

Hueh Yin (LKK Auto)

**From:** Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>  
**Sent:** Wednesday, November 20, 2024 10:05 AM  
**To:** PBSP; assignments; SUR  
**Cc:** Jack Ng Guoming  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206269/SMU7690Y/C03/XIEXJ & Your Ref: SMU7690Y

[Internal]

Dear LKK,  
  
Please survey vehicle.

Dear PML,  
  
Please confirm and provide LOA as we have another claim submitted by the same owner from another workshop.  
Thank you

**Phoebe Xie**  
  
Assistant Manager, Claims Department  
  
**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Friday, November 15, 2024 11:18 AM  
**To:** Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>  
**Cc:** Jack Ng Guoming <jack.ng.guoming@simedarby.com.sg>  
**Subject:** Re: PRE-REPAIR SURVEY-Our Ref: SNM24D206269/SMU7690Y/C03/XIEXJ & Your Ref: SMU7690Y

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Dear Phoebe  
  
We are agreeable to use a common surveyor below as the SJE.  
  
Mohammed Rasul Bin Mohd Yunus (LKK)  
  
Meanwhile, please advise if liability is clear to proceed with Direct Settlement?  
  
Aside to LKK Team - Vehicle is presently not in, will arrange in due course.  
  
Thank you.  
  
Regards  
Winnie / HM / CT

Bodyshop

BMW  
Performance Motors Ltd

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FAX: +65 6479 4601  
Address: 303 Alexandra Road, Singapore 159941  
Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**



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**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)>

**Sent:** Friday, 15 November 2024 10:09 am

**To:** [phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com) <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>; PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Jack Ng Guoming <[jack.ng.guoming@simedarby.com.sg](mailto:jack.ng.guoming@simedarby.com.sg)>

**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM24D206269/SMU7690Y/C03/XIEXJ & Your Ref: SMU7690Y

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Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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