



**JL PERFECT AUTOWORK PTE LTD**

Co. & GST Reg. No.: 202136905K

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: jlperfectautowork@gmail.com

Date: 26.02.2025

ATTN: Motor Claims Department

INS : **LONPAC INSURANCE BHD**

Dear Sir/Madam,

Accident Involving: SKT8150L & YP9832B

Date of Accident: 22.11.2024

Location: SELETAR WEST LINK

We refer to the above-mentioned accident.

We are claiming as follows:

|                      |                           |                 |
|----------------------|---------------------------|-----------------|
| Cost of Repair:      | <u>\$ 6,540.00</u>        |                 |
| Loss of Rental:      |                           |                 |
| (\$130.80 X 11 Days) | <u>\$ 1,438.80</u>        | (12Repair Days) |
| LTA Search           | <u>\$ 27.25</u>           |                 |
| 3P GIA REPORT        | <u>\$ 31.00</u>           |                 |
| TOWING               | <u>\$ 120.00</u>          |                 |
| <b>Grand Total:</b>  | <u><b>\$ 8,157.05</b></u> |                 |

motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

For any further queries, please kindly contact Joanne @ 97231055, or email to [jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)

Thank You,

Joanne



JL Perfect Autowork Pte. Ltd.  
Co. Reg No: 202136905K  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789 Fax: 6341 6778  
Email: jlperfectautowork@gmail.com

## Authorisation To Act

I, Heng Hock Chwee (Wang FuShui) ("the third party claimant") of  
322 Yishun Central #02-251 S-760322  
(address), owner of SKT8150L (vehicle no.)  
hereby authorise JL Perfect Autowork Pte Ltd. ("the workshop")  
to act for me with respect to my claim for repair costs and / or rental and / or  
loss of use ("claim") for my vehicle no. SKT8150L that was  
damaged pursuant to the accident which occurred on 22/11/2024 (date)  
at/along Seletar West Link  
(location) involving vehicle no/s YP9832B ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that they deem it fit and the workshop is further authorised to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident concerned.

Dated this 22 day of 11 (month) 20 24 (year)

王福水

Signed by "the third party claimant"



Vaflyn

Signed by "the workshop"



# LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/030220  
DATE : 02 APRIL 2025

## DISCHARGE VOUCHER

I/We, HENG HOCK CHWEE (WANG FUSHUI) confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP9832B the sum of Singapore Dollar Seven Thousand Nine Hundred Seventeen and Cents Twenty Five Only **(\$7,917.25)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKT8150L and YP9832B on 22/11/2024 along/at SELETAR WEST LINK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NY LAUNDRY PTE LTD AND/OR LI RONGGUO**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"JL PERFECT AUTOWORK PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

王福水

.....  
Signature of vehicle owner/Date

88423629B  
Heng Hock Chwee (Wang Fushui).  
.....  
Name of vehicle owner /Date

"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

# TAX INVOICE

**JL PERFECT AUTOWORK PTE LTD**

Co. Reg No: 202136905K

8 Kaki Bukit Avenue 4

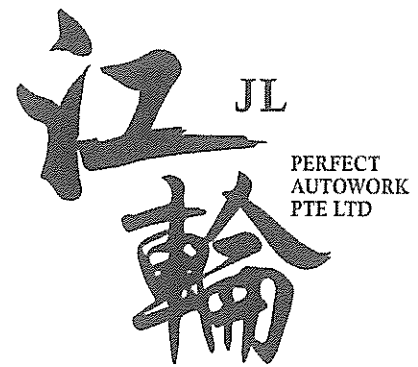
#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: jlperfectautowork@gmail.com

GST Reg. No. : 202136905K



| Date       | Invoice Number  | Vehicle Number |
|------------|-----------------|----------------|
| 26.02.2025 | JLP202502-00888 | SKT8150L       |

## LONPAC INSURANCE BHD

300 BEACH ROAD

07 THE CONCOURSE #17-04

SINGAPORE 199555

| Description   | Amount (SGD) |
|---|--------------|
| Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges | \$ 6,000.00  |
| Total   | \$ 6,000.00  |
| Add: 9% GST   | \$ 540.00    |
| Total   | \$ 6,540.00  |

Cross cheques and pay: JL PERFECT AUTOWORK PTE LTD

Please indicate the invoice number on the reverse side.

