

SOH SWEE KIM

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 05-12-2024

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SDH 5573 R AND GBC 87 K  
ALONG BUK 449A BUKIT BATOK WEST AVE 9 ON 19-11-2024

I / We, the owner of Vehicle No. SDH 5573 R which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- |                                   |   |          |
|-----------------------------------|---|----------|
| 1. Costs of repair                | - | 45886.00 |
| 2. Loss of Use/Rental fees 7 days | - | 860.00   |
| 3. Police / GIA report / LTA fees | - | 2.18     |
| 4. Surveyor report fees           | - |          |
| 5. Others                         | - |          |
| Total:                            |   | 46728.18 |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SDH 5573 R AND GBC 87 K

ALONG BLK 449 A BUKIT BATOK WEST AVE 9

ON 19-11-2024

BY THE LETTER OF AUTHORITY, I / We, SOH SWEET KIM

NRIC NO. S0814695J

The owner of Vehicle No. SDH 5573 R

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 20 (day) 11 (month) 2024 (year)



Acknowledged by Owner

(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00100172303      Claim No : SNM24D206531/GBC87K/C02/XIEXJ

Claimant : SOH SWEE KIM

Amount : **S\$6,488.18**  
SINGAPORE DOLLARS SIX THOUSAND FOUR HUNDRED EIGHTY-EIGHT AND  
CENTS EIGHTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SDH5573R

Insured Vehicle No. : GBC87K

Date of Loss : 19/11/2024

Place of Accident : BLK 453A BUKIT BATOK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HUA JIE FROZEN MEAT & SEAFOOD SUPPLIES

Driver Name : KOH TAI YONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,886.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	600.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.18
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	<b>S\$</b>	<b>6,488.18</b>
		=====

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Claimant Name : SOH SWEE KIM

NRIC No : S0814695-J

Signature : 

Date : 15-12-2025

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : GBC87K

Accident Date : 19-Nov-2024

Our Ref : 024227 (CHINA) / CHAN

SOH SWEE KIM

BLK 107 BUKIT BATOK WEST AVE 6

#06-102

Singapore 650107

No. : 16855

Date : 28-Nov-2024

PAGE : 1

FINAL REPAIR COST FOR HYUNDAI ELANTRA SDH5573R

=====

To supply spare parts

To towing

To rewire damaged parts and refocus  
headlamp beam.

To remove air con condenser, pipes  
and drier, vacuum and to recharge  
gas

To putty and spray replaced parts

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

-----  
Add 9% GST : 5,400.00  
486.00

-----  
Total : S\$ 5,886.00  
=====

Singapore Dollars Five Thousand Eight Hundred  
and Eighty Six Only

# CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

## CUSTOMER

SOH SWEE KIM  
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE  
SECTOR C, #01-76  
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO : **C24358**

DATE : 05.12.2024

TERM : CASH

## RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SNJ 3012C	9935	SDH 5573R	7	\$ 120.00	\$ 840.00
		**	***	*****	***	

TOTAL: \$ **840.00**

## PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL  
BANK TRANSFER: OCBC 531-709517-001  
PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.



