

Veron Chen (LKKAUTO)

From: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>
Sent: Monday, 11 August 2025 4:06 PM
To: Veron Chen (LKKAUTO)
Subject: FW: Ref: SNM24D206530/SGT6995B/C02/TAYHP & Your Ref: SNE3280X

Hi Veron.

For your info.

Thank you.

Regards.

NOTICE:

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William Oh Soon Lee | Manager, Aftersales & Motor Claims
Goldbell Engineering Pte Ltd

t: +65 6864 0919 **m:** +65 9768 1646 **f:** +65 6863 0425
a: 8 Tuas Ave 18, Level 4, Singapore 638892

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Monday, 11 August 2025 4:02 pm
To: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>
Subject: RE: Ref: SNM24D206530/SGT6995B/C02/TAYHP & Your Ref: SNE3280X

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[Internal]

Dear Sir,

Sorry for the late reply.

Just to inform that we have just out our repudiation letter to insured.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>
Sent: Thursday, 15 May 2025 2:51 pm
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Cc: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Subject: RE: Ref: SNM24D206530/SGT6995B/C02/TAYHP & Your Ref: SNE3280X

[Internal]

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[Internal]

Hi Jacqueline.

Thanks for the respond.

I will follow up with Irene again.

Hi Irene.

Chase your insured to a report.

Thanks

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From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, May 15, 2025 12:19 PM
To: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>
Cc: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Subject: RE: Ref: SNM24D206530/SGT6995B/C02/TAYHP & Your Ref: SNE3280X

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[Internal]

WITHOUT PREJUDICE

Hi William,

Our Insured has yet to submit a report, and our agent is currently liaising with them to obtain it.

The case is being handled by Ms. Irene, who is in the loop and will update you on any developments.

Thank you.

Hi Irene,

Please follow up.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

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From: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>
Sent: Thursday, 15 May 2025 11:05 am
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Subject: Ref: SNM24D206530/SGT6995B/C02/TAYHP & Your Ref: SNE3280X
Importance: High

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Dear Jacqueline.

Needed your advice and update.

Has your insured submitted an accident report, or has he absconded?

This matter has been ongoing since November 2024. Our client has been actively following up with us, so as your appointed surveyor, LKK.

Can you help to assist me to look into this case.

Your assistance is very much appreciated.

Looking forward to your response.

Wishing you a pleasant weekend ahead.

Thank you.

Cheer!!!

Regards.

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