JL PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required



A subsidiary of BKW Automobile Pte Ltd

B K W RENT A CAR PTE LTD

UEN/GST No.: 200106276D

120 Lower Delta Road #02-15 Cendex Centre

Singapore 169208

Tel: +65 67387777 Fax: 6738 6666

Website: <https://bkw.sg>

## TAX INVOICE

**Invoiced To**

JL PERFECT AUTOWORK PTE LTD  
C/O HENG HOCK CHWEE (WANG  
FUSHUI)  
322 YISHUN CENTRAL  
#02-251  
SINGAPORE 760322

**Invoice Number**

A 15471

**Invoice Date**

09/12/2024

**Due Date**

09/12/2024

**VHA Number**

A 15471

**Vehicle Number**

SMJ 7202 G

| S/N | Description  | No. of Days | Rate   | Amount   |
|-----|--|-------------|--------|----------|
| 1   | RENTAL FROM 22 NOVEMBER 2024 TO 03 DECEMBER 2024<br>YOUR REF: SKT 8150 L | 11          | 120.00 | 1,320.00 |

Subtotal 1,320.00

GST @ 9% 118.80

**Total (incl. GST) 1,438.80**

Less: Payments -

**Amount Due S\$1,438.80**

Adrian

Account Name: BKW RENT A CAR PTE LTD

Account No: 118-312-9991 Paynow UEN: 200106276D

Bank: UNITED OVERSEAS BANK LTD (UOB)

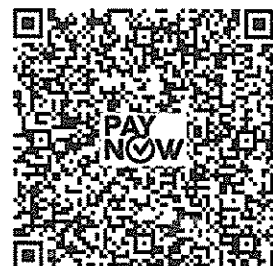
Branch: UOB Shaw Centre Branch

Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208

Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.

\* Please indicate the invoice number and vehicle number in the reference.



## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C): WENG HOCK CHIEW  
 NRIC/Passport No: [REDACTED] Date of Birth: 3/8/1984  
 Address: 322 YISHUN CENTRAL #02-251 Age: (760322)  
 S( 760322 )  
 Name & Address of Employer:  
 Occupation: Driving Exp:  
 Driving Licence No: [REDACTED] Passed Date: 20/4/2007  
 D/L Type: Local/Int'l/Others:

### AUTHORIZED DRIVER'S PARTICULARS

Name (as in I/C): [REDACTED]  
 NRIC/Passport No: [REDACTED] Date of Birth: [REDACTED]  
 Age: [REDACTED]  
 S( [REDACTED] )  
 Occupation: Driving Exp: Yrs  
 Driving Licence No: [REDACTED] Passed / Expiry Date:  
 D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

|  |        |
|--|--------|
| Hirer's Own Vehicle No: <u>SKT8150L</u> Replace Veh No:  |        |
| Loan Vehicle No: <u>SM17 202 G</u> VR No:  |        |
| Make & Model: <u>ALTIS</u> Auto/Manual Group:  |        |
| CHARGES : \$ cts   |        |
| Daily <u>11</u> day @ \$ <u>120</u> Per day <u>\$1320</u> <u>1</u>   |        |
| Weekly/Monthly week @ \$ Per week/Monthly  |        |
| Others   |        |
| CDW/PAI @ \$ Per day/Monthly   |        |
| Delivery/Collection Svc  |        |
| GST <u>9%</u> <u>\$118</u> <u>80</u>   |        |
| OR No: (A) SUB-TOTAL <u>\$1438</u> <u>80</u>   |        |
| Petrol Level & Surcharge   | OUT IN |
| <input type="checkbox"/> Return the same petrol level<br>First _____ km FREE per day<br>Excess mileage is chargeable at _____ cents per km |        |
| TOTAL CHARGES  |        |

