

Mei Kwan (LKKAUTO)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>
Sent: Friday, 22 November 2024 9:48 AM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; Daphne Lee (LKK Auto)
Subject: RE: CTI REF: SNM24D206531/GBC87K/C02/XIEXJ - LKK REF: CD/CTI24110414/Kma3, SDH5573R | DOA: 19.11.2024 - TPP DIRECT SETTLEMENT
Attachments: bill.pdf

[Internal]

Dear Sir,

Please find OI's GIA report.
Password: CTI Claim ref

Thank you

Phoebe Xie

Assistant Manager, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Claims Dept of CTI
Sent: Wednesday, November 20, 2024 4:01 PM
To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Subject: CTI REF: SNM24D206531/GBC87K/C02/XIEXJ - LKK REF: CD/CTI24110414/Kma3, SDH5573R | DOA: 19.11.2024 - TPP DIRECT SETTLEMENT

Dear [Phoebe](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Phoebe Xie | DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 20 November 2024 3:00 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC87K (OI : CTI - TBA) AND SDH5573R (TP : LKK REF - CD/CTI24110414/Kma3) on 19.11.2024

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Alan's United Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)