

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 15 April 2025 2:42 PM
To: Cao, Quy
Cc: SUR
Subject: RE: SURVEY ASSIGNMENT FOR 19/11/2024 - SNN 8695C - AVS24/3579
Attachments: SNN8695C 3rd IA.pdf; SNN8695C revised estimate 105534 (003).pdf

Dear Quy,

Repairer refuse to accept our offer at \$2,991.75, they counter propose the repair cost at \$3,995.02 as the client vehicle is a 2023 Toyota Sienta which difference appearance for the rear of the vehicle..

For your approval.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cao, Quy <Quy.Cao@libertyinsurance.com.vn>
Sent: Wednesday, 5 March 2025 2:18 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: RE: SURVEY ASSIGNMENT FOR 19/11/2024 - SNN 8695C - AVS24/3579

Dear Shiau Chan,

Thank you for your support.

Agree with Part-by-part repair at \$2,991.75 and 04 working days.

Please submit your FSR soon.

Thanks you
Best Regards
QUY

Claim Department
Mobile/Whatsapp: (+84) 898.345.730

Liberty Insurance Pte Ltd



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, March 5, 2025 10:46 AM

To: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>; Cao, Quy <Quy.Cao@libertyinsurance.com.vn>

Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Report <report@lkkauto.com>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>

Subject: {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 19/11/2024 SNN 8695C

Dear Quy,

Enclosed herewith 2nd preliminary advice of SNN 8695C.

For your approval.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>

Sent: Thursday, 5 December 2024 10:17 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Cao, Quy <Quy.Cao@libertyinsurance.com.vn>

Cc: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>; Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Report <report@lkkauto.com>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>

Subject: RE: SURVEY ASSIGNMENT FOR 19/11/2024 SNN 8695C

Dear Quy

Tutoring Fyna

Warm Regards

Workshop estimate

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, December 4, 2024 2:19 PM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>; Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Report <report@lkkauto.com>
Subject: {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 19/11/2024

Dear Andy,

Enclosed herewith preliminary advice of SNN 8695C.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,

Shiau Chan (Ms) | Senior Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Tuesday, 19 November 2024 12:47 PM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Subject: RE: SURVEY ASSIGNMENT FOR 19/11/2024

Dear Andy,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>

Sent: Tuesday, November 19, 2024 11:19 AM

To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>

Subject: RE: SURVEY ASSIGNMENT FOR 19/11/2024

Hi Lkk

Kindly assist to survey the vehicle today

LKK Auto Consultants					
S/N	Workshop	Address	Contact no.	Claim Ex.	C
1	CYS AUTOMOBILE	38 WOODLANDS IND PARK E1 #07-17	WEE SIN & 62192098	CMGK	AVS

Thanks

Best Regards

Andy Seah

Claim Department

Liberty Insurance Pte Ltd

One Raffles Quay

#25-01 North Tower

Singapore 048583

www.libertyinsurance.com.sg



From: Seah, Andy

Sent: Monday, November 18, 2024 5:32 PM

To: assignments@lkkauto.com; Yan (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>

Subject: SURVEY ASSIGNMENT FOR 19/11/2024

Dear Lkk

Kindly assist to Survey the following vehicle mentioned below.

LKK Auto Consultants					
S/N	Workshop	Address	Contact no.	Claim Ex.	Claim no.
1	My Car Consultant	60 Jalan Lam Huat 05-21	98562596	CMPU	AVS24/3367

**** Take note all Survey Prelim Report need to revert back within 2 working day****

**Thanks
Best Regards
Andy Seah
Claim Department**

Liberty Insurance Pte Ltd
One Raffles Quay
#25-01 North Tower
Singapore 048583
www.libertyinsurance.com.sg



This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

“Thư điện tử này và bất kỳ tập tin nào được đính kèm theo thư điện tử này, nếu có, đều là thông tin mật của Công ty TNHH Bảo hiểm Liberty (“Liberty”), và chỉ duy nhất người và/hoặc tổ chức mà người gửi thư điện tử này mong muốn gửi đến (“Người Nhận Dự Định”) mới được phép sử dụng thư điện tử này và tập tin đính kèm theo đó, nếu có. Nếu như bạn nhận được thư điện tử này do sai sót của người gửi hoặc bạn không phải là Người Nhận Dự Định, xin vui lòng thông báo cho người gửi ngay lập tức và vui lòng xóa một cách vĩnh viễn thư điện tử này (và bất kỳ tập tin nào được đính kèm theo thư điện tử này, nếu có) cùng với tất cả những bản sao và bản in của thư điện tử này và tập tin đính kèm đó và vui lòng không tiết lộ bất kỳ thông tin nào của thư điện tử này và tập tin đính kèm đó. Nếu bạn không phải là Người Nhận Dự Định, bằng việc nhận được thư điện tử này, bạn đã được thông báo rằng pháp luật Việt Nam tuyệt đối cấm bất kỳ sự lưu giữ, phổ biến, công bố hoặc sao chép thư điện tử này và bất kỳ tập tin đính kèm. Liberty sẽ không bảo đảm rằng thư điện tử này và/hoặc bất kỳ tập tin đính kèm không có sai sót hoặc vi-rút. Bất kỳ ý kiến, sự đánh giá và/hoặc các thông tin khác trong thư điện tử này và/hoặc trong (các) tập tin đính kèm không liên quan đến hoạt động kinh doanh của Liberty sẽ không được xem là đã được Liberty đưa ra hoặc xác nhận”.

“This email and any files transmitted with it, if any, are confidential information of Liberty Insurance Limited (“Liberty”) and intended solely for the use of the individual and/or entity to whom they are addressed (the “Intended Recipient”). If you have received this email in error or you are not

the Intended Recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it, if any) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the Intended Recipient, by receiving this email, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited by the laws of Vietnam. Liberty do not warrant that this email and/or any attachments are error or virus free. Any opinion, view and/or other information in this email and/or any attachment(s) hereto which do not relate to the official business of Liberty shall not be deemed to be given nor endorsed by Liberty.”