  
CHIN HUI CAR RENTAL

# CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,  
SINGAPORE 575642. TEL: 6453 4680  
REGN. NO.: 53090791K

## VEHICLE RENTAL AGREEMENT

NO: 09935

HIRER'S PARTICULAR		Vehicle No: SNJ3012 C	Mileage Out: 57440																														
Hirer: SOH SWEET KIM		Make & Model: TOYOTA ALTIS	Auto / Manual Group: <input checked="" type="radio"/> Auto																														
NRIC / Passport No: S0814695J Date of Birth: 06.11.1951		OUT : Date 20.11.2024	OUT : Time 12am																														
Address: B1K 107 Bukit Batok West Ave 6 #06-102 S'pore 650107.		Replace Veh No:	Mileage Out:																														
Driving Licence No: S0814695J Pass Date: 27.02.1978		OUT : Date	OUT : Time																														
Contact Number: 9736 5573																																	
DRIVERS PARTICULARS (if different from Hirer)																																	
Appointed Driver: Desmond Soh Jih Kai																																	
NRIC / Passport No: S9424197I Date of Birth: 08.07.1994																																	
Address: AS above																																	
Driving Licence No: S9424197I Pass Date: 23.01.2020																																	
Contact Number: 9171 3360																																	
<b>Terms &amp; Conditions</b> <b>ADDITIONAL S\$3000.00 EXCESS</b> For Hirer / Driver Age 23 years old & below. Age 70 years old & above. Less than Two (2) years Driving Experience.  Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00		<b>CHARGES</b> <table border="1"><tr><td>Daily</td><td>7</td><td>@ \$ 120/-</td><td>per day</td><td>840.00</td></tr><tr><td>Weekly</td><td></td><td>@ \$</td><td>per week</td><td></td></tr><tr><td>Monthly</td><td></td><td>@ \$</td><td>per month</td><td></td></tr><tr><td>Hours</td><td></td><td>@ \$</td><td>per hour</td><td></td></tr><tr><td>Others</td><td></td><td>@ \$</td><td></td><td></td></tr><tr><td colspan="4">SUB-TOTAL \$</td><td>840.00</td></tr></table>		Daily	7	@ \$ 120/-	per day	840.00	Weekly		@ \$	per week		Monthly		@ \$	per month		Hours		@ \$	per hour		Others		@ \$			SUB-TOTAL \$				840.00
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Monthly		@ \$	per month																														
Hours		@ \$	per hour																														
Others		@ \$																															
SUB-TOTAL \$				840.00																													
<b>REMARKS</b> SDH 5573R		<b>PETROL LEVEL</b> <table border="1"><tr><td>Out</td><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td><td></td></tr><tr><td>In</td><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td><td></td></tr></table>		Out	E	1/4	1/2	3/4	F		In	E	1/4	1/2	3/4	F																	
Out	E	1/4	1/2	3/4	F																												
In	E	1/4	1/2	3/4	F																												
<b>PAYMENT METHOD:</b> BANK TRANSFER : OCBC 531-709517-001 PAYNOW : 53090791K		<b>IMPORTANT!</b> <b>FOR SINGAPORE USE ONLY</b> Excess Liability: <b>S\$2500.00</b> Malaysia Excess (With Prior Consent): <b>NOT ALLOWED</b>  Hirer's Signature:  Addition Driver's Signature: 																															

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

### \* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
27.11.24	11.15am	57694		


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBC87K

Date of Accident

19/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**  
Period of Insurance ..... **29/12/2023 - 28/12/2024**  
Requested By ..... **KHONG SHI JIE (ALAN'S UNITE...**  
Requested Date ..... **20/11/2024 11:30**

Payment details

Request Amount: **S\$2**  
GST Amount: **S\$0.18**  
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre  
GST Registration No: **M400017735**



## Daphne Lee (LKK Auto)

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**From:** Daphne Lee (LKK Auto)  
**Sent:** Monday, 25 November 2024 11:36 AM  
**To:** 'MIKEKOHTAIYONG@GMAIL.COM'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBC 87K(CHINA TAIPING) AND SDH 5573R AT/ALONG BLK 453A BUKIT BATOK ON 19/11/2024

Our Ref: CD/CTI24110414/Kma3

### M/S HUA JIE FROZEN MEAT & SEAFOOD SUPPLIES

Dear PERSON IN CHARGE/ KOH TAI YONG,

#### **ACCIDENT INVOLVING GBC 87K(CHINA TAIPING) AND SDH 5573R AT/ALONG BLK 453A BUKIT BATOK ON 19/11/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SDH 5573R** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

## Daphne Lee (LKK Auto)

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**From:** Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>  
**Sent:** Wednesday, 12 February 2025 9:39 AM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: CTI REF: SNM24D206531/GBC87K/C02/XIEXJ - LKK REF: CD/CTI24110414/Kma3, SDH5573R | DOA: 19.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Daphne,

Please proceed to settle up to **\$6,588.18**

**Thank you**

**Phoebe Xie**

Assistant Manager, Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Friday, January 24, 2025 11:47 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>  
**Subject:** RE: CTI REF: SNM24D206531/GBC87K/C02/XIEXJ - LKK REF: CD/CTI24110414/Kma3, SDH5573R | DOA: 19.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Your ref: SNM24D206531/GBC87K/C02/XIEXJ  
LKK ref : CD/CTI24110414/Kma3

Dear Phoebe,

ACCIDENT INVOLVING GBC 87K(CHINA TAIPING) AND SDH 5573R (TP) ON 19/11/2024.

We refer to the above matter.

It is an accident under BOLA: NIL OID's vehicle rolling back hit onto TP parked vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at \$6,588.18 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,564.40	\$ 5,886.00 (L/Sum) (w/GST)
2. Loss of Rental (7 days x \$120.00)	\$ 840.00	\$ 700.00 (7 days X \$100.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 9,406.58</b>	<b>\$ 6,588.18</b>

Surveyor recommended 05 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/01/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you

**Wishing You a Prosperous & Joyful Chinese New Year 2025!**

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Phoebe Xie (CTPIS) <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>

**Sent:** Wednesday, 4 December 2024 11:26 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206531/GBC87K/C02/XIEXJ - LKK REF: CD/CTI24110414/Kma3, SDH5573R | DOA: 19.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Please find OI's report attached.

Thank you

**Phoebe Xie**