

Hueh Yin (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 27 June 2024 3:53 PM
To: joshua@falconair.com.sg; SUR; assignments
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D203626/SKV5843E/C02/KHONGLH & Your Ref: SLG8594X

[Internal]

'WITHOUT PREJUDICE'

Dear Joshua,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Based on both parties reported circumstances, it is of view both turning at the same time. Please provide evidence such as video footage to review the matter. Otherwise, both parties have equal liability on the matter.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.
Refer to ezclaims.

Thank you

For pre-repair survey matter, please email to sur@lkkauto.com

For all LOD, please email to claimsdept@sg.cntaiping.com

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Thursday, June 27, 2024 9:40 AM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: FW: PRE-REPAIR SURVEY-Our Ref: SNM24D203626/SKV5843E/C02/KHONGLH & Your Ref: SLG8594X

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Dear Lynn,

Kindly arrange LKK to survey this vehicle.
Can you advise on the liability for this claim?

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>
Sent: Wednesday, 26 June 2024 2:43 pm
To: lynn.khong@sg.cntaiping.com; joshua@falconair.com.sg
Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D203626/SKV5843E/C02/KHONGLH & Your Ref: SLG8594X

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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