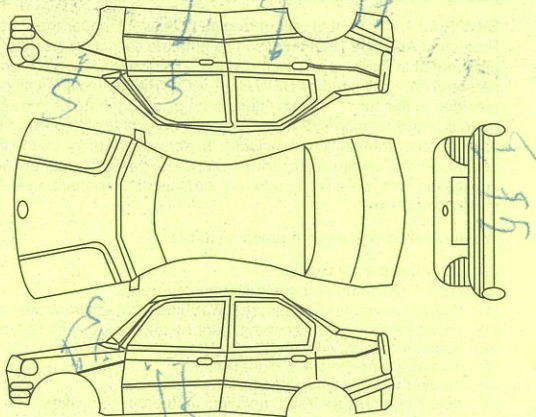
NON WAIVER EXCESS (Subject to GST): \$ 3000.00

### ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

### INDICATE:

- A - Accidents  
 D - Dents  
 S - Scratches  
 X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver by BKW must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling, illegal racing), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of minimum \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's fur between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

| Date Out | Time Out | Mileage | Check By | Remarks |
|----------|----------|---------|----------|---------|
| 22/11/24 | 3:25pm   | 95655   | SGH      |         |

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

| Date In  | Time In | Mileage | Check By | Remarks   |
|----------|---------|---------|----------|-----------|
| 03/12/24 | 12:20pm | 96243   | AL       | 6000 1745 |

Hirer's/Driver Signature

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Nov 2024 / 14:09:15

Receipt Date/Time : 22 Nov 2024 / 14:09:14

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-241122-002414

Previous Receipt No. :

| S/N | Item Description/<br>Business Transaction Reference<br>No.  | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-----|---|-------------------------------|------------------------|------------------------------|
|     | Result of Insurance Enquiry - YP9832B<br>As at 22 Nov 2024/12:30:00<br>Insurance Co: LONPAC INSURANCE BHD |                               |                        |                              |
| 1   | Insurance Enquiry - YP9832B<br>Enquiry Fee<br>20241122140840327525  | 25.00                         | 2.25                   | 27.25                        |
|     | <b>Sub-Total</b>  | 25.00                         | 2.25                   | 27.25                        |
|     | <b>Total Before Rounding</b>  | 25.00                         | 2.25                   | 27.25                        |
|     | <b>Rounding Difference</b>  |                               |                        | 0.00                         |
|     | <b>Total Amount Payable</b>   |                               |                        | 27.25                        |
|     | <b>Paid By</b>  |                               |                        |                              |
|     | 512972XXXXXX5672  | eNETS Credit Card             |                        | 27.25                        |
|     | <b>Total</b>  |                               |                        | 27.25                        |
|     | <b>Cash Change</b>  |                               |                        | 0.00                         |
|     | <b>Tendered Amount</b>  |                               |                        | 27.25                        |
|     | <b>Excess Refundable Amount</b>   |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE

9 Temasek Boulevard #42-01b, Singapore 038989

Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

JL Perfect Autowork Pte Ltd - Heng  
Hock Chwee

Invoice Number  
GR-2024-008064

Invoice Issue Date  
26 Nov 2024

Invoice Due Date  
03 Dec 2024

|                                 |       |
|---------------------------------|-------|
| Total Amount (S\$)              | 28.44 |
| Total GST 9.00% (S\$)           | 2.56  |
| Total Amount Incl. of GST (S\$) | 31.00 |

| Bill Type                      | Reference                              | Amount (S\$)                    | GST 9.00% (S\$) | Amount Incl. of GST (S\$) |
|--------------------------------|--|---------------------------------|-----------------|---------------------------|
| Sale of Accident Report - Publ | 25/11/2024,22/11/2024,SKT8150L,YP9832B | 28.44                           | 2.56            | 31.00                     |
|                                |  | Total Amount (S\$)              |                 | 28.44                     |
|                                |  | Total GST 9.00% (S\$)           |                 | 2.56                      |
|                                |  | Total Amount Incl. of GST (S\$) |                 | 31.00                     |

