

Hueh Yin (LKK Auto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Thursday, November 21, 2024 3:32 PM
To: jiarong@roypartners.com.sg; SUR; assignments
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206486/SKQ4978H/C02/KHONGLH & Your Ref: MKR.CJR.10779.2024.jr

[Internal]

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Jia Rong,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.
Refer to ezclaims.

Thank you

For pre/post repair survey matter, please email to sur@lkkauto.com
For all LOD, please email to claimsdept@sg.cntaiping.com

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: jiarong@roypartners.com.sg <jiarong@roypartners.com.sg>
Sent: Wednesday, 20 November 2024 2:07 pm
To: donotreply.claims <donotreply.claims@sg.cntaiping.com>; Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206486/SKQ4978H/C02/KHONGLH & Your Ref: MKR.CJR.10779.2024.jr

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Dear Sirs,

We refer to your email below.

Our client selects Marcus as the SJE for the Pre Repair Inspection.

*In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. **Please direct all correspondence to us by email.***

With regards,

Chia Jia Rong

M/s Roy & Partners

133 New Bridge Road

#08-09

China Town Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : [***jiarong@roypartners.com.sg***](mailto:jiarong@roypartners.com.sg)

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From: [***donotreply.claims@sg.cntaiping.com***](mailto:donotreply.claims@sg.cntaiping.com) <[***donotreply.claims@sg.cntaiping.com***](mailto:donotreply.claims@sg.cntaiping.com)>

Sent: Tuesday, 19 November 2024 1:49 PM

To: [***lynn.khong@sg.cntaiping.com***](mailto:lynn.khong@sg.cntaiping.com); [***jiarong@roypartners.com.sg***](mailto:jiarong@roypartners.com.sg)

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D206486/SKQ4978H/C02/KHONGLH & Your Ref: MKR.CJR.10779.2024.jr

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [***claimsdept@sg.cntaiping.com***](mailto:claimsdept@sg.cntaiping.com).

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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