

Shiau Chan (LKKAuto)

From: Steve Chen (LKK Auto)
Sent: Monday, 23 December 2024 12:36 PM
To: Renemer Ramirez Bagang
Cc: Ronnie Heng Poh Wah; Kenneth Ong Chia Kwang; Shiau Chan (LKKAuto)
Subject: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M / Finalization
Attachments: SNH6075L FIN.pdf; SNH 6075L - Finalize.pdf

Hi Ren,

We finalize \$7859.00 (P/P, before GST). 6 days. (Subject to insurance approval)

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Saturday, 21 December 2024 9:05 am
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>
Subject: RE: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M / Finalization

Dear Steve,

Please see attached files for your reference & finalization.

Repair Cost \$7,859.00 before gst and no. of total repair days – 6 days.

Thank you.

Ren Bagang
Executive – Motor Claim



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Sent: Tuesday, 10 December 2024 10:59 am

To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Cc: Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

This email was sent from outside of your organisation

WP

Dear Sir

Our Insured liability is down.

Best regards

Crystabelle Tan

Senior Associate | Claims



Tel (65) DID: 6734 3710 ext 190

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Saturday, 7 December 2024 9:36 am
To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Cc: Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

Dear Crystabelle,

Please advise on the liability and if we can proceed with direct settlement for this case.

Thank you.

Ren Bagang
Executive – Motor Claim



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Renemer Ramirez Bagang
Sent: Wednesday, 4 December 2024 8:54 am
To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Cc: Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

Dear Crystabelle,

Please advise on the liability and if we can proceed with direct settlement for this case.

Thank you.

Ren Bagang
Executive – Motor Claim



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• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Renemer Ramirez Bagang
Sent: Monday, 2 December 2024 9:23 am
To: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Cc: Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>
Subject: RE: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

Dear Crystabelle,

Please advise on the liability and if we can proceed with direct settlement for this case.

Thank you.

Ren Bagang
Executive – Motor Claim



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: ECICS Claims <claims@ecics.com.sg>
Sent: Thursday, 28 November 2024 10:27 am
To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>

Subject: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

This email was sent from outside of your organisation

Dear Ren Bagang,

Our insured reported.
The officer in charge Ms Crystabelle Tan will review and revert in due course.

Best regards

Sow Foong

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Sent: Thursday, 28 November 2024 8:55 am

To: ECICS Claims <claims@ecics.com.sg>

Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; Ronnie Heng Poh Wah

<ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>

Subject: RE: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

Dear Sow Foong,

Does your insured filed the accident report already?

If yes, Please advise if we can do direct settlement for this case.

Thank you.

Ren Bagang
Executive – Motor Claim



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: Renemer Ramirez Bagang

Sent: Tuesday, 26 November 2024 10:46 am

To: ECICS Claims <claims@ecics.com.sg>

Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; Ronnie Heng Poh Wah

<ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>

Subject: RE: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

Dear Sow Foong,

My client vehicle has been surveyed by the appointed surveyor.

Please advise if we can do direct settlement for this case.

Thank you.

Ren Bagang
Executive – Motor Claim



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: ECICS Claims <claims@ecics.com.sg>

Sent: Friday, 22 November 2024 9:24 am

To: assignments@lkkauto.com

Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>; Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>

Subject: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear LKK,

Please refer to below email and arrange PRI.

Note: Adjusted amount \$6000 and above, kindly seek mandate from claim officer.

Best regards

Sow Foong

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Friday, 22 November 2024 9:19 am
To: ECICS Claims <claims@ecics.com.sg>
Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>
Subject: RE: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

Dear Sir/Mdm,

Please appoint LKK Auto Consultants to conduct a survey on 26/11/2024 Tuesday 10:00am

At Cycle & Carriage Ubi Centre Level 3 330 Ubi Road 3 S408650.

Thank you.

Ren Bagang
Executive – Motor Claim



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9166 • H: +65 8552 3293 • www.cyclecarriage.com.sg

From: ECICS Claims <claims@ecics.com.sg>
Sent: Friday, 22 November 2024 9:16 am
To: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>
Subject: EL Ref: DMPC2401604H/02/CT - Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear Ren Bagang,

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd

4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Sow Foong

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Sent: Thursday, 21 November 2024 5:53 pm
To: ECICS Claims <claims@ecics.com.sg>
Cc: Ronnie Heng Poh Wah <ronnie.heng@cyclecarriage.com.sg>; Kenneth Ong Chia Kwang <kenneth.ong@cyclecarriage.com.sg>
Subject: Accident On 21/11/2024 Involving Our Insured SNH6075L And Your Insured SNH8552M

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 26/11/2024 Tuesday 10:00am at Cycle & Carriage Level 3 330 Ubi Road 3 S408650.

Thank you.

Ren Bagang
Executive – Motor Claim



Exceptional Journeys

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