

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO SLE 5154 M & SJQ 5249 J at Yishun Ave 2 /
Yishun Ave 3, Singapore on 09/11/2024**

We understand that you are the insurer of SJQ 5249 J vehicle.

I/We wish to inform you that my/our vehicle SLE 5154 M have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Repairs Cost	S\$ 10,000.00
2.	Loss of Use (S\$ <u>100.00</u> x <u>08</u> days)	S\$ 800.00
3.	LTA Search Fee	S\$ 27.25
4.	Towing charges	S\$ 60.00
TOTAL		<u>S\$ 10,887.25</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,

Chiann Koon

In the matter of an accident involving motor vehicles
SLE5154M and SJQ5249J at Yishun Ave 2 / Yishun Ave 3, Singapore,
on 9-11-2024.

1. WARRANT TO ACT

I/We, Mohamed Nurizam Bin Azman, (NRIC No.) S XXXX 9011
of _____

hereby authorise M/s Guan Motor Works to act on my/our
behalf in respect of the above matter.

2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers
M/s Guan Motor Works in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.



(Signature)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00127102405 Claim No : SNM24D206344/SJQ5249J/C02/TANCHC

Claimant : MOHAMMED NURIZAM BIN AZMAN

Amount : **S\$10,787.25**
SINGAPORE DOLLARS TEN THOUSAND SEVEN HUNDRED EIGHTY SEVEN
AND CENTS TWENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLE5154M

Insured Vehicle No. : SJQ5249J

Date of Loss : 09/11/2024

Place of Accident : YISHUN AVE 2/ YISHUN AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : XU JIAN

Driver Name : XU JIAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess /	S\$	10,000.00
(3) Loss of Use/ Rental / Earning	S\$	700.00
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	27.25
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	60.00
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 10,787.25

Claimant Name : Mohammed Nurizam

NRIC No : S8726901I

Signature : 

Date : 5/2/25

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs. Mohammed Nurizam Bin Azman

Invoice No: **5582**

Date : 28-11-2024

Nissan Qashqai - SLE 5154 M
=====

Lump sum repair cost inclusive of spare parts and
labour charges.

\$10,000.00

Dollars Ten thousand only.



E.&O.E.

Enquire Vehicle's Insurance Particulars

Enquire Vehicle's Insurance Particulars (As At 09 Nov 2024 / 16:00:00)

Vehicle Insurance Details

Vehicle No.:

SJQ5249J

Make Description/Model:

B.M.W. / 320I AT 2.0L ABS D/AIRBAG 2WD 4DR

Insurance Company Name:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Business Transaction Reference No.:

20241112172034996841

**Please retain the business transaction reference number for Enquire Vehicle Owner
Details (if required).**

Save as PDF

OK →

Print



Thank you

You have successfully logged out.

Your last login date and time was 12 Nov 2024, 17:19:57.

To return to ONE.MOTORING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Transaction Type	Transaction Amount(\$\$)	Log Date/Time
1	Vehicle	SJQ5249J	18.19 Enquire Veh Owner Info (Others) by Law Firm	27.25	12 Nov 2024/ 17:20:35



24 Hours Towing Services

Efficient Towing Services

402B Fernvale Lane #22-229 Singapore 792402

Ah Di Mobile: 8588 8877

Email: efficienttowing.sg@gmail.com

Business Reg. No.: 55349344K

biSAFE₃

NO. 179007

CASH SALE / JOB ORDER

Date: 11/11/2024

Messrs: Cash

车牌 8LE 5154M 车型 N-Dashgri

Vehicle No. 8LE 5154M Model No. N-Dashgri

时间 (日/夜) 1935 联络号码 9878 2948

Time (day/night): 1935 Contact No: 9878 2948

由 513 Yishun St 51

Location: 513 Yishun St 51

到 Autocare #02-03

To: Autocare #02-03

银额 60 其他

Cash S 60 Others:

经手人 Di Tow Truck OK

Authorised By: Di Driver Name: OK

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☒ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

cash paid

12/11/24 1.45 pm

E. & O. E.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 22 November 2024 11:13 AM
To: 'JIANALEXXU@GMAIL.COM'
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SJQ5249J(CHINA TAIPING) AND SLE5154M ALONG/AT YISHUN AVE 2 TOWARDS YISHUN AVE 3 ON 09/11/2024

XU JIAN [By Email Only]

Dear Sir/Madam,

You Ref: SJQ5249J
Our Ref: CD/CTI24110355/Kpa3
ACCIDENT INVOLVING SJQ5249J(CHINA TAIPING) AND SLE5154M ALONG/AT YISHUN AVE 2 TOWARDS YISHUN AVE 3 ON 09/11/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLE5154M against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 8 January 2025 12:33 PM
To: Hsiao Tong (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 8 January 2025 10:03 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Your ref: **SNM24D206344/SJQ5249J/C02/TANCHC**

LKK ref : CD/CTI24110355/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJQ5249J(CHINA TAIPING) AND SLE5154M(TP) ON 09/11/2024

We refer to the above matter.

Based on both parties report and the circumstances of the accident, we are of the view that BOLA 11(b) is applicable. Liability is not in our driver's favour as he was making a U-turn and collided with third party who was moving straight on the opposite direction.

We seek your approval to offer **"GUAN MOTOR WORKS"** at **\$10,887.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,149.68	\$10,000.00
2. Loss of USE (8days x \$100.00)	\$ 800.00	\$ 800.00 (8days x \$100.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 16,036.93	<u>\$10,887.25</u>

Surveyor recommended 6days for repair + 1Sunday +1PRS = 8DAYS.

Market Value	: \$29,500.00(est)
LTA Rebate	: \$19,442.00 (est)
Nett Value	: \$10,058.00 (est)

Enclosed here with all the relevant documents for your perusal.
Kindly note that this report dated 07/01/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 22 November 2024 11:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

Agreed, DS. However, please ensure that the Insured is informed before proceeding with the settlement.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 22 November 2024 11:13 am

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Dear Jacqueline,

Please be informed that no video footage from third party.

Based on both parties report and the circumstances of the accident, we are of the view that BOLA 11(b) is applicable. Liability is not in our driver's favour as he was making a U-turn and collided with third party who was moving straight on the opposite direction.

Please advise if we may proceed DS for this matter. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 19 November 2024 6:13 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan,

Enclosed please find OI's SAS report for your necessary action.

Please obtain vide footage from third party.

Thank you.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 19 November 2024 10:58 am
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear *Jacqueline*,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan** | **DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 18 November 2024 6:29 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJQ5249J (OI : CTI - TBA) and SLE5154M (TP : LKK REF - CD/CTI24110355/Kpa3) on 09.11.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLE 5154M at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)