

## Daphne Lee (LKK Auto)

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**From:** Daphne Lee (LKK Auto)  
**Sent:** Friday, 6 December 2024 12:42 PM  
**To:** JESS.TEH@BESTWAYCS.COM.SG  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBK 9200Z(AIG) AND SMX 8785K AT/ALONG 606B TAMPINES ST 61 OPEN SPACE LOADING BAY ON 15/11/2024

Our Ref: CD/AIG24110449/Ama3  
AIG Ref: 8203290689SG

### M/S BESTWAY CLEANING SERVICES PTE LTD

Dear PERSON IN CHARGE/ LIM HUN SIONG (LIN HANXIANG),

### ACCIDENT INVOLVING GBK 9200Z(AIG) AND SMX 8785K AT/ALONG 606B TAMPINES ST 61 OPEN SPACE LOADING BAY ON 15/11/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMX 8785K** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!***

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

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