

Mei Kwan (LKKAUTO)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, 2 December 2024 4:00 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: 24/24/24/VC05/030220 -SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024 *** LKK REF: CD/LPC24110492/Apa3
Attachments: OI GIA - YP9832B.PDF

Lonpac External - Confidential

Lonpac External - Confidential

REF: 24/24/24/VC05/030220 (Eric's case)

Dear Mei Kwan,

OI GIA attached.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 2 December 2024 3:02 pm
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024 *** LKK REF: CD/LPC24110492/Apa3

Lonpac External - General

Hi Charmaine,

Please see attached TP GIA report.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)

Sent: Monday, 2 December 2024 2:59 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024 *** LKK REF: CD/LPC24110492/Apa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 25 November 2024 9:24 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Friday, November 22, 2024 5:00 PM

To: JL Perfect Autowork <jlperfectautowork@gmail.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024

Lonpac External - General

Lonpac External - General

Dear Hueh Yin (LKK),

FYNA please.

Thank you.

Best Regards,
Charmaine Kong

Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Friday, 22 November 2024 4:49 pm
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024

Dear Charmaine,

Please arrange LKK Auto Consultants Pte Ltd to conduct the survey for vehicle SKT8150L.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

On Fri, Nov 22, 2024 at 3:54 PM CHARMAINE KONG <charmainekong@lonpac.com> wrote:

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

Our insured has not filed the report.

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. FormTeam Adjusters Pte Ltd
2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Friday, 22 November 2024 2:52 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SKT8150L (Pre-Inspection) / Your Vehicle : YP9832B | DOA : 22/11/2024

Dear Sir / Madam,

We are instructed by **Heng Hock Chwee** to notify you of a road traffic accident on **22.11.2024** at about **12:30 hours** at/along **Seletar West Link** involving our client's/customer's vehicle registration number **SKT8150L** and vehicle registration number **YP9832B** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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