

Hueh Yin (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Thursday, 27 June 2024 4:11 PM
To: assignments
Cc: LKINSTEAM; Jeffery Tan; Syaiful Bahri Bin Affendi; Muhammad Afiq Bin Mohamed Kamal; Dennis Leong
Subject: EL REF : DMCF2400024H/02/AF YOUR REF: GU1118U - OUR REF: SMG7014Z - TP CLAIM

WITHOUT PREJUDICE

Dear Sir,

Please refer to below email and arrange PRI.

Best regards
ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Thursday, June 27, 2024 3:12 PM
To: ECICS Claims <claims@ecics.com.sg>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jeffery Tan <jefferytan@motorimage.net>; Syaiful Bahri Bin Affendi <syaifulbahri@motorimage.net>; Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>
Subject: RE: EL REF : DMCF2400024H/02/AF YOUR REF: GU1118U - OUR REF: SMG7014Z - TP CLAIM

Without Prejudice,

Dear sir,

We agreed your proposal ,kindly assign LKK to conduct PRS

Please feel free to contact me for further clarification or assistance if required.
Thank you and have a good day ahead! 😊

*****Kindly reply to all for easier follow-up*****

Best Regards.

Dennis Leong
Bodywork Department - Claims Advisor

Motor Image Enterprises Pte Ltd

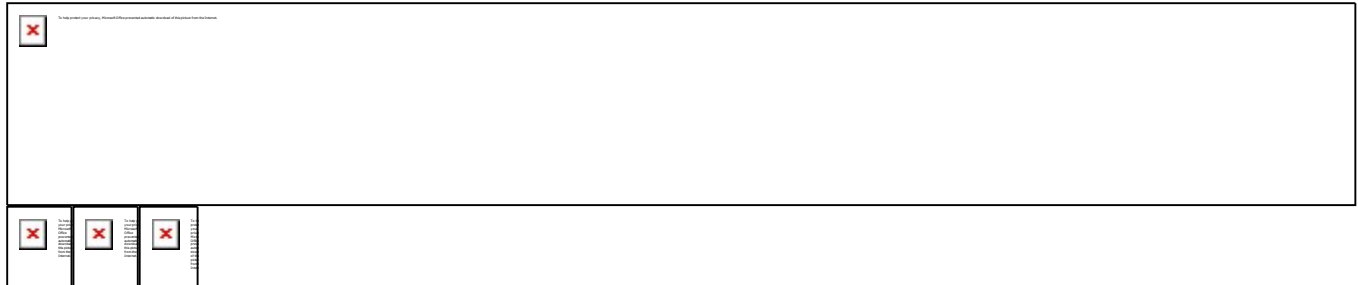
25 Leng Kee Road, Singapore 159097

HP/WhatsApp: +65 9489 9000

DID: +65 6703 8164

Email: dennisleong@motorimage.net

Website: www.tanchong.com :: www.subaru.asia



Disclaimer: Enclosed in this letter is confidential to the addressee, above terms mentioned as part of our agreement to the clause may be legally privileged. We reserved the right to withdraw the terms above stated, should the content be found copied, forward, disclose or used in any part of this message.

From: ECICS Claims <claims@ecics.com.sg>

Sent: Thursday, June 27, 2024 3:02 PM

To: Dennis Leong <dennisleong@motorimage.net>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jeffery Tan <jefferytan@motorimage.net>; Syaiful Bahri Bin Affendi <syaifulbahri@motorimage.net>; Muhammad Afiq Bin Mohamed Kamal <afiq_mohamedkamal@ecics.com.sg>

Subject: EL REF : DMCF2400024H/02/AF YOUR REF: GU1118U - OUR REF: SMG7014Z - TP CLAIM

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

- Kindly amend your GIA report as the vehicle no GC1116U is incorrect.

Best regards
ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Dennis Leong <dennisleong@motorimage.net>

Sent: Thursday, June 27, 2024 1:55 PM

To: ECICS Claims <claims@ecics.com.sg>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Jeffery Tan <jefferytan@motorimage.net>; Syaiful Bahri Bin Affendi <syaifulbahri@motorimage.net>

Subject: YOUR REF: GU1118U - OUR REF: SMG7014Z - TP CLAIM

Hi all,

Without Prejudice,

Our customer was involved in an accident with your insured (GU1118U) on 26th JUN 2024.

Attached a copy of our GIA report & Repair Estimate for your kind reference.

Customer is asking for survey to be carry out by 03/JUL/2024 @ 10AM here in our premises, 25 Leng Kee Road S159097. Owner will waiting for the survey is being carry out.

Kindly confirm survey arrangement

We purpose 100% Direct Settlement in our client's favor.

We will proceed to repair the vehicle following surveyor's recommendation and LOU/LOR to follow NIMA benchmark.

We propose for LOU at \$100.00 & LOR at \$150.00 respectively. Kindly let us have your acceptance on this.

We will forward the necessary documents once available.

*****Kindly reply to all for easier follow-up*****

Best Regards.

Dennis Leong
Bodywork Department - Claims Advisor

Motor Image Enterprises Pte Ltd
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DID: +65 6703 8164

Email: dennisleong@motorimage.net

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