

Yan (LKK Auto)

To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: OUR REF:BUS/11/24/5032(CHINATAIPING)- ACCIDENT ON 15.11.2024 INVOLVING SKU8184J ALONG Bukit Panjang Rd before junction with Pending Rd after BS: 44269 (Blk223) 1.37725, 103.77196

From: Chan Shu Xian (StridesASvcs/Ins & Claims) <shuxian.chan@stridespremier.com.sg>
Sent: Thursday, 27 March 2025 2:54 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Chong Fei Yuan (StridesMSvcs/Finance/Fin Cont) <FeiYuan.Chong@stridespremier.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>
Subject: OUR REF:BUS/11/24/5032(CHINATAIPING)- ACCIDENT ON 15.11.2024 INVOLVING SKU8184J ALONG Bukit Panjang Rd before junction with Pending Rd after BS: 44269 (Blk223) 1.37725, 103.77196

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You don't often get email from shuxian.chan@stridespremier.com.sg. [Learn why this is important](#)

WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG6116Z.

Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses:

Cost of Repair	\$ 8175.00
Loss of Use	\$ 1750.00 (5 days x \$350.00/day)
Gears	\$ 2.18
Total	\$9927.18

We enclose the following documents,

1. Repair invoice
2. GIA Report
3. Gears Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email.

Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

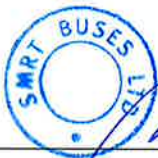
AUTHORIZATION TO ACT

I, **SMRT BUSES LTD** (the third party claimant") of 60 Woodlands Industrial Park B4
S757705 (address), owner of **SG 6116Z** (vehicle no.) hereby authorize **STRIDES**
PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SG 6116Z**
that was damaged pursuant to the accident which occurred on **15/11/2024** (date) along **BUKIT**
PANJANG ROAD (location) involving vehicle no/s **SKU 8184J** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of **SMRT BUSES LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 11 (day) of Jun (month) 2025 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00067172402 Claim No : SNM24D206455/SKU8184J/C02/LEWLC
Claimant : SMRT BUSES LTD
Amount : **S\$9,377.18**
SINGAPORE DOLLARS NINE THOUSAND THREE HUNDRED SEVENTY-SEVEN
AND CENTS EIGHTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SG 6116Z
Insured Vehicle No. : SKU 8184J

Date of Loss : 15/11/2024
Place of Accident : BUKIT PANJANG RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM YING KIAT JARED
Driver Name : LIM YING KIAT JARED

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,175.00
(3) Loss of Use/ Rental/Earning	S\$	1,200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.18
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 9,377.18

Claimant Name :

SMRT Buses Ltd

NRIC No :

1X1111292D

Signature :





Date :

10.06.2025

Customer Code : 3000472
SMRT BUSES LTD
209 KRANJI ROAD
Singapore 739484

Tax Invoice

Inv No. : AWLIV25030058
Date : 18 Mar 2025
Ref : BUS/11/24/5032
WS Job : AWLJ24110090
Terms : 30 Days
Veh No. : SG6116Z

#	Description	Qty	UOM	Unit Price	M/D	Amt
Others						
1	LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		7,500.00	0.00	7,500.00
Subtotal:						S\$ 7,500.00

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Premier Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name: Strides Premier Automotive Services Pte. Ltd.
 - Bank Name: DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code: DBSSSGSG

Subtotal : S\$ 7,500.00
GST 9.0% : S\$ 675.00
Total : S\$ 8,175.00

Chuah Yeow Seng

Chuah Yeow Seng (Mar 19, 2025 16:15 GMT+8)

Authorised Signature
for **Strides Premier Automotive Services Pte Ltd**

E. & O.E


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKU8184J

Date of Accident

15/11/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **26/06/2024 - 25/06/2025**

Requested By **BALQISH BINTE ABDUL HALIL (...)**

Requested Date **18/11/2024 16:53**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/CTI24110362/Eua3

LIM YING KIAT JARED

Dear Sir/Madam,

ACCIDENT INVOLVING SKU8184J(CHINA TAIPING) AND SG6116Z AT/ALONG BUKIT PANJANG RD ON 15/11/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SG6116Z** against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Yours faithfully,

Yan
Case Handler
DID: 6841 6051
Email: yan@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Yan (LKK Auto)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Monday, May 19, 2025 5:01 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Yan

Please proceed mandate up to S\$9,377.18.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 9 May 2025 8:50 am
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

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[Confidential]

Dear Jenny,

We refer to the above matter and our email below.

Kindly revert with your approval/instruction.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto)

Sent: Wednesday, April 9, 2025 5:22 PM

To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z
| DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

Your ref: **SNM24D206455/SKU8184J/C02/LEWLC**

LKK ref : CD/CTI24110362/Eua3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKU8184J(CHINA TAIPING) / SG6116Z(TP) / OTHERS ON 15/11/2024

We refer to the above matter.

GBM4461J -> SKU8184J(OI) -> SG6116Z(TP)

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$9,377.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,498.50	\$ 8,175.00 (\$7,500.00 + 9%GST)
2. Loss of Use (5days x \$350.00)	\$ 1,750.00	\$ 1,200.00 (4days X \$300.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 17,250.68	<u>\$ 9,377.18</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Sent: Monday, November 25, 2024 4:18 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Yan

Videos saved in the share folder.

 [SNM24D206455](#)

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Monday, 25 November 2024 4:08 pm

To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

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Dear Jenny,

Would appreciate if you could share the video footage of this accident with us for assessment.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd


Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, November 19, 2024 5:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan / Yan

Attached insured & TPV GBM4461J SAS for your reference.

 [SNM24D206455](#)

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 19 November 2024 4:15 pm
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

[Internal]

Dear [Jenny](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jenny Lew | DID: 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 19 November 2024 3:52 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKU8184J (OI : CTI - TBA) and SG6116Z (TP : LKK REF - CD/CTI24110362/Eua3) on 15.11.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)