Dec 2024 16:53:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLQ3820Z	GBK1525P	12.00