*This is a computer generated document.  
No signature is required.*



AUTOW PTE LTD

Hotline: +65 8458 7283

Email: [info.autow@gmail.com](mailto:info.autow@gmail.com)

**PAY NOW** UEN: 202245268D

**CASH ORDER / WORK ORDER**

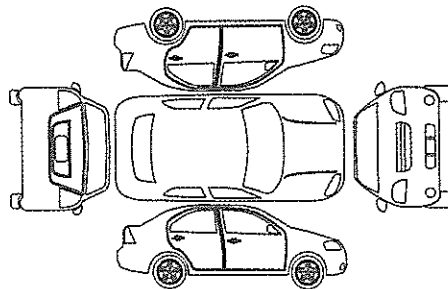
**No. W 2103292**

Service Date: 22-10-24 Time Received: 13.00  
Member Name: Cash Time Arrived: 13.20  
Contact Person: \_\_\_\_\_ Time Completed: 14.00  
Contact No.: \_\_\_\_\_ From: Seletar rd.  
Car Reg No.: SKT 8150 L To: Perimeter 08-09  
Car Make/Model: Hyundai Tow Truck No.: YMG 951 H  
Battery: \_\_\_\_\_  
Remarks: \_\_\_\_\_ Amount: \$120  
Cash / Credit

**ADDITIONAL CHARGES:**

- ☒ Dolly Wheels / Flat Bed  
☐ Basement / Multi Storey  
☐ Crane up / Bogged  
☐ Jumpstart  
☐ Low Body Kit  
☐ Collection of Key  
☐ ERP / Carpark \_\_\_\_\_

**BODY & PAINT CONDITION:**



\_\_\_\_\_  
Tow Driver's Name & Signature

\_\_\_\_\_  
Member's Name & Signature

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damage or other misadventure to your vehicle / asset whilst being towed.

## Hsiao Tong (LKKAuto)

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**From:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Sent:** Tuesday, April 1, 2025 7:15 PM  
**To:** Hsiao Tong (LKKAuto); Admin A  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: OUR REF: 24/24/24/VC05/030220      Accident involving SKT8150L & YP9832B(OI) on 22/11/2024

**Lonpac External - Confidential**

**Lonpac External - Confidential**

Dear Hsiao Tong,

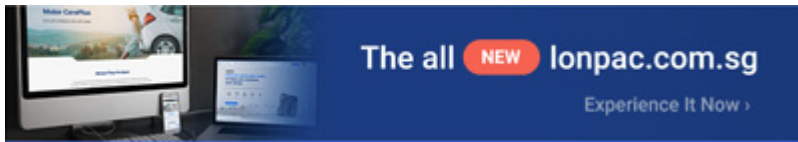
You have our mandate to settle as follow.

|                |            |
|----------------|------------|
| Cost of repair | \$6,540.00 |
| Loss of rental | \$1,199.00 |
| GIA fee        | \$58.25    |
| Towing fee     | \$120.00   |
| Total          | \$7,917.25 |

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 7 March 2025 4:37 pm

To: ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: [SEEK MANDATE] - 24/24/24/VC05/030220 -SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024 \*\*\* LKK REF: CD/LPC24110492/Apa3

## Lonpac External - Confidential

**Caution:** This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **24/24/24/VC05/030220**

Our ref : CD/LPC24110492/Apa3q2(N)

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING YP9832B(LONPAC) AND SKT8150L(TP) ON 22/11/2024**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "JL PERFECT AUTOWORK PTE LTD" at **\$7,917.25(all-in).**

