

## Daphne Lee (LKK Auto)

---

**From:** Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>  
**Sent:** Wednesday, 12 February 2025 9:39 AM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: CTI REF: SNM24D206531/GBC87K/C02/XIEXJ - LKK REF: CD/CTI24110414/Kma3, SDH5573R | DOA: 19.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Daphne,

Please proceed to settle up to **\$6,588.18**

**Thank you**

**Phoebe Xie**

Assistant Manager, Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

---

**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Friday, January 24, 2025 11:47 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>  
**Subject:** RE: CTI REF: SNM24D206531/GBC87K/C02/XIEXJ - LKK REF: CD/CTI24110414/Kma3, SDH5573R | DOA: 19.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Your ref: SNM24D206531/GBC87K/C02/XIEXJ  
LKK ref : CD/CTI24110414/Kma3

Dear Phoebe,

ACCIDENT INVOLVING GBC 87K(CHINA TAIPING) AND SDH 5573R (TP) ON 19/11/2024.

We refer to the above matter.

It is an accident under BOLA: NIL OID's vehicle rolling back hit onto TP parked vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at \$6,588.18 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,564.40	\$ 5,886.00 (L/Sum) (w/GST)
2. Loss of Rental (7 days x \$120.00)	\$ 840.00	\$ 700.00 (7 days X \$100.00)
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 9,406.58</b>	<b>\$ 6,588.18</b>

Surveyor recommended 05 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/01/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you

**Wishing You a Prosperous & Joyful Chinese New Year 2025!**

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

---

**From:** Phoebe Xie (CTPIS) <[phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com)>

**Sent:** Wednesday, 4 December 2024 11:26 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D206531/GBC87K/C02/XIEXJ - LKK REF: CD/CTI24110414/Kma3, SDH5573R | DOA: 19.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Please find OI's report attached.

Thank you

**Phoebe Xie**