Hueh Yin (LKK Auto)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent:Wednesday, November 20, 2024 5:54 PMTo:Anna Chong; MT_Claim_SG; assignmentsCc:arthur@advlawllc.com; 'Yeo Xin Yi'

Subject: RE: URGENT // PRS - Our Ref: JVR5780 ; Your Ref: SMZ5905R- 24/24/24/VP05/030171

Lonpac External - General

Lonpac External - General

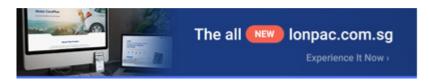
Dear Hueh Yin (LKK),

FYNA please.

Thank you.

Best Regards, Charmaine Kong Claims Officer | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Anna Chong <anna.chong@advlawllc.com>
Sent: Wednesday, 20 November 2024 5:28 pm

To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: arthur@advlawllc.com; 'Yeo Xin Yi' <xinyi.yeo@advlawllc.com>

Subject: RE: URGENT // PRS - Our Ref: JVR5780; Your Ref: SMZ5905R- 24/24/24/VP05/030171

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email dated on 20 November 2024.

We would like to nominate LKK Auto Consultants Pte Ltd

Kindly take note that workshop name has change. Kindly assist in arranging the PRI with the following workshop at the soonest:

EROFIA MOTOR TRADING PTE LTD

1 KAKI BUKIT AVE 6

#02-62

SINGAPORE 417883

Contact person: TEO HWA HENG 9069 6165

Thank you.

Please note that our office will be closed on the following dates: - 24 December 2024 (1pm onwards) 31 December 2024 (1pm onwards) 28 January 2025 (1pm onwards) to 02 February 2025

Yours Faithfully,

Anna Chong For and on behalf of <u>Lee</u> Tzun-Tzien







Advocates & Solicitors, Commissioner for Oaths, Notary Public

UEN/GST Reg no.: 201310208H

Main Office (Conveyancing Practice):

430 Lorong 6 Toa Payoh, #11-01 OrangeTee Building Singapore 319402 Tel: (65) 6323 5488 (5 lines) | Fax: (65) 6225 7738

Branch Office (Accident, Corporate & Litigation Practice):

Blk 500 Lorong 6 Toa Payoh, #04-36 Singapore 310500

Tel: (65) 6970 2614 | Fax: (65) 6970 2646

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From: CHARMAINE KONG < charmainekong@lonpac.com>

Sent: Wednesday, 20 November 2024 4:24 pm

To: Anna Chong <anna.chong@advlawllc.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: arthur@advlawllc.com; 'Yeo Xin Yi' <xinyi.yeo@advlawllc.com>

Subject: RE: URGENT // PRS - Our Ref: JVR5780; Your Ref: SMZ5905R- 24/24/24/VP05/030171

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Ref: 24/24/24/VP05/030171 (Gerald's case)

Dear Sirs,

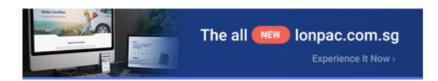
We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

- 1. FormTeam Adjusters Pte Ltd
- 2. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards, Charmaine Kong Claims Officer | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Anna Chong <anna.chong@advlawllc.com>
Sent: Wednesday, 20 November 2024 3:17 pm
To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: arthur@advlawllc.com; 'Yeo Xin Yi' <xinyi.yeo@advlawllc.com>Subject: URGENT // PRS - Our Ref: JVR5780; Your Ref: SMZ5905R

Dear Sir / Madam,

RE: ACCIDENT INVOLVING JVR5780 / SMZ5905R ALONG WOODLANDS CHECKPOINT, SINGAPORE ON 12/11/2024 @ 08:00 HRS

We are instructed by KUHAN TAVANASAN to notify you of a road traffic accident on 12/11/2024 at about 08:00 HRS at ALONG WOODLANDS CHECKPOINT, SINGAPORE involving our client's vehicle registration number SMZ5905R driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a PRS of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle JVR5780 is now at the following workshop:-

EROFIA MOTOR TRADING PTE LTD

1 KAKI BUKIT AVE 6 #02-62

SINGAPORE 417883

Contact person: TEO HWA HENG 9069 6165

Please let us have your list of Surveyors on an urgent basis.

Thank you.

Please note that our office will be closed on the following dates: - 24 December 2024 (1pm onwards) 31 December 2024 (1pm onwards) 28 January 2025 (1pm onwards) to 02 February 2025

Yours Faithfully,

Anna Chong
For and on behalf of Lee Tzun-Tzien







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