

Hueh Yin (LKK Auto)

**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Tuesday, November 19, 2024 2:05 PM  
**To:** Chong Kee Lim; MT\_Claim\_SG; assignments  
**Cc:** Linda Yeung Fook Mooi; Seah Hai Hua; Arif Bin Mohamad Sahir; Chua Hong Guan; Lee Hoe Yin; Joe Lian Keng Nam; Yeo Chee Wee; Khor Leong Seng  
**Subject:** RE: REF: 24/24/24/VP05/030186 - Our ref: AR-2024-6236; Your ref: Pls advise | Traffic accident between SBS Transit bus no. SBS3650E and vehicle no. SJB4761G along Tampines Avenue 1 on 15/11/2024 at 0901 hours.

Lonpac External - General

Lonpac External - General

Without Prejudice

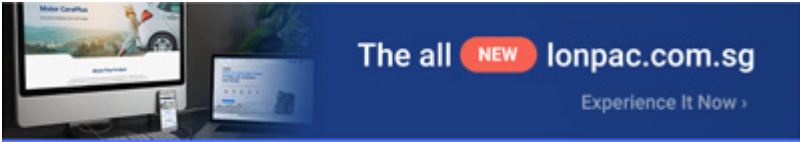
Dear Sirs,

We will be appointing LKK to survey.

Aside to LKK Huey Yin, FYNA please.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Chong Kee Lim <Chongkeelim@sbstransit.com.sg>  
**Sent:** Tuesday, 19 November 2024 1:51 pm  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Linda Yeung Fook Mooi <lindayeung@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Arif Bin Mohamad Sahir <arifms@sbstransit.com.sg>; Chua Hong Guan <chuahg@sbstransit.com.sg>; Lee Hoe Yin <leehy@sbstransit.com.sg>; Joe Lian Keng Nam <joelian@sbstransit.com.sg>; Yeo Chee Wee <yeocw@sbstransit.com.sg>; Khor Leong Seng <khorls@sbstransit.com.sg>  
**Subject:** Our ref: AR-2024-6236; Your ref: Pls advise | Traffic accident between SBS Transit bus no. SBS3650E and vehicle no. SJB4761G along Tampines Avenue 1 on 15/11/2024 at 0901 hours.

Dear Sirs,

Please reply directly to the list of contact persons listed in (4) and keep the rest of the addressees copied in your response.

Please be informed that a traffic accident involving SBS Transit bus SSBS3650E and your insured vehicle no. SJB4761G occurred along Tampines Avenue 1 on 15/11/2024 at 0901 hours.

2. The TAC report has been lodged, reference report number AR-2024-6236.

3. Kindly let us know within **two (2)** working days from the date of this notice of your wish to carry out or waive a pre-repair inspection.

4. **We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.** TO ARRANGE FOR THE INSPECTION, PLEASE KINDLY CONTACT THE FOLLOWING PERSONNEL.

SBST Workshop;

Workshop address : Bedok North Depot  
1470 Bedok North Avenue 4  
Singapore 489946  
Name of Contact person(s) : Arif / Chua Hong Guan/ Lee Hoe Yin  
Office number : 6244 4515 / 6244 4517 / 6244 4522  
Email of contact person : [arifms@sbstransit.com.sg](mailto:arifms@sbstransit.com.sg) / [chuahg@sbstransit.com.sg](mailto:chuahg@sbstransit.com.sg) / [leehy@sbstransit.com.sg](mailto:leehy@sbstransit.com.sg)

Thank you.

Your faithfully.

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SBS Transit Ltd [Registration No. 199206653M]

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