

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 8 January 2025 12:33 PM
To: Hsiao Tong (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 8 January 2025 10:03 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Your ref: **SNM24D206344/SJQ5249J/C02/TANCHC**

LKK ref : CD/CTI24110355/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJQ5249J(CHINA TAIPING) AND SLE5154M(TP) ON 09/11/2024

We refer to the above matter.

Based on both parties report and the circumstances of the accident, we are of the view that BOLA 11(b) is applicable. Liability is not in our driver's favour as he was making a U-turn and collided with third party who was moving straight on the opposite direction.

We seek your approval to offer **"GUAN MOTOR WORKS"** at **\$10,887.25(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,149.68	\$10,000.00
2. Loss of USE (8days x \$100.00)	\$ 800.00	\$ 800.00 (8days x \$100.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 16,036.93	<u>\$10,887.25</u>

Surveyor recommended 6days for repair + 1Sunday +1PRS = 8DAYS.

Market Value	: \$29,500.00(est)
LTA Rebate	: \$19,442.00 (est)
Nett Value	: \$10,058.00 (est)

Enclosed here with all the relevant documents for your perusal.
Kindly note that this report dated 07/01/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 22 November 2024 11:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

Agreed, DS. However, please ensure that the Insured is informed before proceeding with the settlement.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 22 November 2024 11:13 am

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Jacqueline,

Please be informed that no video footage from third party.

Based on both parties report and the circumstances of the accident, we are of the view that BOLA 11(b) is applicable. Liability is not in our driver's favour as he was making a U-turn and collided with third party who was moving straight on the opposite direction.

Please advise if we may proceed DS for this matter. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 19 November 2024 6:13 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan,

Enclosed please find OI's SAS report for your necessary action.

Please obtain vide footage from third party.

Thank you.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 19 November 2024 10:58 am
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: CTI REF: SNM24D206344/SJQ5249J/C02/TANCHC - LKK REF: CD/CTI24110355/Kpa3, SLE5154M | DOA: 09.11.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan** | **DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 18 November 2024 6:29 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJQ5249J (OI : CTI - TBA) and SLE5154M (TP : LKK REF - CD/CTI24110355/Kpa3) on 09.11.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLE 5154M at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)