

Huey Yon (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Thursday, 20 February 2025 10:25 PM
To: Vikneswaran Naidu Ayavoo
Cc: Coco Lu Ting; Lim Yan Shi Jenn; Loi Ai Ting; Huey Yon (LKKAUTO)
Subject: RE: FINALIZE Our Ref: SNM24D206519/SKE3767U/C02/LEEPG & Your Ref: SNF3141J
Attachments: SNF 3141J.pdf; 2779_001.pdf

Hi Vikneswaran,

COR \$3234 before gst , 3 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Sent: Thursday, 20 February 2025 5:51 pm
To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lim Yan Shi Jenn <jenn.lim@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Subject: RE: FINALIZE Our Ref: SNM24D206519/SKE3767U/C02/LEEPG & Your Ref: SNF3141J

Hi Taufiq,

Kindly confirm the finalize amount at \$ 3525.06 inclusive gst with 3 repair days.

Best Regards,
Vikneswaran Naidu
Customer Service Advisor

Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4513 • F: +65 6565 1240 • H: +65 9296 9198 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Monday, 17 February 2025 3:59 PM

To: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Cc: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206519/SKE3767U/C02/LEEPG & Your Ref: SNF3141J

This email was sent from outside of your organisation

Dear Sir/Mdm,

Re-send

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Huey Yon (LKKAuto)

Sent: Wednesday, 12 February 2025 4:48 PM

To: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Cc: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206519/SKE3767U/C02/LEEPG & Your Ref: SNF3141J

Dear Sir/Mdm,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Tuesday, 10 December 2024 9:14 AM

To: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206519/SKE3767U/C02/LEEPG & Your Ref: SNF3141J

Dear Vikneswaran Naidu,

Noted with thanks.

We will arrange accordingly.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Sent: Monday, December 9, 2024 7:52 PM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206519/SKE3767U/C02/LEPG & Your Ref: SNF3141J

Dear LKK,

Kindly arrange survey for the above vehicle at our premise on 12.12.2024 @ 10.30am. Customer will drive in and wait

Best Regards,

Vikneswaran Naidu

Customer Service Advisor

Claim Division Operation Body & Paint Centre

209 Pandan Gardens



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 A member of the Jardine Cycle & Carriage Group

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 22 November 2024 11:25 AM

To: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206519/SKE3767U/C02/LEEPG & Your Ref: SNF3141J

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[Confidential]

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis. Case will be assigned in ezclaim with documents uploaded.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>

Sent: Friday, 22 November 2024 10:35 am

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206519/SKE3767U/C02/LEPG & Your Ref: SNF3141J

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Dear Cecilia,

Kindly arrange Steve Chen Tsue Yee (LKK) for the survey arrangement.

Best Regards,

Vikneswaran Naidu

Customer Service Advisor

Claim Division Operation Body & Paint Centre

209 Pandan Gardens



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9198 • https://protect.checkpoint.com/v2/r02/_www.cyclecarriage.com.sg_.YzJlOmN0aXNnOmM6bzplN2FlMzczM2NhOGYxZTUzYmM4MmViYTQ4ZWwMG14YTo3OmYwYzA6M2M5YzEwOWExYzc0MmQzNTk5OTE4NmM3NTgzM2I3MDE2NWQ1MTBmMzZmNzZlYTZjNTg5NWYxMTc1ODUxYmI1MTp0OIQ6Rg



From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 22 November 2024 10:32 AM

To: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206519/SKE3767U/C02/LEEPG & Your Ref: SNF3141J

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Without Prejudice

Dear Sir/Madam

Please refer to our email below and revert with your choice of SJE.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Wednesday, 20 November 2024 11:49 am

To: Cecilia.lee@sg.cntaiping.com; vikneswarannaidu.ayavoo@cyclecarriage.com.sg; coco.lu@cyclecarriage.com.sg; tengkeat.lim@cyclecarriage.com.sg;

kevin.leong@cyclecarriage.com.sg

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D206519/SKE3767U/C02/LEEPG & Your Ref: SNF3141J

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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