The summary is as follows: -

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|  | Amount Claimed     | Amount Revised                         |
|--|--------------------|--|
| 1. Cost of Repair (with GST)                     | \$33,086.03        | \$6,540.00 (\$6,000.00 + 9%GST)        |
| 2. Loss of Rental (11days x \$120.00) (with GST) | \$ 1,438.80        | \$1,199.00 (11DAYS X \$100.00)(+9%GST) |
| 3. LTA/GIA Report Search Fee                     | \$ 58.25           | \$ 58.25                               |
| 4. Towing Fee                                    | \$ 120.00          | \$ 120.00                              |
| <b>Total</b>                                     | <b>\$34,703.08</b> | <b><u>\$7,917.25</u></b>               |

Surveyor recommended 12days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/03/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Sent:** Monday, 2 December 2024 4:00 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: 24/24/24/VC05/030220 -SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024 \*\*\* LKK  
REF: CD/LPC24110492/Apa3

**Lonpac External - Confidential**

**Lonpac External - Confidential**

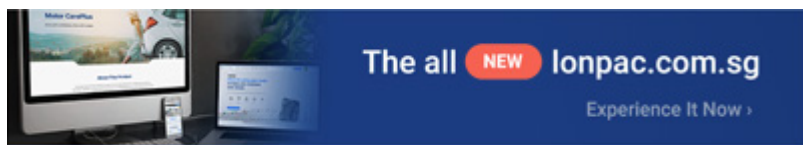
REF: 24/24/24/VC05/030220 (Eric's case)

Dear Mei Kwan,

OI GIA attached.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 2 December 2024 3:02 pm  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto)

<[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024 \*\*\* LKK REF: CD/LPC24110492/Apa3

## Lonpac External - General

Hi Charmaine,

Please see attached TP GIA report.

*Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.*

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 2 December 2024 2:59 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024 \*\*\* LKK REF: CD/LPC24110492/Apa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Monday, 25 November 2024 9:24 AM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Friday, November 22, 2024 5:00 PM

**To:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024

**Lonpac External - General**

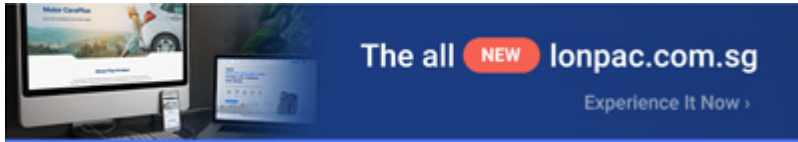
**Lonpac External - General**

Dear Hueh Yin (LKK),

FYNA please.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Friday, 22 November 2024 4:49 pm  
**To:** CHARMAINE KONG <[charmainecong@lonpac.com](mailto:charmainecong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024

Dear Charmaine,

Please arrange LKK Auto Consultants Pte Ltd to conduct the survey for vehicle SKT8150L.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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On Fri, Nov 22, 2024 at 3:54 PM CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)> wrote:

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Sirs,

Our insured has not filed the report.

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

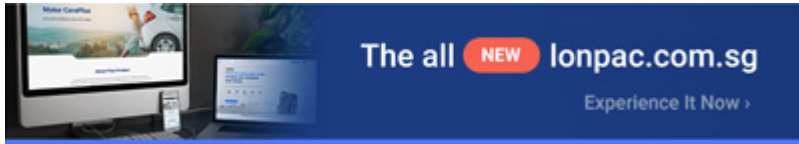
Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

Sent: Friday, 22 November 2024 2:52 pm

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024

Dear Sir / Madam,

We are instructed by **Heng Hock Chwee** to notify you of a road traffic accident on **22.11.2024** at about **12:30 hours** at/along **Seletar West Link** involving our client's/customer's vehicle registration number **SKT8150L** and vehicle registration number **YP9832B** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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