Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Monday, 2 December 2024 3:17 PM

To: Cecilia Lee (CTPIS)
Cc: Admin A; Yan (LKK Auto)

Subject: RE: CTI REF: SNM24D206496/GBJ6258H/C02/LEEPG - LKK REF: CD/CTI24110441/Xua3,

GBJ2258J | DOA: 18.11.2024 - TPP DIRECT SETTLEMENT

Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Categories: HMK

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Cheers to a Wonderful Christmas and a Happy New Year 2025!

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) < cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 21 November 2024 5:04 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206496/GBJ6258H/C02/LEEPG - LKK REF: CD/CTI24110441/Xua3, GBJ2258J | DOA:

18.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Sir/Madam

Please retrieve SAS from link below for damage consistency check. Please note that the link expires after 7 days.

GBJ6258H sas.pdf

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Thanks & Regards Cecilia Lee

From: Claims Dept of CTI

Sent: Thursday, 21 November 2024 4:48 pm

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206496/GBJ6258H/C02/LEEPG - LKK REF: CD/CTI24110441/Xua3, GBJ2258J | DOA: 18.11.2024

- TPP DIRECT SETTLEMENT

Dear Cecilia,

Please refer to the above subject.

Kindly assist LKK Auto on D.S. soonest possible.

Please contact our claims department **Cecilia Lee | DID: 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

*Kindly quote our claim reference number when replying.

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 21 November 2024 3:41 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <<u>yan@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving GBJ6258H (OI: CTI - TBA) and GBJ2258J (TP: LKK REF -

CD/CTI24110441/Xua3) on 18.11.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s MG Solution Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

• TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)