

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Wednesday, April 9, 2025 5:22 PM
To: Jenny Lew (CTPIS); Claims Dept of CTI
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: [SEEK MANDATE] RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT
Attachments: Letter to OI_8184.pdf; TP LOD_6116.pdf; LKK SURVEY REPORT & PHOTOS_6116.pdf

Your ref: **SNM24D206455/SKU8184J/C02/LEWLC**

LKK ref : CD/CTI24110362/Eua3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKU8184J(CHINA TAIPING) / SG6116Z(TP) / OTHERS ON 15/11/2024

We refer to the above matter.

GBM4461J -> SKU8184J(OI) -> SG6116Z(TP)

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **“STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD”** at **\$9,377.18(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,498.50	\$ 8,175.00 (\$7,500.00 + 9%GST)
2. Loss of Use (5days x \$350.00)	\$ 1,750.00	\$ 1,200.00 (4days X \$300.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 17,250.68	<u>\$ 9,377.18</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Sent: Monday, November 25, 2024 4:18 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Yan

Videos saved in the share folder.

 [SNM24D206455](#)

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Monday, 25 November 2024 4:08 pm

To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Dear Jenny,

Would appreciate if you could share the video footage of this accident with us for assessment.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, November 19, 2024 5:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan / Yan

Attached insured & TPV GBM4461J SAS for your reference.

 [SNM24D206455](#)

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 19 November 2024 4:15 pm

To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206455/SKU8184J/C02/LEWLC - LKK REF: CD/CTI24110362/Eua3, SG6116Z | DOA: 15.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Jenny,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jenny Lew | DID: 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 19 November 2024 3:52 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKU8184J (OI : CTI - TBA) and SG6116Z (TP : LKK REF - CD/CTI24110362/Eua3) on 15.11.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)