Hueh Yin (LKK Auto)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Sent: Thursday, November 21, 2024 11:17 AM

To: SUR; assignments; Sarah

Subject: RE: PRI OUR VEH: FBN 3340B / YOUR VEH: GBK 7597S / SNM24D205805 / lewlc

Importance: High

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be appointing M/s LKK AUTO CONSULTANTS PTE LTD to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Lynn Khong (CTPIS) < lynn.khong@sg.cntaiping.com>

Sent: Wednesday, 20 November 2024 11:40 pm

To: Sarah <sarah@islandlaw.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Subject: RE: PRI OUR VEH: FBN 3340B / YOUR VEH: GBK 7597S / SNM24D205805 / lewlc

[Internal]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sarah,

Please be informed that all pre-repair survey request should be sent to our claims general email for registration purpose.

Furthermore, I am not the handler for this matter.

Kindly note that we shall not be penalised for the late appointment.

Thank you

Hi Claims team,

Please assist to create task for handling.

Thank you

Regards,

Lynn Khong

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Sarah < sarah@islandlaw.com.sg >

Sent: Wednesday, 20 November 2024 6:42 pm

To: Lynn Khong (CTPIS) < lynn.khong@sg.cntaiping.com >; 'SUR' < sur@lkkauto.com >; 'assignments' < assignments@lkkauto.com >; Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Subject: RE: PRI OUR VEH: FBN 3340B / YOUR VEH: GBK 7597S

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Dear Sir/Mdm.

We refer to our email below.

We have yet to receive any response or confirmation.

Please let us have your urgent reply.

Best Regards,

Sarah Liu

Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel: (65) 6221 3211

Fax: (65) 6225 3210

Email: <u>sarah@islandlaw.com.sg</u>
Web: <u>www.islandlaw.com.sg</u>

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From: Sarah [mailto:sarah@islandlaw.com.sg]
Sent: Friday, 15 November 2024 12:39 pm

To: 'Lynn Khong (CTPIS)' <lynn.khong@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: PRI OUR VEH: FBN 3340B / YOUR VEH: GBK 7597S

Accident involving FBN 3340B & GBK 7597S on 12/10/2024 at 1030 hours along Hougang Ave 3

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Givakumar S/O Armugam who has appointed the undermentioned workshop to repair his/her motor vehicle no. FBN 3340B.

Our client can agree to LKK as the mutually agreed SJE.

Please be informed that the said vehicle can be inspected at:

Name: Erofia Motor Trading Pte Ltd

Address: 1 Kaki Bukit Avenue 6 #02-62 Singapore 417883

Contact Person: Mr. Teo

Contact Number: 6752 7740 / 90696165

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Please let us know if you are agreeable to the same.

Best Regards,

Sarah Liu

Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel: (65) 6221 3211

Fax: (65) 6225 3210

Email: sarah@islandlaw.com.sg Web: www.islandlaw.com.sg



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