

## Veron Chen (LKKAuto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Wednesday, 4 December 2024 3:09 PM  
**To:** Veron Chen (LKKAuto); Rajes (LKK Auto); assignments; SUR  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg  
**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6338M & SG6016D ON 18/11/2024 @ 08:43HRS ALONG BT BATOK CTRL JUNCT WITH BT BATOK INT

Dear Veron,

Our ref no is BUS/11/24/5039.

Thanks & Regards  
Hua Yen

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Wednesday, 4 December 2024 11:50 am  
**To:** Rajes (LKK Auto) <rajes@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg  
**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6338M & SG6016D ON 18/11/2024 @ 08:43HRS ALONG BT BATOK CTRL JUNCT WITH BT BATOK INT

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Dear Hua Yen,

Kindly provides us claim number

Best Regards,  
**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Thursday, 21 November 2024 3:20 PM  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; [jaimetay@msfirstcapital.com.sg](mailto:jaimetay@msfirstcapital.com.sg)

**Subject:** RE: PRS FOR ACCIDENT INVOLVING SBS6338M & SG6016D ON 18/11/2024 @ 08:43HRS ALONG BT BATOK CTRL JUNCT WITH BT BATOK INT

Dear Hua Yen,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/  
[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Thursday, November 21, 2024 11:29 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)

<[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)

<[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu

<[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; [jaimetay@msfirstcapital.com.sg](mailto:jaimetay@msfirstcapital.com.sg)

**Subject:** FW: PRS FOR ACCIDENT INVOLVING SBS6338M & SG6016D ON 18/11/2024 @ 08:43HRS ALONG BT BATOK CTRL JUNCT WITH BT BATOK INT

Ref: TBA

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SBS6338M

Insured: SG6016D

Workshop: Tower Transit Singapore Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** logeswaran chandra <[logeswaran.chandra@towertransit.sg](mailto:logeswaran.chandra@towertransit.sg)>

**Sent:** Thursday, 21 November 2024 10:41 am

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; [motor\\_claims@msfirstcapital.com.sg](mailto:motor_claims@msfirstcapital.com.sg); Caroline Cabrera

<[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)

<[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)

<[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>; Wei Siong Liam <[WeiSiong.Liam@towertransit.sg](mailto:WeiSiong.Liam@towertransit.sg)>; Yong Wei

Tan <[Yongwei.Tan@towertransit.sg](mailto:Yongwei.Tan@towertransit.sg)>

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WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on **18/11/2024** at about **08:43hrs** along **Bt Batok Ctrl** involving our bus, **SBS6338M** & your insured vehicle **SG6016D**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Survey Location : Tower Transit Singapore Pte Ltd

**BULIM DEPOT**

Address : **21 Bulim Drive, Singapore 648170**

Contact Person : Logan @ 8672 0323(+60102310447 watsapp)

- Body & Paint Sup. : - Jason Liam @ 8691 9663
- Workshop Manager : - Yong Wei @ 98795982

*Rgds,*

**Logan**

**Claims Executive**

Email : [logeswaran.chandra@towertransit.sg](mailto:logeswaran.chandra@towertransit.sg)



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

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