## Yan (LKK Auto)

From: Yan (LKK Auto)

Sent:Wednesday, May 21, 2025 1:34 PMTo:Phoebe Xie (CTPIS); Claims Dept of CTICc:Admin A; Hsiao Tong (LKKAuto)

Subject: [SEEK MANDATE] RE: CTI REF: SNM24D206363/PA5250S/C02/XIEXJ - LKK REF: CD/CTI24110361/Xua3, GBK6737L | DOA:

11.11.2024 - TPP DIRECT SETTLEMENT

Attachments: LKK SURVERY REPORT & PHOTOS\_6737.pdf; GBK6737L\_TP LOD.pdf; Letter to OI\_5250.pdf

Your ref: SNM24D206363/PA5250S/C02/XIEXJ

LKK ref: CD/CTI24110361/Kua3

Dear Sirs/Mdm,

### ACCIDENT INVOLVING PA 5250S(CHINA TAIPING) / GBK 6737L(TP)/ OTHERS ON 11/11/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turn right on the lane allow go straight only resulted collision with third party vehicle which was traveling straight on the lane allow go straight or turn right.

We seek your approval to offer repairer "WEI LEE MOTOR WORKS" at \$4,278.75(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,909.34	\$ 3,651.50 (\$3,350.00 + 9%GST)
2. Loss of Use (6days x \$100.00)	\$ 600.00	\$ 600.00 (6days x \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 27.25	\$ 27.25
Total	\$ 8,536.59	<u>\$ 4,278.75</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/12/2024 is only for mandate purpose.

# Kindly let us have your approval / instruction.

Best Regards,

Yan

#### LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com DID: 6841-6051 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, November 27, 2024 6:47 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D206363/PA5250S/C02/XIEXJ - LKK REF: CD/CTI24110361/Xua3, GBK6737L | DOA: 11.11.2024

- TPP DIRECT SETTLEMENT

Hi Phoebe,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>

Sent: Wednesday, 27 November 2024 2:52 PM

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

**Subject:** RE: CTI REF: SNM24D206363/PA5250S/C02/XIEXJ - LKK REF: CD/CTI24110361/Xua3, GBK6737L | DOA: 11.11.2024

- TPP DIRECT SETTLEMENT

[Internal]

Hi,

Please find insured's report attached.

Password: CTI Claim ref

#### Phoebe Xie

Assistant Manager, Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Tuesday, November 19, 2024 3:57 PM

To: Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D206363/PA5250S/C02/XIEXJ - LKK REF: CD/CTI24110361/Xua3, GBK6737L | DOA: 11.11.2024 -

TPP DIRECT SETTLEMENT

[Internal]

Dear Phoebe.

Please refer to the above subject.

Kindly assist LKK Auto on D.S. soonest possible.

Please contact our claims department **Phoebe Xie | DID: 6389 6874** the officer in charge or **6389 6116** should you require our assistance or clarification.

# \*Kindly quote our claim reference number when replying.

Thank you.

### **Belinder Ng**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 19 November 2024 2:52 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <<u>yan@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving PA5250S (OI: CTI - TBA) AND GBK6737L (TP: LKK REF -

CD/CTI24110361/Xua3) on 11.11.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Wei Lee Motor Works and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

• TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)